

**NOTICE OF A  
REGULAR MEETING OF THE  
CALOPTIMA BOARD OF DIRECTORS'  
WHOLE-CHILD MODEL FAMILY ADVISORY COMMITTEE**

**TUESDAY, FEBRUARY 26, 2019  
9:30 A.M.**

**CALOPTIMA  
505 CITY PARKWAY WEST, SUITE 109-N  
ORANGE, CALIFORNIA 92868**

**AGENDA**

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda.

Information related to this agenda may be obtained by contacting the CalOptima Clerk of the Board at 714.246.8806 or by visiting our website at [www.caloptima.org](http://www.caloptima.org). In compliance with the Americans with Disabilities Act, those requiring special accommodations for this meeting should notify the Clerk of the Board's office at 714.246.8806. Notification at least 72 hours prior to the meeting will allow time to make reasonable arrangements for accessibility to this meeting.

**I. CALL TO ORDER**

*Pledge of Allegiance*

**II. ESTABLISH QUORUM**

**III. PUBLIC COMMENT**

*At this time, members of the public may address the Committee on general topics. Public Comment on posted item(s) will follow staff presentation of the item(s) to the Committee. If you wish to speak on an item contained in the agenda, please complete a Public Comment Request Form(s) identifying the item(s) and submit the form to the assistant to the Whole-Child Model Family Advisory Committee (WCM FAC). When addressing the Committee, it is requested that you state your name for the record. Please address the Committee as a whole through the Chair. Comments to individual Committee members or staff are not permitted. Speakers will be limited to three (3) minutes.*

**IV. APPROVE MINUTES**

A. [Approve Minutes of the January 17, 2019 Special Meeting of the CalOptima Board of Directors' Whole-Child Model Family Advisory Committee \(WCM FAC\).](#)

**V. REPORTS**

- A. Consider Recommendation of Whole Child Model Family Advisory Committee Authorized Family Member Candidate

**VI. CEO AND MANAGEMENT TEAM DISCUSSION**

- A. [Chief Operating Officer Report](#)
- B. Chief Medical Officer Report
- C. Whole Child Model Update
- D. Network Operations Update

**VII. INFORMATION ITEMS**

- A. Whole-Child Model Pharmacy Information
- B. Update on FY 2019-20 Proposed State Budget
- C. Dental Initiative
- D. Whole-Child Model Family Advisory Committee Member Updates

**VIII. COMMITTEE MEMBER COMMENTS**

**IX. ADJOURNMENT**

# MINUTES

## SPECIAL MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' WHOLE CHILD MODEL FAMILY ADVISORY COMMITTEE

January 17, 2019

A Special Meeting of the CalOptima Board of Directors' Whole Child Model Family Advisory Committee (WCM FAC) was held on January 17, 2019, at CalOptima, 505 City Parkway West, Orange, California.

### **CALL TO ORDER**

Chair Byron called the meeting to order at 11:45 a.m. and led the Pledge of Allegiance.

### **ESTABLISH QUORUM**

Members: Maura Byron, Chair, Pamela Patterson, Vice Chair (at 12:15 p.m.); Sandra Cortez-Schultz; Melissa Hardaway; Diane Key; Grace Leroy-Loge; Kristen Rogers; Malissa Watson

All voting members were present.

Others Present: Michael Schrader, Chief Executive Officer; Ladan Khamseh, Chief Operating Officer; Dr. David Ramirez, Chief Medical Officer; Arif Shaikh, Government Affairs; Candice Gomez, Executive Director, Program Implementation; Emily Fonda, MD, Medical Director; Sessa Mudunuri, Executive Director, Operations; Betsy Ha, Executive Director Quality; Thanh-Tam Nguyen, M.D. Medical Director; Michelle Laughlin, Executive Director Network Operations; Belinda Abeyta, Director, Customer Service; Cheryl Simmons, Sr. Program Specialist; Samantha Fontenot, Program Specialist

### **PUBLIC COMMENT**

There were no requests for Public Comment.

### **MINUTES**

#### **Approve the Minutes of the November 8, 2018 Special Meeting of the CalOptima Board of Directors' Whole-Child Model Family Member Advisory Committee**

*Action: On motion of Member Sandra Cortez-Schultz, seconded and carried, the Committee approved the minutes of the November 8, 2018 meeting (Motion carried 7-0-0)*

## **REPORTS**

### **Consider Approval of FY 2018-19 Whole-Child Model Family Advisory Committee (WCM FAC) Meeting Schedule.**

Chair Byron presented the revised FY2018-2019 Whole-Child Model Family Advisory Committee Meeting Schedule.

