

# NOTICE OF A REGULAR MEETING OF THE CALOPTIMA HEALTH BOARD OF DIRECTORS' ONECARE CONNECT CAL MEDICONNECT PLAN (MEDICARE-MEDICAID PLAN) MEMBER ADVISORY COMMITTEE

THURSDAY, OCTOBER 27, 2022 3:00 p.m.

CALOPTIMA HEALTH 505 City Parkway West, Suite 107-N Orange, California 92868

# Agenda

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda. To speak on an item during the public comment portion of the agenda, please register using the Webinar link below. Once the meeting begins the Question-and-Answer section of the Webinar will be open for those who wish to make a public comment and registered individuals will be unmuted when their name is called. You must be registered to make a public comment.

Information related to this agenda may be obtained by contacting the CalOptima Clerk of the Board at 714.246.8806 or by visiting our website at <u>www.caloptima.org</u>. In compliance with the Americans with Disabilities Act, those requiring special accommodations for this meeting should notify the Clerk of the Board's office at 714.246.8806. Notification at least 72 hours prior to the meeting will allow time to make reasonable arrangements for accessibility to this meeting.

To ensure public safety and compliance with emergency declarations and orders related to the COVID-19 pandemic, individuals are encouraged <u>not</u> to attend the meeting in person. As an alternative, members of the public may:

Participate via Zoom Webinar at: https://us06web.zoom.us/webinar/register/WN\_0a1obYw9SKupIWCZCf8rXw and Join the Meeting.

Webinar ID: 833 8135 9194

Passcode: 197974 -- Webinar instructions are provided below.

Notice of a Regular Meeting of the CalOptima Health Board of Directors' OneCare Connect Member Advisory Committee October 27, 2022 Page 2

1. CALL TO ORDER Pledge of Allegiance

#### 2. ESTABLISH QUORUM

#### **3. APPROVE MINUTES**

- A. Approve Minutes of the April 21, 2022 Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee
- B. Approve Minutes of the June 9, 2022 Special Joint Meeting of the Member Advisory Committee, OneCare Connect Member Advisory Committee, Provider Advisory Committee and Whole-Child Model Family Advisory Committee

#### 4. **PUBLIC COMMENT**

At this time, members of the public may address the OneCare Connect Member Advisory committee on matters not appearing on the agenda, but within the subject matter jurisdiction of the Committee. Speakers will be limited to three (3) minutes.

#### 5. CEO AND MANAGEMENT REPORTS

- A. Chief Executive Officer Report
- B. Chief Operating Officer Report
- C. Chief Medical Officer Report

#### 6. INFORMATION ITEMS

- A. OneCare Connect Member Advisory Committee Updates
- B. OneCare Connect Transition Planning Update
- C. Medi-Cal and Medicare Redetermination
- D. Ombudsman Report

# 7. COMMITTEE MEMBER COMMENTS

8. ADJOURNMENT

# **TO JOIN THE MEETING**

Please register for the Regular Meeting of the CalOptima Health Board of Directors' OneCare Connect Member Advisory Committee on October 27, 2022 at 3:00 p.m. (PDT)

To **Register** in advance for this webinar:

https://us06web.zoom.us/webinar/register/WN\_0a1obYw9SKupIWCZCf8rXw

Join from a PC, Mac, iPad, iPhone or Android device

On day of meeting, please click this URL to join:

https://us06web.zoom.us/s/83381359194?pwd=WEpyRXI0RkxyeFRnbURwanRKYzJyQ T09

Passcode: **197974** 

Or One tap mobile:

+16694449171,,83381359194#,,,,\*197974# US

+17193594580,,83381359194#,,,,\*197974# US

Or join by phone:

Dial(for higher quality, dial a number based on your current location): US: +1 669 444 9171 or +1 719 359 4580 or +1 720 707 2699 or +1 253 215 8782 or +1 346 248 7799 or +1 646 558 8656 or +1 646 931 3860 or +1 301 715 8592 or +1 309 205 3325 or +1 312 626 6799 or +1 360 209 5623 or +1 386 347 5053 or +1 564 217 2000

# Webinar ID: 833 8135 9194 Passcode: 197974

International numbers available: <u>https://us06web.zoom.us/u/kGjKVbZ6</u>

# **MINUTES**

# REGULAR MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' ONECARE CONNECT CAL MEDICONNECT PLAN (MEDICARE-MEDICAID PLAN) MEMBER ADVISORY COMMITTEE

April 21, 2022

A Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee (OCC MAC) was held on October 28, 2021, CalOptima, 505 City Parkway West, Orange, California and via teleconference (Zoom Webinar) in light of the COVID-19 public health emergency and of Assembly Bill (AB) 361 (Chaptered September 16, 2021), which allows for temporary relaxation of certain Brown Act requirements related to teleconferenced meetings.

# CALL TO ORDER

Chair Patty Mouton called the meeting to order at 3:05 p.m. and led the Pledge of Allegiance.

# **ESTABLISH QUORUM**

Members Present:	Patty Mouton, Chair; Keiko Gamez, Vice Chair (3:45 p.m.); Gio Corzo (3:30 p.m.); Josefina Diaz; Eleni Hailemariam, M.D. (non-voting); Sara Lee; Nury Melara	
Members Absent:	Meredith Chillemi; Sandra Finestone;	
Others Present:	Michael Hunn, Chief Executive Officer; Yunkyung Kim, Chief Operating Officer; Richard Pitts, D.O., Chief Medical Officer; Kelly Giardini, Executive Director, Clinical Operations; Ladan Khamseh, Executive Director, Operatio Albert Cardenas, Director, Customer Service; Scott Robinson, Director, Long Term Services and Supports; Michelle Findlater, Manager, Long Term Servi and Supports; Tiffany Kaaiakamanu, Manager, Community Relations; Chery Simmons, Staff to the Advisory Committees; Kami Long, Executive Assistant	

#### PUBLIC COMMENT

There were no requests for public comment

At this time, Chair Mouton rearranged the agenda to hear CEO and Management Reports while awaiting a quorum by the committee to review Report items.

# **CEO and MANAGEMENT REPORTS**

# **Chief Executive Officer Report**

Michael Hunn, Chief Executive Officer provided the committee with a verbal CEO update and discussed the CalFresh campaign and noted that CalOptima had put together a series of brochures to share with eligible members and also noted that there were approximately 35 billboards throughout Orange County and select areas where there are a concentration of individuals believed to be eligible

Minutes of the Special Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee April 21, 2022 Page 2

for this important program that is administered by the Orange County Social Services Agency. Mr. Hunn also discussed how CalOptima is looking at rebranding and a new logo is being developed to reflect the new name of CalOptima Health and he also noted that CalOptima is considering joining the Cover California Exchange to offer commercial products to the market. This would allow for continuity of care to members who need to look for coverage on the Exchange if they lose their eligibility.

# **Chief Operating Officer Report**

Yunkyung Kim, Chief Operating Officer provided a verbal update and discussed the transition of the OneCare Connect Program into OneCare on January 1, 2023 and noted that CalOptima was in the process of finalizing the OneCare benefits for 2023 with the goal of transitioning members into OneCare as smooth and easy as possible. Ms. Kim noted that the OneCare benefits would be above and beyond what Medicare covers and noted that items such as gym, vision and hearing aid benefits. Ms. Kim also discussed member transition information and noted that this had been a topic at past meetings and it was noted that some members still had some confusion of what would be happening in January 2023 and noted that CalOptima will continue to keep members informed about the transition and continue to work with the Department of Health Care Services (DHCS) to promote correct information in the hopes it will reduce any confusion for the CalOptima members.

At this time, Chair Patty Mouton again rearranged to the agenda to hear Information items while still awaiting a quorum and noted that we would hear from Dr. Pitts, Chief Medical Officer once he was available to login into the meeting.

# **INFORMATION ITEMS**

# OCC MAC Member Updates

Chair Patty Mouton reminded the members that their next meeting was a joint meeting with the Member Advisory Committee, Provider Advisory Committee and the Whole-Child Model Family Advisory Committee on June 9, 2022 at 8:00 a.m.

#### **Difficulty in Placing Hospice Patients in Skilled Nursing Facilities**

Kelly Giardini, Executive Director, Clinical Operations, Scott Robinson, Director, Long Term Services and Supports and Michelle Findlater, Manager, Long Term Services and Supports presented on Long-Term Services and Supports (LTSS) and discussed long-term care complex discharge planning support and identified the challenges such as hospital to skilled nursing facility transition, bed availability, location and hospice and palliative care. The presenters also discussed how they were working together with the facilities LTSS complex discharge team such as social workers and registered nurses to build relationships with these facilities in order to meet the needs of the patients.

#### **CalFresh Update**

Tiffany Kaaiakamanu, Manager, Community Relations and Amanda Vega, Supervisor, Orange County Social Services Agency presented on CalFresh and the comprehensive strategy developed to reach members, providers, staff and community stakeholders. Amanda Vega of Social Services presented on how eligible members could apply for CalFresh and what was covered.

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#### **Chief Medical Officer Report**

Richard Pitts, D.O., Chief Medical Officer, Richard Pitts, D.O., provide a COVID-19 updated and noted there were still variant strains of the Coronavirus and discussed those who were immune compromised and could still be at risk. Dr. Pitts also discussed the various drugs used for treatment on immunocompromised individuals.

*At this time Chair Mouton asked for quorum to be re-established in order to approve Minutes and Report items.* 

#### Re-establish Quorum at 4:17 p.m.

Members Present:	Patty Mouton, Chair; Keiko Gamez, Vice Chair (4:10 p.m.); Gio Corzo (3:30
	p.m.); Josefina Diaz; Eleni Hailemariam, M.D. (non-voting); Sara Lee; Nury
	Melara

Members Absent: Meredith Chillemi; Sandra Finestone;

#### **MINUTES**

# Approve the Minutes of the March 10, 2022 Special Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee (OCC MAC)

Action: On motion of Member Gio Corzo, seconded and carried, the Committee approved the minutes of the March 10, 2022 Special OCC MAC meeting by a roll call vote. (Motion carried 6-0-0; Members Chillemi and Finestone absent)

#### **REPORTS**

#### <u>Consider Approval of Remaining FY 2022 OneCare Connect Member Advisory Committee</u> <u>Meeting Schedule</u>

Action: On motion of Member Gio Corzo, seconded and carried, the Committee approved the remainder of the FY 2022 Schedule by a roll call vote. (Motion carried 6-0-0; Members Chillemi and Finestone absent)

#### <u>Consider Approval of FY 2020-2022 OneCare Connect Member Advisory Committee Meeting</u> <u>Accomplishments</u>

Action: On motion of Member Gio Corzo, seconded and carried, the Committee approved the FY 2021-22 Accomplishments by a roll call vote. (Motion carried 6-0-0; Members Chillemi and Finestone absent) Minutes of the Special Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee April 21, 2022 Page 4

#### <u>Consider Recommendation to Extend the Terms of those OneCare Connect Member Advisory</u> <u>Committee Members Whose Term Expires on June 30, 2022 Through December 31, 2022.</u>

Action: On motion of Member Nury Melara, seconded and carried, the Committee approved the recommendation to Extend the Terms of those OneCare Connect Member Advisory Committee members whose terms would expire on June 30, 2022 through December 31, 2022 by a roll call vote. (Motion carried 6-0-0; Members Chillemi and Finestone absent)

#### **ADJOURNMENT**

Hearing no further business, Chair Patty Mouton adjourned the meeting at 4:30 p.m.

<u>/s/ Cheryl Simmons</u> Cheryl Simmons Staff to the Advisory Committees

Approved: October 27, 2022

# **MINUTES**

# SPECIAL JOINT MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' MEMBER ADVISORY COMMITTEE, ONECARE CONNECT CAL MEDICONNECT PLAN (MEDICARE-MEDICAID PLAN) MEMBER ADVISORY COMMITTEE, PROVIDER ADVISORY COMMITTEE AND WHOLE CHILD MODEL FAMILY ADVISORY COMMITTEE

#### June 9, 2022

A Special Joint Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC), OneCare Connect Member Advisory Committee (OCC MAC), Provider Advisory Committee (PAC) and Whole-Child Model Advisory Committee (WCM FAC) was held on Thursday, December 9, 2021 and via teleconference (Go-to-Webinar) in light of the COVID-19 public health emergency and of Assembly Bill (AB) 361 (Chaptered September 16, 2021), which allows for temporary relaxation of certain Brown Act requirements related to teleconferenced meetings.

#### CALL TO ORDER

PAC Chair Dr. Lazo-Pearson called the meeting to order at 8:05 a.m. and led the Pledge of Allegiance.

#### **ESTABLISH QUORUM**

#### **Member Advisory Committee**

Members Present:	Christine Tolbert, Chair; Maura Byron, Vice Chair; Linda Adair (8:39 a.m.); Meredith Chillemi; Sandy Finestone; Connie Gonzalez; Jacqueline Gonzalez; Hai Hoang; Lee Lombardo; Sally Molnar; Kate Polezhaev; Steve Thronson
Members Absent:	Melisa Nicholson; Sr. Mary Terese Sweeney;
<b>OneCare Connect N</b>	Iember Advisory Committee
Members Present:	Meredith Chillemi; Gio Corzo (8:29 a.m.); Josefina Diaz; Sandy Finestone; Eleni Hailemariam, M.D. (non-voting); Sara Lee; Nury Melara
Members Absent:	Patty Mouton, Chair; Keiko Gamez, Vice Chair
Provider Advisory (	Committee
Members Present:	Junie Lazo-Pearson, Ph.D., Chair; Anjan Batra, M.D.; Jennifer Birdsall, Ph.D; Tina Bloomer, WHNP; Donald Bruhns; Gio Corzo (8:29 a.m.); Andrew Inglis, M.D.; Jena Jensen; Alex Rossel; Christy Ward
Members Absent:	Alpesh Amin, M.D.; John Nishimoto, O.D., Vice Chair; Jacob Sweidan, M.D.; Loc Tran, Pharm.D.

#### Whole-Child Model Family Advisory Committee

Members Present:	Kristen Rogers, Chair; Maura Byron;
Members Absent:	Jacque Knudsen; Kathleen Lear, Vice Chair; Monica Maier; Sandra Cortez-Schultz; Malissa Watson; WCM FAC did not achieve a quorum.
Others Present:	Michael Hunn, Chief Executive Officer; Richard Pitts, D.O., Chief Medical Officer; Ladan Khamseh, Executive Director, Operations; Kelly Bruno-Nelson, Executive Director, Program Implementation; Marie Jeannis, Executive Director, Medical Management; Thanh-Tam Nguyen, M.D., Medical Director, Medical Management; Albert Cardenas, Director, Customer Service; Katie Balderas, Interim Director, Population Health Management; Kris Gericke, Pharm.D, Director, Pharmacy Operations; Mike Herman, Sr. Director, Operations Management; Cheryl Simmons, Staff to the Advisory Committees; Kami Long, Executive Assistant, Operations; Troy Szabo, Consultant;

#### **PUBLIC COMMENT**

There were no requests for public comment.

#### CEO AND MANAGEMENT REPORTS

#### **Chief Executive Officer Report**

Michael Hunn, Chief Executive Officer, thanked all the committee members for their service to CalOptima and notified the committees that the CalOptima Board has approved the FY 2023 budget and noted that CalOptima received approval from the Board to move forward for the next three years with tactical priorities. Mr. Hunn also discussed the creation of a new strategic plan and that he would seek feedback from the committees as staff moved forward in the process.

#### **Chief Medical Officer Report**

Richard Pitts, D.O., Chief Medical Officer, provided a COVID-19 update and noted that COVID was surging again with new variants and that hospitalizations had been increasing in Orange County. Dr. Pitts also discussed a syphilis epidemic in Orange County that that is affecting both men, women and babies. Dr. Pitts noted that it is still easily treated with Penicillin. Dr. Pitts also shared an article with the committees on this topic.

### **INFORMATION ITEMS**

#### **Homeless Health Initiative**

Katie Balderas, Interim Director, Population Health Management presented on the Homeless Health Initiatives being undertaken by CalOptima. Ms. Balderas reviewed how working with the Clinical Field Teams they are reaching out to the most vulnerable unhoused residents of Orange County. She noted that the current priorities were to enhance data collection and program evaluation, formalize homeless health initiative specific communications plan, insure alignment with CalAIM, engage members with lived experience and homeless service providers, evaluate current initiatives and expand services and implement house and homeless incentive programs. Ms. Balderas will keep the committees updated in upcoming months.

#### CalAIM Update

Kelly Bruno-Nelson, Executive Director, Program Implementation, and Michael Herman, Sr. Director, Operations, presented on CalAIM and reviewed the upcoming July 1, 2022 addition to the CalAIM program which adds Community Supports services. Community Supports includes short-term post-hospitalization housing and day habilitation programs, personal care and homemaker services which includes meals/medically tailored meals and sobering centers.