***Action: On motion of Member Malissa Watson, seconded and carried, the committee approved the revised FY 2018-19 Whole-Child Model Family Advisory Committee Meeting Schedule. (Motion Carried 7-0-0)***

## **CHIEF EXECUTIVE OFFICER AND MANAGEMENT TEAM DISCUSSION**

### **Chief Executive Officer Update**

Michael Schrader, Chief Executive Officer, informed the WCM FAC members of the Department of Health Care Services (DHCS) California Children Services (CCS) Advisory Group (AG), which meets quarterly to discuss and improve the delivery of health care to CCS children and their families. Mr. Schrader recommended that Chair Byron represent CalOptima's WCM FAC and attend CCS AG's quarterly meetings in Sacramento. Mr. Schrader also requested a volunteer from the Committee to attend as an alternate if Chair Byron is unable to attend. Member Rogers volunteered to serve as alternate.

### **Chief Operating Officer Update**

Ladan Khamseh, Chief Operating Officer, informed the Committee that CalOptima will participate in the Family Voices of California (FVCA) 17th Annual Summit and Legislative Day on March 10-12, 2019 in Sacramento. FVAC is a statewide collaborative of parent-run centers working to ensure quality health care for children with special health care needs. Sponsorship includes travel, lodging and meal expenses for a CalOptima representative to attend the summit. Ms. Khamseh asked interested Committee to contact the Staff to the Advisory Committees.

### **Chief Medical Officer Update**

David Ramirez, M.D., Chief Medical Officer, introduced Thanh-Tam Nguyen, M.D., Medical Director. Dr. Nguyen will have responsibility for the Whole-Child Model program. He also noted that CalOptima was exploring the possibility of standardizing the navigation for the families at the Plan and Network levels.

### **Network Operations Update**

Michelle Laughlin, Executive Director, Network Operations, provided an update on the status of the network adequacy for the Whole-Child Model Program and noted that all Health Networks had met the network adequacy for specialty coverage, which was reported to the Department of Health Care Services (DHC); DHCS feedback is anticipated in mid-March 2019. Ms. Laughlin also noted that Children's Hospital Los Angeles has recently signed a contract with CalOptima for this program.

## **INFORMATION ITEMS**

### **Whole-Child Model Status Update**

Candice Gomez, Executive Director, Program Implementation, and Pallavi Patel, Director, Process Improvement, presented an update on CalOptima's implementation of WCM.

### **Whole Child Model Family Advisory Committee Member Updates**

Chair Byron announced that the next WCM FAC meeting is Tuesday, February 26, 2018 at 9:30 a.m. Chair Byron formed a nominations ad hoc committee to include herself, Vice Chair Patterson and Member Leroy-Loge, to review a new applicant for an Authorized Family Member seat and provide a recommendation at the February 26, 2019 meeting.

## **ADJOURNMENT**

Hearing no further business, Chair Byron adjourned the meeting at 12:32 p.m.

---

Cheryl Simmons  
Staff to the Advisory Committees

---

## MEMORANDUM

---

**DATE:** February 7, 2019

**TO:** CalOptima Board of Directors

**FROM:** Michael Schrader, CEO

**SUBJECT:** CEO Report

**COPY:** Suzanne Turf, Clerk of the Board; Member Advisory Committee; Provider Advisory Committee; OneCare Connect Member Advisory Committee; and Whole-Child Model Family Advisory Committee

---

### **Whole-Child Model (WCM) Provider Network Gains Preliminary Approval**

Great news! CalOptima received preliminary approval of our WCM provider network. This success is a testament to CalOptima staff and leaders at our delegated networks who responded quickly and effectively to comply with the revised network adequacy standards released by the Department of Health Care Services (DHCS) in November. CalOptima will be submitting contract signature pages by March 1, and DHCS has stated that it will provide final approval of the networks' participation by March 15. To keep stakeholders informed about our ongoing progress toward WCM implementation on July 1, CalOptima held two special meetings with the Provider Advisory Committee and the WCM Family Advisory Committee.

### **CalOptima Featured in Be Well OC Regional Mental Health and Wellness Campus Debut**

On January 29, Orange County learned about the public-private partnership focused on changing our community's mental health system of care. The County of Orange approved a \$16.6 million investment in the Be Well OC Regional Mental Health and Wellness Campus. This joins CalOptima's commitment of \$11.4 million for services in the new facility as well as \$12 million from Kaiser and St. Joseph Hoag Health. The campus aspires to create a new approach to mental health care that brings together a range of services from prevention and early intervention to acute care and recovery. Construction of the 60,000-square-foot facility begins in the spring. CalOptima participated in the initial press conference announcing the campus, and we anticipate further coverage as news of this first-of-its-kind facility travels.