#### Medi-Cal Rx

Kristin Gericke, Pharm.D, Director, Clinical Pharmacy, provided an update on the transition of Medi-Cal Rx to Magellan that went into effect on January 1, 2022. Dr. Gericke reviewed the last five months of Medi-Cal Rx. She noted that as part of the implementation the Department of Health Care Services (DHCS) had a transition period that would allow members to continue on a medication that otherwise would require a prior authorization that was supposed to end on June 30, 2022. The DHCS however has extended that transition period and while they do not have a firm end date, it is anticipated that the transition period will end around January 2023. This would allow providers to be prepared to submit prescriptions for those medications that would need a prior authorization within a 90-day period. Dr. Gericke agreed to keep the committees updated on this on-going process.

#### **Population Needs Assessment**

Katie Balderas, Interim Director, Population Health Management provided an update on CalOptima's Population Needs Assessment (PNA) which summarized the results of the annual assessment on a variety of data including: CalOptima Tableau Dashboard and Core Reports, California Department of Health Care Services (DHCS) Health Disparities data set, Consumer Assessment of Healthcare Providers and Systems Survey (CAHPS) data, Healthcare Effectiveness Data and Information Set (HEDIS), Managed Care Accountability Sets (MCAS) and various Orange County data sets. Through this analysis, the intent of CalOptima's PNA is to

consider the characteristics and needs of the agency's member population and relevant subpopulations.

CalOptima's Population Needs Assessment (PNA) summarizes the results of an annual assessment on a variety of data including: CalOptima Tableau Dashboard and Core Reports, California Department of Health Care Services (DHCS) Health Disparities data set, Consumer Assessment of Healthcare Providers and Systems Survey (CAHPS) data, Healthcare Effectiveness Data and Information Set (HEDIS), Managed Care Accountability Sets (MCAS) and various Orange County data sets. Through this analysis, the intent of CalOptima's PNA is to consider the characteristics and needs of the agency's member population and relevant subpopulations. Ms. Balderas noted that at least annually, CalOptima uses data to plan and adjust PHM activities based on member needs and that resources were also regularly assessed which included the readjustment of staffing, self-management health tools, and community resources and partnerships and how they would play into the fulfillment of planned activities.

# **COMMITTEE MEMBER UPDATES**

MAC Chair Christine Tolbert reminded the MAC members that the next meeting was scheduled for August 11, 2022 at 8:00 AM and this would begin the new joint meeting format with the PAC. Ms. Tolbert also notified the MAC that the Board had deferred the MAC appointments to their August 4, 2022 meeting.

Chair Tolbert on behalf of the OCC MAC Chair, notified the OCC MAC members that their next meeting was scheduled for August 25, 2022 at 3:00 PM.

PAC Chair Dr. Junie Lazo-Pearson announced that the next PAC meeting was scheduled for August 11 at 8:00 AM. She also notified the PAC members that the Board had approved the appointments as recommended by the PAC at the May meeting. She thanked Dr. Batra, Dr. Birdsall, Donald Bruhns and Dr. Tran for their service on the PAC over the last few years. She also notified the PAC that Dr. Nishimoto would continue on the PAC as the Allied Health Representative.

Chair Kristen Rogers announced that the next WCM FAC meeting would be held on September 20, 2022 at 9:30 AM. She also notified the members that the Board had appointed new family members and community members to the committee.

The committee chairs for MAC, PAC and WCM FAC each notified their individual committees that nominations would open for the Chair and Vice Chair seats on July 1, 2022 and interested candidates from each committee should send a letter of interest to Cheryl Simmons, Staff to the Advisory Committees.

# **ADJOURNMENT**

There being no further business before the Committees, WCM FAC Chair Rogers adjourned the meeting at 10:05 a.m.

<u>/s/ Cheryl Simmons</u> Cheryl Simmons Staff to the Advisory Committees

Approved OCC MAC: October 27, 2022



# M E M O R A N D U M

DATE:	September 30, 2022
TO:	CalOptima Health Board of Directors
FROM:	Michael Hunn, Chief Executive Officer
SUBJECT:	CEO Report — October 6, 2022, Board of Directors Meeting
COPY:	Sharon Dwiers, Clerk of the Board; Member Advisory Committee; Provider Advisory Committee; OneCare Connect Member Advisory Committee; and Whole-Child Model Family Advisory Committee

# a. CalOptima Health Rated a Top Health Plan by NCQA

CalOptima Health has received a rating of 4 out of 5 in the National Committee for Quality Assurance (NCQA) Medicaid Health Plan Ratings 2022. Released on September 15, the NCQA rating means that CalOptima Health has the distinction of being a top Medi-Cal plan in California for eight years in a row. No other Medi-Cal plan in California earned higher than 4 out of 5 in the ratings this year. NCQA assesses health plan quality based on 43 clinical measures related to both preventive care and treatments. Preventive measures report whether members receive services intended to keep them healthy and treatment measures gauge whether members receive appropriate care in response to illnesses and chronic diseases. NCQA also evaluates health plans based on five customer satisfaction dimensions.

# b. DHCS Shares Draft Medical Audit Report

The Department of Health Care Services (DHCS) conducted a full scope review of CalOptima Health's Medi-Cal plan from January 24–February 4, 2022. The audit covered a longer review period — from February 1, 2020, through December 31, 2021 — than in previous years due to the Public Health Emergency. DHCS staff held an exit conference with CalOptima Health on September 27 and released a draft report identifying nine findings. CalOptima Health has until October 12 to provide feedback. Then, DHCS is expected to finalize its report and formally request a Corrective Action Plan by October 27, 2022.

# c. <u>CalFresh Plans for Expanded Outreach</u>

CalOptima Health is extending CalFresh outreach efforts with new tactics, including sharing collateral material (flyers, posters, etc.) with several additional community locations and partners including but not limited to federally qualified health centers, city offices, libraries, community/recreation and senior centers, homeless shelters and school districts serving the highest CalFresh-eligible populations. From January to July 2022, 26,059 CalOptima members are newly enrolled in CalFresh.

CEO Report September 30, 2022 Page 2

# d. New Call Back Feature Added to Customer Service

As of September 8, members who call our Customer Service department can opt for a call back instead of waiting on the phone in a queue. Early data shows that the service is appreciated, as 714 members selected this option during the first few weeks of the implementation. There's been a 97% success rate of members accepting the return call.

#### e. Updated Compliance Program Coming in 2023

Chief Compliance Officer John Tanner will present CalOptima Health's 2023 Compliance Program for Board approval in December. The compliance plan will ensure regulatory standards are met and will emphasize operating our health plan in an ethical manner that's compliant with applicable regulations.

#### f. CalOptima Health Nominated for OCBC Award

CalOptima Health has been nominated for Orange County Business Council's (OCBC) 12th Annual "Turning Red Tape Into Red Carpet Awards." These awards honor outstanding local agencies, leaders, programs and public-private partnerships that cut through red tape and encourage jobs and economic growth in Orange County. CalOptima Health was nominated for two awards in the public-private partnership category for partnering with Housing for Health Orange County and with the Be Well OC Orange Campus. Winners will be named on Thursday, November 17.

#### g. PAC Representative Nominated for Award

Congratulations to Dr. Alpesh Amin, chair of the Department of Medicine in the UCI School of Medicine, for being nominated for Modern Healthcare's 100 Most Influential People in Healthcare. Dr. Amin is one of our Provider Advisory Committee physician representatives.

#### h. PACE Holds Senior Health and Wellness Event

CalOptima Health PACE is hosting an event on Saturday, October 1, from 10:30 a.m. to 1 p.m. for prospective participants and their families.

#### i. <u>Community COVID-19 Vaccine Clinics Deliver Shots to Hundreds</u>

CalOptima Health hosted a series of COVID-19 vaccine clinics in September focused on children. A total of 709 vaccines were administered. Staff was on-site to give \$25 Member Health Rewards to eligible members and host a resource table. Medi-Cal and CalFresh enrollment was also available. An additional clinic will be held on Saturday, October 8, 9 a.m.–1 p.m. at Villa Fundamental Intermediate School in Santa Ana.

#### j. <u>Tustin Facility Planning Continues</u>

CalOptima Health is making progress on the Tustin facility that will combine two adjacent buildings into a Community Living and Program of All-Inclusive Care for the Elderly (PACE) Center. Staff is continuing to work with our architect team on the program and design elements for the facility. We are tracking toward an October 15 conditional use permit application submittal.

#### k. OneCare Marketing and Outreach Efforts Begin

CalOptima Health is preparing to launch a marketing campaign to promote OneCare, considering the upcoming sunset of the OneCare Connect program on December 31, 2022. The theme of the OneCare campaign will be "Zero Hassles. One Solution." Further, CalOptima Health is, for the first time, engaging a field marketing organization to support sales efforts. The new outside team will be

trained and equipped with collateral material to engage potential members during open enrollment, which starts in October.

#### I. Governor Signs Assembly Bill (AB) 498 and AB 2449 Into Law

Gov. Gavin Newsom has signed into law two key pieces of legislation affecting the CalOptima Health Board. Please see below for summaries and potential impacts:

AB 498 Quirk- Silva	<b>CalOptima Health Board of Directors:</b> Makes permanent the current structure of the CalOptima Health Board of Directors (Board), including all designated seats. <i>Potential Impact:</i> Permanent continuation of the current Board structure; new employment restrictions for one year following a Director's Board term.	9/19/2022 Signed into law
<u>AB 2449</u> Rubio, B.	<b>Brown Act Flexibilities:</b> Extends and modifies certain Brown Act flexibilities <i>after</i> the termination of the COVID-19 public health emergency (PHE) until January 1, 2026. Specifically, teleconferencing locations for any members of a legislative body will still <i>not</i> need to be publicly accessible or identified on the meeting agenda. <i>Potential Impact:</i> Continued ability for Board and advisory committee members to participate in meetings by teleconference after the COVID-19 PHE; modified Board streaming capabilities by ITS; and modified recordkeeping by the Clerk of the Board.	9/13/2022 Signed into law

### m. California State Auditor (CSA) Visits CalOptima Health Building

As part of the ongoing state audit, CSA had an on-site visit to CalOptima Health's 505 building from Monday, September 26, through Thursday, September 29. During the visit, CSA staff requested documents, conducted in-person interviews with staff and continued the ongoing operations analysis.

#### n. CalOptima Health Featured in Media Coverage

- On September 16, <u>Local OC News</u>, <u>OC Breeze</u>, <u>Newsbreak</u> and <u>New Santa Ana</u> ran the news about CalOptima Health's NCQA rating.
- On September 9, <u>KFI radio</u> ran an interview with Carmen Katsarov on the School Behavioral Health Incentive Program (SBHIP).

**CEO** Report September 30, 2022 Page 4



# Mission: To serve member health with excellence and dignity, respecting the value and needs of each person

#### Membership Data from August 31, 2022

**Total CalOptima Health** Membership 925,756

Program	Members
Medi-Cal*	907,677
OneCare Connect	14,771
OneCare (HMO SNP)	2,874
Program of All-InclusiveCarefor the Elderly(PACE)	434

Note: Membership data is for Fiscal Year 2022-23, which began July 1, 2022. \*Based on unaudited financial report and includes prior year adjustment

#### **Operating Budget**

	YTD Actual	YTD Budget	Difference
Revenues	\$669,824,867	\$664,882,836	\$4,942,031
Medical Expenses	\$636,851,097	\$623,750,770	(\$13,100,327)
Administrative Expenses	\$27,802,626	\$34,400,917	\$6,598,291
Operating Margin	\$5,171,143	\$6,731,149	(\$1,560,006)
Medical Loss Ratio (MLR)	95.1%	93.8%	1.3%
Administrative Loss Ratio (ALR)	4.2%	5.2%	1.0%

Note: Fiscal Year 2022-23 Operating Budget began on July 1, 2022.

# **Reserve Summary (in millions)**

	Amount
Board Designated Reserves	\$569.6*
Capital Assets (Net of depreciation)	\$66.4
Resources Committed by the Board	\$364.7
Resources Unallocated/Unassigned	\$428.2*
Total Net Assets	\$1,428.9

\*Total of Board Designated reserve and unallocated reserve amount can support approximately 90 days of CalOptima Health's current operations

#### Personnel Summary

Personnel Summary			
	Filled	Open	Vacancy %
FTE Count	1,461.9	218.5	13.0%

Note: FTE Count based on position control reconciliation and includes both medical and administrative positions

CalOptima Health, A Public Agency



# 2021–22 Legislative Tracking Matrix

Bill Number Author	Bill Summary	Bill Status	Position/Notes		
	COVID-19 (Coronavirus)				
H.R. 4735 Axne (IA) S. 2493 Bennet (CO)	<ul> <li>Provider Relief Fund Deadline Extension Act:</li> <li>Would delay the deadline by which providers must spend any funds received from the Provider Relief</li> <li>Fund (PRF) — created in response to the COVID-19</li> <li>pandemic — until the end of 2021 or the end of the COVID-19 public health emergency (PHE), whichever occurs later. Funds that are unspent by any deadline must be repaid to the U.S. Department of Health and Human Services (HHS).</li> <li>Potential CalOptima Health Impact: Increased financial stability for CalOptima Health's contracted providers.</li> </ul>	07/28/2021 Introduced; referred to committees	CalOptima Health: Watch		
H.R. 5963 Spanberger (VA) S. 3611 Shaheen (NH)	<ul> <li>Provider Relief Fund Improvement Act: Would delay the deadline by which providers must spend any funds received from the PRF until the end of the COVID-19 PHE. Would also direct HHS to distribute any funds remaining in the PRF by March 31, 2022. Finally, would allow workplace safety improvements as an allowable use of PRF dollars.</li> <li>Potential CalOptima Health Impact: Increased financial stability for CalOptima Health's contracted providers.</li> </ul>	<b>11/12/2021</b> Introduced; referred to committees	CalOptima Health: Watch		
<u>SB 1473</u> Pan	<ul> <li>COVID-19 Therapeutics Coverage: Effective immediately, would require a health plan to cover COVID-19 therapeutics provided by an in-network or out-of-network provider, without cost sharing or prior authorization requirements. Out-of-network claims must be reimbursed at the prevailing market rate, as set by future guidance.</li> <li><i>Potential CalOptima Health Impact:</i> Reimbursement for all in-network and out-of-network medical claims for COVID-19 therapeutics without utilization management controls.</li> </ul>	<b>08/31/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch		

Bill Number Author	Bill Summary	Bill Status	Position/Notes		
Behavioral Health					
H.R. 8542 Porter (CA) S. 515 Warren (MA)	<ul> <li>Mental Health Justice Act: Would require HHS to award grants to state, tribal and local governments to hire, train and dispatch mental health professionals instead of law enforcement personnel to respond to behavioral health crises.</li> <li>Potential CalOptima Health Impact: Increased access to behavioral health services for CalOptima Health members; decreased rates of arrest and incarceration.</li> </ul>	02/25/2021 Introduced; referred to committees	CalOptima Health: Watch County of Orange: Support		
H.R. 1914 DeFazio (OR) S. 764 Wyden (OR)	Crisis Assistance Helping Out On The Streets (CAHOOTS) Act: Would increase the Federal Medical Assistance Percentage (FMAP) for states to cover 24/7 community-based mobile crisis intervention services for those experiencing a mental health or substance use disorder (SUD) crisis from 85% to 95% for three years. Would also require HHS to issue an additional \$25 million in planning and evaluation grants to states. <i>Potential CalOptima Health Impact:</i> Increased behavioral health and SUD services to CalOptima	<b>03/16/2021</b> Introduced; referred to committees	08/05/2021 CalOptima Health: Support		
	Health Medi-Cal members.				
AB 552 Quirk-Silva	<b>Integrated School-Based Behavioral Health</b> <b>Partnership Program:</b> Would have established the Integrated School-Based Behavioral Health Partnership Program to expand prevention and early intervention behavioral health services for students. This would have allowed a county mental health agency and local education agency to develop a formal partnership whereby county mental health professionals would have delivered brief school-based services to any student who has, or is at risk of developing, a behavioral health condition or SUD.	<b>09/19/2022</b> Vetoed	CalOptima Health: Watch		
	<b>Potential CalOptima Health Impact:</b> Increased coordination with the Orange County Health Care Agency and school districts to ensure non-duplication of other school-based behavioral health services and initiatives.				
<u>SB 1019</u> Gonzalez	Mental Health Benefit Outreach and Education: Starting no later than January 1, 2025, would require a Medi-Cal managed care plan (MCP) to conduct annual outreach and education to beneficiaries and primary care physicians regarding covered mental health benefits while incorporating best practices in stigma reduction. The California Department of Health Care Services (DHCS) must review an MCP's outreach and engagement plan for approval. Every three years, DHCS would conduct an assessment of Medi-Cal beneficiaries' experience with mental health services. <i>Potential CalOptima Health Impact:</i> Additional member and provider outreach activities by CalOptima Health staff.	<b>08/30/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch		