### **Supervisor Doug Chaffee Appointed as Alternate CalOptima Board Member**

As the new supervisor for Orange County's Fourth District, Doug Chaffee was appointed by Chairwoman Lisa Bartlett to serve as the alternate on CalOptima's Board of Directors, effective January 29. Bartlett also reappointed Supervisors Andrew Do and Michelle Steel as CalOptima Board members. Prior to Supervisor Chaffee's appointment, I met with him to share an overview of CalOptima, including our history, membership and programs. Supervisor Chaffee expressed his appreciation for CalOptima's service to the 180,000 members in his district.

### **California Governor Sets Out Ambitious Health Care Platform**

Gov. Gavin Newsom began his term on January 7, and right away, he made it clear that health care would be a central focus of his administration's agenda. He announced a plan to expand Medi-Cal to cover undocumented young adults, proposed a statewide individual health insurance

mandate and issued an executive order to consolidate pharmacy purchasing to lower drug costs. As you know, he campaigned on a universal health care platform, so his proposals signal he intends to work diligently toward changes that address gaps in coverage, access and cost. Given the scope and significance of the governor's early effort, CalOptima is planning on extensive advocacy work alongside our associations to ensure the interests of our members are considered.

### **Proposed State Budget Signals Changes in Health Care Landscape**

On January 10, Gov. Newsom released his FY 2019–20 state budget proposal, which provides additional detail regarding his ambitious health policy agenda. One of the most impactful elements of this agenda is the carve-out of prescription drugs from Medi-Cal managed care and the return of this benefit to a fee-for-service model no sooner than January 1, 2021, as part of an overall plan to boost the state's negotiating power with pharmaceutical companies. Despite the information in the budget proposal, many aspects of this transition are yet to be defined, and we plan to engage our associations to influence this potentially major change. Separately, regarding the proposed expansion of Medi-Cal to approximately 138,000 undocumented individuals ages 19 through 25, the budget includes the expected cost of \$260 million in FY 2019–20. Further, the budget proposes to maintain existing Prop. 56 supplemental payments to providers and create new programs funded by these revenues, which total \$3.2 billion for FY 2019–20. One new Prop. 56 program would establish incentives for providers to increase or improve services in high-impact areas, such as behavioral health, prenatal/postpartum care or chronic disease management. Both the expansion of Medi-Cal and the Prop. 56 changes would require legislation to implement. Further, these changes are predicated on the new administration's expectation that the state's economy will experience moderate growth in the next fiscal year. The governor's May Revise could include adjustments based on an updated economic outlook or potential federal policy changes.

### **Texas Affordable Care Act (ACA) Ruling Raises Questions About Stability of the Law**

As was widely reported, a federal judge in Texas issued a ruling in December that could impact the future of the ACA. Specifically, he found that the ACA is unconstitutional based on the removal of the individual mandate tax penalty. The ACA drove the expansion of Medi-Cal and thus CalOptima's growth in membership since 2014. That said, the ruling is far from final, and government officials and legal experts expect an appeal will likely reach the U.S. Supreme Court. Until appeals are resolved, the Texas judge granted a stay, so the law is unchanged for our Medi-Cal expansion members. CalOptima will advocate through our state and national trade associations to ensure the stability of the ACA.

### **Homeless Health Is the Central Topic of Meetings With County Leaders**

In January, CalOptima participated in key meetings addressing homeless health:

- **Judge David O. Carter:** Supervisor Andrew Do, Orange County Health Care Agency Director Richard Sanchez and I met with Judge Carter to discuss CalOptima's activities in homeless health given Orange County's ongoing homeless crisis.
- **County Agencies:** CalOptima and county leaders, including representatives from the Health Care Agency, Social Services Agency and Office of Care Coordination, met twice in January to tackle issues related to improving services for our community's homeless population. The first meeting clarified the resources available from the county and CalOptima. The second meeting focused on how to deliver physical health to homeless individuals where they are.

As a result of the meetings with the county and the judge, staff are developing proposals in collaboration with stakeholders to address the gaps in the system that separate members who are homeless from the health care they need. While the current delivery system does not work for them, there is no single alternative solution. Thus, CalOptima is exploring a flexible, multipronged approach. Our proposals center on enhanced same-day transportation, increased use of mobile clinics at shelters and clinical field teams that deliver care on the street when necessary. An Information Item at your Board meeting this month will provide additional details.

**CalOptima Requests Flexibility in Start Date for Health Homes Program (HHP)**

HHP is designed to serve Medi-Cal members with multiple chronic conditions who may benefit from enhanced care management and coordination. At this time, CalOptima is slated to participate in the HHP starting July 1, 2019, which is the same go-live date as the WCM transition. Our regulatory team recently asked DHCS officials if there is any flexibility around that date due to the overlap and associated demands on staff and health networks. Additionally, DHCS provided guidance requiring modifications to our proposed approach to HHP using the delegated model. CalOptima expects feedback on the issue of timing and our HHP model during an upcoming conference call with the state.