Bill Number Author	Bill Summary	Bill Status	Position/Notes
<u>SB 1338</u> Umberg	Community Assistance, Recovery, and Empowerment (CARE) Court Program: No later than October 1, 2023, in Orange County, establishes the CARE Court Program to facilitate delivery of mental health and SUD services to individuals with schizophrenia spectrum or other psychotic disorders who are unable to survive safely in the community. The program will connect a person in crisis with a court-ordered care plan for up to 12 months, with the option to extend an additional 12 months, as a diversion from homelessness, incarceration or conservatorship. Care plans may include court-ordered stabilization medications, wellness and recovery supports, and connection to social services and housing resources. Eligible individuals may be referred by family members, counties, behavioral health providers or first responders among others. <i>Potential CalOptima Health Impact:</i> Increased behavioral health and SUD services for eligible CalOptima Health members.	<b>09/14/2022</b> Signed into law	CalOptima Health: Watch CAHP: Concern

Bill Number Author	Bill Summary	Bill Status	Position/Notes		
	Budget				
H.R. 2471 DeLauro (CT)	<ul> <li>Consolidated Appropriations Act, 2022: Appropriates \$1.5 trillion to fund the United States federal government through September 30, 2022, including earmarks for the following projects in Orange County:</li> <li><u>Children's Hospital of Orange County</u>: \$325,000 to expand capacity for mental health treatment services and programs in response to the COVID-19 pandemic</li> <li><u>City of Huntington Beach</u>: \$500,000 to establish a mobile crisis response program</li> <li><u>County of Orange</u>: \$2 million to develop a second Be Well Orange County campus in the City of Irvine</li> <li><u>County of Orange</u>: \$5 million to develop a coordinated Reentry Center to help justice- involved individuals with mental health conditions or SUDs reintegrate into the community</li> <li><u>North Orange County Public Safety Task Force</u>: \$5 million to expand homeless outreach and housing placement services</li> <li>In addition, extends all current telehealth flexibilities in the Medicare program until approximately five months following the termination of the COVID-19 PHE.</li> <li><i>Potential CalOptima Health Impact:</i> Increased coordination with the County of Orange and other community partners to support implementation of projects that benefit CalOptima Health flexibilities for CalOptima Health OneCare, OneCare Connect and Program of All-Inclusive Care for the Elderly (PACE).</li> </ul>	03/15/2022 Signed into law	CalOptima Health: Watch		
<u>AB 178</u> Ting <u>SB 154</u> Skinner	<ul> <li>Budget Act of 2022: Makes appropriations for the government of the State of California for Fiscal Year (FY) 2022–23. Total spending is just over \$300 billion, of which \$234.4 billion is from the General Fund.</li> <li>Potential CalOptima Health Impact: Impacts are discussed in the enclosed Analysis of the Enacted Budget.</li> </ul>	<b>06/30/2022</b> Signed into law	CalOptima Health: Watch		
AB 186 Committee on Budget	<ul> <li>Skilled Nursing Facility (SNF) Financing Reform Trailer Bill: Enacts budget trailer bill language containing the policy changes needed to implement FY 2022–23 budget expenditures regarding SNF financing.</li> <li><i>Potential CalOptima Health Impact:</i> Impacts are discussed in the enclosed Analysis of the Enacted Budget.</li> </ul>	<b>06/30/2022</b> Signed into law	CalOptima Health: Watch		

Bill Number Author	Bill Summary	Bill Status	Position/Notes
AB 204 Committee on Budget	<ul> <li>Health Trailer Bill II: Would require DHCS to issue retention payments of up to \$1,000 each to employees of Federally Qualified Health Centers (FQHC), Rural Health Clinics (RHC) and other qualified community clinics.</li> <li>Potential CalOptima Health Impact: Increased</li> </ul>	<b>08/31/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch
	workforce stabilization and less employee turnover at contracted FQHCs and other community clinics.		
SB 184 Committee on Budget and Fiscal Review	<b>Health Trailer Bill I:</b> Consolidates and enacts budget trailer bill language containing the policy changes needed to implement most health-related expenditures in the FY 2022–23 state budget.	<b>06/30/2022</b> Signed into law	CalOptima Health: Watch
	<b>Potential CalOptima Health Impact:</b> Impacts are discussed in the enclosed Analysis of the Enacted Budget.		
	Covered Benefits		
<u><b>H.R. 56</b></u> Biggs (AZ)	<b>Patient Access to Medical Foods Act:</b> Would expand the federal definition of medical foods to include food prescribed as a therapeutic option when traditional therapies have been exhausted or may cause adverse outcomes. Effective January 1, 2022, medical foods, as defined, would be covered by private health insurance providers and federal public health programs, including Medicare, TRICARE, Children's Health Insurance Program (CHIP) and Medicaid, as a mandatory benefit.	01/04/2021 Introduced; referred to committees	CalOptima Health: Watch
	<b>Potential CalOptima Health Impact:</b> New covered benefit for CalOptima Health's lines of business.		
H.R. 1118 Dingell (MI)	Medicare Hearing Aid Coverage Act of 2021: Effective January 1, 2022, would require Medicare Part B coverage of hearing aids and related examinations. <i>Potential CalOptima Health Impact:</i> New covered benefit for CalOptima Health OneCare, OneCare	02/18/2021 Introduced; referred to committees	CalOptima Health: Watch
	Connect and PACE.		
H.R. 4187 Schrier (WA)	Medicare Vision Act of 2021: Effective January 1, 2024, would require Medicare Part B coverage of vision services, including eyeglasses, contact lenses, routine eye examinations and fittings.	<b>06/25/2021</b> Introduced; referred to committees	CalOptima Health: Watch
	<i>Potential CalOptima Health Impact:</i> New covered benefits for CalOptima Health OneCare and PACE.		

Bill Number Author	Bill Summary	Bill Status	Position/Notes
H.R. 4311 Doggett (TX) S. 2618 Casey (PA)	<ul> <li>Medicare Dental, Vision, and Hearing Benefit Act of 2021: Effective no sooner than January 1, 2022, would require Medicare Part B coverage of the following benefits:</li> <li><u>Dental</u>: Routine dental cleanings and examinations, basic and major dental services, emergency dental care, and dentures</li> <li><u>Vision</u>: Routine eye examinations, eyeglasses, contact lenses and low vision devices</li> <li><u>Hearing</u>: Routine hearing examinations, hearing aids and related examinations</li> <li>The Senate version would also increase the Medicaid FMAP for hearing, vision and dental services to 90%.</li> <li><i>Potential CalOptima Health Impact:</i> New covered benefits for CalOptima Health OneCare, OneCare Connect and PACE; higher federal funding rate for current Medi-Cal benefits.</li> </ul>	<b>07/01/2021</b> Introduced; referred to committees	CalOptima Health: Watch
H.R. 4650 Kelly (IL)	<ul> <li>Medicare Dental Coverage Act of 2021: Effective January 1, 2025, would require Medicare Part B coverage of dental and oral health services, including routine dental cleanings and examinations, basic and major dental treatments, and dentures.</li> <li>Potential CalOptima Health Impact: New covered benefits for CalOptima Health OneCare and PACE.</li> </ul>	07/22/2021 Introduced; referred to committees	CalOptima Health: Watch
AB 1929 Gabriel	<ul> <li>Medi-Cal Violence Preventive Services: Adds violence prevention services as a covered Medi-Cal benefit to reduce the rate of violent injury and trauma as well as promote recovery, stabilization and improved health outcomes.</li> <li>Potential CalOptima Health Impact: New covered benefit for CalOptima Health Medi-Cal members.</li> </ul>	<b>08/22/2022</b> Signed into law	CalOptima Health: Watch
AB 1930 Arambula	<ul> <li>Medi-Cal Perinatal Services: Would require Medi-Cal coverage of additional perinatal assessments and services as developed by the California Department of Public Health and additional stakeholders for beneficiaries up to one year postpartum. A nonlicensed perinatal worker could deliver such services if supervised by an enrolled Medi-Cal provider or a non-enrolled community-based organization (CBO) if a Medi-Cal provider is available for billing.</li> <li><i>Potential CalOptima Health Impact:</i> New covered benefit for CalOptima Health Medi-Cal members up to one-year postpartum.</li> </ul>	<b>08/25/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch

Bill Number Author	Bill Summary	Bill Status	Position/Notes
<u>AB 2697</u> Aguiar-Curry	Medi-Cal Community Health Workers (CHWs) and Promotores: Would add preventive services provided by CHWs and promotores as a Medi-Cal covered benefit with the goal of preventing disease, prolonging life and promoting physical and behavioral health. Would require Medi-Cal MCPs to conduct outreach and education to beneficiaries regarding the CHW benefit, eligibility and lists of referral sources and authorized providers. MCPs must also notify all providers about the CHW benefit. <i>Potential CalOptima Health Impact:</i> New covered benefit for CalOptima Health Medi-Cal members; additional member and provider outreach activities; additional network adequacy analyses.	<b>08/30/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch
SB 245 Gonzalez	<ul> <li>Medi-Cal Abortion Services: Prohibits a health plan from imposing Medi-Cal cost-sharing on all abortion services, including any pre-abortion or follow-up care, no sooner than January 1, 2023. In addition, a health plan and its delegated entities may not require a prior authorization or impose an annual or lifetime limit on such coverage.</li> <li>Potential CalOptima Health Impact: Modified Utilization Management (UM) procedures for a</li> </ul>	03/22/2022 Signed into law	CalOptima Health: Watch CAHP: Oppose
<u>SB 912</u> Limón	covered Medi-Cal benefit. Medi-Cal Biomarker Testing: No later than July 1, 2023, would add biomarker testing, including whole genome sequencing, as a Medi-Cal covered benefit to diagnose, treat or monitor a disease.	<b>08/30/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch CAHP: Oppose Unless Amended
	<i>Potential CalOptima Health Impact:</i> New covered benefit for CalOptima Health Medi-Cal members.		
	Medi-Cal Eligibility and Enrollr	nent	
H.R. 1738 Dingell (MI) S. 646 Brown (OH)	<ul> <li>Stabilize Medicaid and CHIP Coverage Act of 2021: Would provide 12 months of continuous eligibility and coverage for any Medicaid or CHIP beneficiary.</li> <li><i>Potential CalOptima Health Impact:</i> Increased number of CalOptima Health Medi-Cal members.</li> </ul>	<b>03/10/2021</b> Introduced; referred to committees	CalOptima Health: Watch ACAP: Support
H.R. 5610 Bera (CA) S. 3001 Van Hollen (MD)	<b>Easy Enrollment in Health Care Act:</b> To streamline and increase enrollment into public health insurance programs, would allow taxpayers to request their federal income tax returns include a determination of eligibility for Medicaid, CHIP or advance premium tax credits to purchase insurance through a health plan exchange. Taxpayers could also consent to be automatically enrolled into any such program or plan if they would be subject to a zero net premium. <b>Potential CalOptima Health Impact:</b> Increased number of CalOptima Health Medi-Cal members.	<b>10/19/2021</b> Introduced; referred to committees	CalOptima Health: Watch ACAP: Support

Bill Number Author	Bill Summary	Bill Status	Position/Notes
H.R. 6636 Trone (MD) S. 2697 Cassidy (LA)	<b>Due Process Continuity of Care Act:</b> Would allow states to extend Medicaid coverage to inmates who are awaiting trial and have not been convicted of a crime. <i>Potential CalOptima Health Impact:</i> If DHCS exercises option and requires enrollment into managed care, increased number of CalOptima Health Medi-Cal members.	<b>08/10/2021</b> Introduced; referred to committees	CalOptima Health: Watch
AB 2680 Arambula	Community Health Navigator Program: Would require DHCS to create the Community Health Navigator Program, starting January 1, 2023, to issue direct grants to qualified CBOs to conduct targeted outreach, enrollment and access activities for Medi- Cal-eligible individuals and families. <i>Potential CalOptima Health Impact:</i> Increased number of CalOptima Health Medi-Cal members.	08/31/2022 Died on Senate floor	CalOptima Health: Watch
	Medi-Cal Operations and Adminis	stration	
AB 498 Quirk-Silva	<ul> <li>CalOptima Health Board of Directors: Makes permanent the current structure of the CalOptima Health Board of Directors (Board), including all designated seats. In addition, effective January 1, 2023, enacts the following prohibitions for one year following a Director's term:</li> <li>Prohibits Directors in all seats from lobbying CalOptima Health</li> <li>Prohibits Directors in the Supervisorial and accounting/legal seats from being employed by CalOptima Health or any third-party entity that has received funds from CalOptima Health within the previous five years (not including routine administrative expenses)</li> <li>Prohibits Directors in a Supervisorial seat from being appointed to any other Board</li> </ul> <i>Potential CalOptima Health Impact:</i> Permanent continuation of the current Board structure; new employment restrictions for one year following a Director's Board term.	<b>09/19/2022</b> Signed into law	CalOptima Health: Watch

Bill Number Author	Bill Summary	Bill Status	Position/Notes
AB 1400 Kalra, Lee, Santiago	California Guaranteed Health Care for All: Would create the California Guaranteed Health Care for All program (CalCare) to provide a comprehensive universal single-payer health care benefit for all California residents. Would require CalCare cover a wide range of medical benefits and other services and would incorporate the health care benefits and standards of CHIP, Medi-Cal, Medicare, the Knox- Keene Act, and ancillary health care or social services covered by regional centers for people with developmental disabilities. <i>Potential CalOptima Health Impact</i> : Unknown but potentially significant impacts to the Medi-Cal delivery system and MCPs, including changes to administration, covered benefits, eligibility, enrollment, financing and organization.	01/31/2022 Died on Assembly floor	CalOptima Health: Watch CAHP: Oppose
AB 1937 Patterson	<ul> <li>Out-of-Pocket Pregnancy Costs: No later than July 1, 2023, would require DHCS to reimburse pregnant Medi-Cal beneficiaries up to \$1,250 for out-of-pocket pregnancy costs, including birth and infant care classes, midwife and doula services, lactation support, prenatal vitamins, lab tests or screenings, prenatal acupuncture or acupressure, and medical transportation.</li> <li>Potential CalOptima Health Impact: Increased financial stability for CalOptima Health Medi-Cal members who are currently or were recently pregnant.</li> </ul>	<b>04/29/2022</b> Died in Assembly Health Committee	CalOptima Health: Watch
<u>AB 1944</u> Lee	<ul> <li>Brown Act Flexibilities: Would extend certain Brown Act flexibilities, temporarily enacted in response to the COVID-19 PHE, until January 1, 2030, regardless of the existence of a PHE. Specifically, teleconferencing locations for any members of a legislative body would not need to be identified or publicly accessible.</li> <li>If exercising these flexibilities, a legislative body must comply with the following requirements: <ul> <li>A quorum of members must participate in person at a single location identified on the agenda and publicly accessible.</li> <li>The agenda must identify which members are teleconferencing.</li> <li>Members of the public must have access to a video stream of the primary meeting location.</li> <li>Members of the public must be able to provide public comment via in-person, audio-visual or call-in options.</li> </ul> </li> </ul>	07/01/2022 Died in Senate Governance and Finance Committee	CalOptima Health: Watch

Bill Number Author	Bill Summary	Bill Status	Position/Notes
AB 1995 Arambula	<ul> <li>Medi-Cal Premium and Copayment Elimination:</li> <li>Would eliminate Medi-Cal premiums for low-income children whose family income exceeds 160% federal poverty level (FPL), working disabled persons with incomes less than 250% FPL and pregnant women and infants enrolled in the Medi-Cal Access Program.</li> <li>Would also eliminate copayments for all Medi-Cal beneficiaries.</li> <li>Potential CalOptima Health Impact: Increased financial stability for CalOptima Health Medi-Cal members.</li> </ul>	<b>08/12/2022</b> Died in Senate Appropriations Committee	CalOptima Health: Watch LHPC: Support
AB 2077 Calderon	<ul> <li>Medi-Cal Personal Needs Allowance: No later than July 1, 2024, would increase the monthly income that a Medi-Cal beneficiary residing in a long-term care (LTC) facility or receiving PACE services is allowed to retain from \$35 to \$80. Beneficiaries must contribute remaining income as a share of cost to the facility before Medi-Cal pays remaining expenses.</li> <li><i>Potential CalOptima Health Impact:</i> Increased financial stability for CalOptima Health PACE participants and CalOptima Health Medi-Cal members residing in LTC facilities with a share of cost.</li> </ul>	<b>08/24/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch CalPACE: Support LHPC: Support

Bill Number Author	Bill Summary	Bill Status	Position/Notes	
	<ul> <li>Bill Summary</li> <li>Brown Act Flexibilities: Extends and modifies current Brown Act flexibilities <i>after</i> the termination of the COVID-19 PHE until January 1, 2026. Specifically, teleconferencing locations for any members of a legislative body will still not need to be publicly accessible or identified on the meeting agenda. However, if exercising these flexibilities after the COVID-19 PHE, a legislative body must comply with the following requirements:</li> <li>A quorum of members must participate in person at a single location identified on the agenda and publicly accessible.</li> <li>Teleconferencing members must participate through audio and visual technology.</li> <li>Members of the public must be able to provide public comment via in-person, two-way audiovisual platform or two-way telephonic service with a live meeting webcast.</li> </ul>	Bill Status 09/13/2022 Signed into law	<b>09/13/2022</b> CalOptima Heal	CalOptima Health:
	<ul> <li>Members may only teleconference due to a medical emergency for themselves or their family, or, at no more than two meetings per calendar year, another "just cause" for remote participation, such as a caregiving need, contagious illness, disability or travel while on official business.</li> </ul>			
	Does not impact current Brown Act flexibilities while the COVID-19 PHE remains in effect.			
	<b>Potential CalOptima Health Impact:</b> Continued ability for Board and advisory committee members to participate in meetings by teleconference after the COVID-19 PHE; modified meeting streaming capabilities by Information Technology Services; modified recordkeeping by the Clerk of the Board.			

Bill Number Author	Bill Summary	Bill Status	Position/Notes
AB 2724 Arambula	<ul> <li>Alternate Health Care Service Plan: No sooner than January 1, 2024, authorizes DHCS to contract directly with an Alternate Health Care Service Plan (AHCSP) as a Medi-Cal MCP in any county. An AHCSP is a nonprofit health plan with at least four million enrollees statewide that owns or operates pharmacies and provides medical services through an exclusive contract with a single medical group in each region. Currently, Kaiser Permanente (Kaiser) is the only AHCSP. Enrollment into Kaiser will be limited to the following Medi-Cal beneficiaries:</li> <li>Previous AHCSP enrollees and their immediate family members</li> <li>Dually eligible for Medi-Cal and Medicare benefits</li> <li>Foster youth</li> <li>A share of default enrollments when a Medi- Cal MCP is not selected</li> </ul> Potential CalOptima Health Impact: De facto termination of the COHS model; Kaiser as an additional Medi-Cal MCP in Orange County; increased coordination with Kaiser on various Medi-Cal and community initiatives; decreased number of CalOptima Health Medi-Cal members; increased percentage of CalOptima Health members who are high-risk.	06/30/2022 Signed into law	04/07/2022         CalOptima Health:         Oppose Unless         Amended         LHPC: Oppose
<u>SB 250</u> Pan	<ul> <li>Prior Authorization "Deemed Approved" Status: Beginning January 1, 2024, would require a health plan to review a provider's prior authorization requests to determine eligibility for "deemed approved" status, which would exempt the provider from prior authorization requirements for any plan benefit for one year. A provider would qualify if the health plan approved at least 90% of their prior authorization requests for the same service within the past year.</li> <li>Potential CalOptima Health Impact: Implementation of new UM procedures to assess provider appeals rates and exempt certain providers from UM requirements.</li> </ul>	<b>08/12/2022</b> Died in Assembly Appropriations Committee	CalOptima Health: Watch CAHP: Oppose
SB 858 Wiener	<ul> <li>Health Plan Civil Penalties: Would increase the civil penalty amount that DMHC could levy on a health plan from no more than \$2,500 per violation to no more than \$25,000 per violation. Would also increase several administrative penalty amounts. All amounts would be adjusted every five years, beginning January 1, 2028.</li> <li><i>Potential CalOptima Health Impact:</i> Increased financial penalties for CalOptima Health OneCare and PACE.</li> </ul>	<b>08/25/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch CAHP: Oppose

Bill Number Author	Bill Summary	Bill Status	Position/Notes
<u>SB 923</u> Wiener	<b>TGI Inclusive Care Act:</b> No later than March 1, 2025, would require Medi-Cal MCP, PACE organization and delegated entity staff in direct contact with beneficiaries to complete cultural competency training to help provide inclusive health care services for individuals who identify as transgender, gender diverse or intersex (TGI). In addition, would require a Medi- Cal MCP and PACE organization to identify in its provider directory any in-network providers who share that they offer gender-affirming services. Finally, no later than March 1, 2024, would require the California Health and Human Services Agency to implement a quality standard that measures patient experience with TGI cultural competency. <b>Potential CalOptima Health Impact:</b> Additional training requirement for member-facing CalOptima Health employees; additional requirement for provider directory publication.	<b>08/25/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch
	Older Adult Services	I	<u> </u>
H.R. 3173 DelBene (WA) <u>S. 3018</u> Marshall (KS)	<b>Improving Seniors' Timely Access to Care Act:</b> Would require Medicare Advantage (MA) plans to issue real-time decisions for routine prior authorization requests. HHS would determine and biennially update the definitions of "real-time" and "routine." In addition, HHS would establish electronic prior authorization transmission standards for MA plans. <i>Potential CalOptima Health Impact:</i> Modified UM procedures and timelines for CalOptima Health OneCare.	<b>09/14/2022</b> Passed House floor; referred to Senate	CalOptima Health: Watch
H.R. 4131 Dingell (MI) S. 2210 Casey (PA)	<b>Better Care Better Jobs Act:</b> Would make permanent the enhanced 10% FMAP for Medicaid home- and community-based services (HCBS) enacted by the American Rescue Plan Act of 2021. Would also provide states with \$100 million in planning grants to develop HCBS infrastructure and workforces. Additionally, would make permanent spousal impoverishment protections for those receiving HCBS. <i>Potential CalOptima Health Impact:</i> Continuation of current federal funding rate for HCBS; expansion of HCBS opportunities.	<b>06/24/2021</b> Introduced; referred to committees	CalOptima Health: Watch NPA: Support
H.R. 4941 Blumenauer (OR)	<ul> <li>PACE Part D Choice Act of 2021: Would allow a Medicare-only PACE participant to opt out of drug coverage provided by the PACE program and instead enroll in a standalone Medicare Part D prescription drug plan that results in equal or lesser out-of-pocket costs. PACE programs would be required to educate their participants about this option.</li> <li>Potential CalOptima Health Impact: Increased enrollment into CalOptima Health PACE by Medicare- only beneficiaries due to decreased out-of-pocket costs.</li> </ul>	<b>08/06/2021</b> Introduced; referred to committees	CalOptima Health: Watch NPA: Support

Bill Number Author	Bill Summary	Bill Status	Position/Notes
H.R. 6770 Dingell (MI) S. 1162 Casey (PA)	<b>PACE Plus Act:</b> Would increase the number of PACE programs nationally by making it easier for states to adopt PACE as a model of care and providing grants to organizations to start PACE centers or expand existing PACE centers.	04/15/2021 Introduced; referred to committees	CalOptima Health: Watch NPA: Support
	Would incentivize states to expand the number of seniors and people with disabilities eligible to receive PACE services beyond those deemed to require a nursing home level of care. Would provide states a 90% FMAP to cover the expanded eligibility.		
	<b>Potential CalOptima Health Impact:</b> Subject to further DHCS authorization, expanded eligibility for CalOptima Health PACE; additional federal funding to expand the size and/or service area of a current PACE center or to establish a new PACE center(s).		
H.R. 6823 Brownley (CA) <u>S. 3854</u> Moran (KS)	<b>Elizabeth Dole Home and Community Based</b> <b>Services for Veterans and Caregivers Act:</b> Would require Veterans Affairs (VA) medical centers to establish partnerships with PACE organizations to enable veterans to access PACE services through their VA benefits.	<b>07/19/2022</b> Passed House Committee on Veterans' Affairs; referred to House floor	CalOptima Health: Watch NPA: Support
	<b>Potential CalOptima Health Impact:</b> Increased number of CalOptima Health PACE participants; increased care coordination for CalOptima Health PACE participants who are veterans.		
<u><b>S. 3626</b></u> Casey	<b>PACE Expanded Act:</b> To increase access to and the affordability of PACE, would allow PACE organizations to set premiums individually for Medicare-only beneficiaries consistent with their health status. Would also allow individuals to enroll in PACE at any time during the month. In addition, would simplify and expedite the process for organizations to apply for the following:	02/10/2022 Introduced; referred to committee	CalOptima Health: Watch NPA: Support
	<ul> <li>New PACE program</li> <li>New centers for an existing PACE program</li> <li>Expanded service area for an existing PACE center</li> </ul>		
	Finally, would allow pilot programs to test the PACE model of care with new populations not currently eligible to participate in PACE.		
	<b>Potential CalOptima Health Impact</b> : Increased number of CalOptima Health PACE participants; expanded eligibility criteria; new premium development procedure; simplified process to establish new PACE centers.		

Bill Number Author	Bill Summary	Bill Status	Position/Notes	
<u>SB 1342</u> Bates	Older Adult Care Coordination: Would allow a county and/or an Area Agency on Aging to create a multi-disciplinary team (MDT) for county departments and aging service providers to exchange information about older adults to better address their health and social needs. By eliminating data silos, MDTs could develop coordinated case plans for wraparound services, provide support to caregivers and improve service delivery. <i>Potential CalOptima Health Impact:</i> Participation in Orange County's MDT; improved care coordination for CalOptima Health's older adult members.	<b>08/31/2022</b> Passed Legislature; pending action by the Governor	03/29/2022 CalOptima Health: Support County of Orange: Sponsor/Support	
	Pharmacy			
SB 853 Wiener	<ul> <li>Medication Access Act: Effective January 1, 2023, would require a health plan to cover a prescribed medication for the duration of any internal and external appeals if the drug was previously covered for the beneficiary by any health plan.</li> <li><i>Potential CalOptima Health Impact:</i> Modified UM and Grievance and Appeals requirements for prescribed drugs covered by CalOptima Health; increased CalOptima Health costs for drug coverage.</li> </ul>	<b>08/12/2022</b> Died in Assembly Appropriations Committee	CalOptima Health: Watch CAHP: Oppose	
<u>SB 958</u> Limón	<ul> <li>Medication and Patient Safety Act of 2022: Would prohibit health plans from arranging for "brown bagging" or "white bagging," as follows, except under certain limited conditions:</li> <li>"Brown bagging" involves specialty pharmacies dispensing an infused or injected medication directly to a patient who transports it to a provider for administration.</li> <li>"White bagging" involves specialty pharmacies distributing such medications to a provider ahead of a patient's visit.</li> </ul> Potential CalOptima Health Impacts: Increased CalOptima Health costs and decreased member access for certain physician-administered drugs covered by CalOptima Health.	<b>07/01/2022</b> Died in Assembly Health Committee	CalOptima Health: Watch CAHP: Oppose LHPC: Oppose Unless Amended	
	Providers			
<u>AB 2581</u> Salas	<ul> <li>Behavioral Health Provider Credentialing: Effective January 1, 2023, would require health plans to process credentialing applications from mental health and SUD providers within 60 days of receipt.</li> <li>Potential CalOptima Health Impact: Modified provider credentialing processes for Quality Improvement staff.</li> </ul>	<b>08/24/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch	

Bill Number Author	Bill Summary	Bill Status	Position/Notes
AB 2659 Patterson	Midwife Access: Would require a Medi-Cal MCP to include at least one licensed midwife (LM), certified- nurse midwife (CNM) and alternative birth center specialty clinic in each county within its provider network. An MCP would be exempt if such providers or centers are not located within the county or do not accept Medi-Cal payments. An MCP must reimburse an out-of-network provider who accepts the Medi-Cal fee-for-service rate. <i>Potential CalOptima Health Impact:</i> Additional provider contracting and credentialing; increased access to midwifery services for CalOptima Health Medi-Cal members.	<b>04/29/2022</b> Died in Assembly Health Committee	CalOptima Health: Watch
<u>SB 966</u> Limón	Clinic Providers: Effective 60 days following the termination of the COVID-19 PHE, would allow FQHCs and RHCs to be reimbursed for visits with an associate clinical social worker or associate marriage and family therapist when supervised by a licensed behavioral health practitioner. <i>Potential CalOptima Health Impact:</i> Increased member access to behavioral health providers at contracted FQHCs.	<b>08/31/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch LHPC: Support
<u>SB 987</u> Portantino	<ul> <li>California Cancer Care Equity Act: Would require a Medi-Cal MCP to make a good faith effort to contract directly with at least one National Cancer Institute Designated Cancer Center in each county — where one exists — within the MCP's service area. In addition, an MCP must inform a beneficiary with a complex cancer diagnosis of their right to request a referral to a Cancer Center. An MCP must refrain from arbitrarily denying such referrals.</li> <li>Potential CalOptima Health Impact: Modified UM procedures for CalOptima Health Medi-Cal members referred to the UCI Health Chao Family Comprehensive Cancer Center; increased access to cancer care.</li> </ul>	<b>08/31/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch
	Reimbursement Rates		
<u>AB 1892</u> Flora	California Orthotic and Prosthetic Patient Access and Fairness Act: Would require reimbursement for prosthetic and orthotic appliances and durable medical equipment (DME) to be at least 80% of the lowest maximum allowance for California established by the federal Medicare program. <i>Potential CalOptima Health Impact</i> : Increased cost to CalOptima Health Medi-Cal due to higher reimbursement to DME providers; adjustment to DHCS capitation rates.	<b>08/12/2022</b> Died in Senate Appropriations Committee	CalOptima Health: Watch

Bill Number Author	Bill Summary	Bill Status	Position/Notes
AB 2458 Weber	Whole Child Model (WCM) Reimbursement Rates: Effective January 1, 2023, would increase provider reimbursement rates for WCM services by 25% if provided at a medical practice in which at least 30% of pediatric patients are Medi-Cal beneficiaries.	<b>05/20/2022</b> Died in Assembly Appropriations Committee	CalOptima Health: Watch
	<b>Potential CalOptima Health Impact:</b> Increased cost to CalOptima Health Medi-Cal due to higher reimbursement to WCM providers; adjustment to DHCS capitation rates.		
	Social Determinants of Heal	th	
H.R. 379 Barragan (CA) <u>S. 104</u> Smith (MN)	<b>Improving Social Determinants of Health Act of</b> <b>2021:</b> Would require the Centers for Disease Control and Prevention (CDC) to establish a social determinants of health (SDOH) program to coordinate activities to improve health outcomes and reduce health inequities. CDC would be required to consider SDOH in all relevant grant awards and other activities as well as issue new grants of up to \$50 million to health agencies, nonprofit organizations and/or institutions of higher education to address or study SDOH.	01/21/2021 Introduced; referred to committees	CalOptima Health: Watch
	<i>Potential CalOptima Health Impact:</i> Increased availability of federal grants to address SDOH.		
H.R. 943 McBath (GA) S. 851 Blumenthal (CT)	Social Determinants for Moms Act: Would require HHS to convene a task force to coordinate federal efforts on social determinants of maternal health as well as award grants to address SDOH, eliminate disparities in maternal health and expand access to free childcare during pregnancy-related appointments. Would also extend postpartum eligibility for the Special Supplemental Nutrition Program for Women, Infants, and Children from six months postpartum to two years postpartum.	02/08/2021 Introduced; referred to committees	CalOptima Health: Watch
	<b>Potential CalOptima Health Impact:</b> Additional federal guidance or requirements as well as increased availability of federal grants to address social factors affecting maternal health.		
H.R. 2503 Bustos (IL) <u>S. 3039</u> Young (IN)	Social Determinants Accelerator Act of 2021: Would establish the Social Determinants Accelerator Interagency Council to award state and local health agencies up to 25 competitive grants totaling no more than \$25 million (House version) or \$10 million (Senate version) as well as provide technical assistance to improve coordination of medical and non-medical services to a targeted population of high-need Medicaid beneficiaries.	<b>07/15/2021</b> Passed Subcommittee on Health of the House Committee on Energy and Commerce; referred to full Committee	CalOptima Health: Watch
	<b>Potential CalOptima Health Impact:</b> Increased availability of federal grants to address the SDOH of members with complex needs.		

Bill Number Author	Bill Summary	Bill Status	Position/Notes
H.R. 3894 Blunt Rochester (DE)	Collecting and Analyzing Resources Integral and Necessary for Guidance (CARING) for Social Determinants Act of 2021: Would require the Centers for Medicare & Medicaid Services (CMS) to update guidance at least once every three years to help states address SDOH in Medicaid and CHIP programs. <i>Potential CalOptima Health Impact:</i> Increased opportunities for CalOptima Health to address SDOH.	<b>12/08/2021</b> Passed House floor; referred to Senate Committee on Finance	CalOptima Health: Watch
H.R. 4026 Burgess (TX)	Social Determinants of Health Data Analysis Act of 2021: Would require the Comptroller General of the United States to submit a report to Congress outlining the actions taken by HHS to address SDOH. The report would include an analysis of interagency efforts, barriers and potential duplication of efforts as well as recommendations on how to foster private-public partnerships to address SDOH.	<b>11/30/2021</b> Passed House floor; referred to Senate Committee on Health, Education, Labor, and Pensions	CalOptima Health: Watch
	opportunities for CalOptima Health to address SDOH.		
<u>SB 17</u> Pan	<b>Racial Equity Advisory and Accountability</b> <b>Commission:</b> Would establish the Racial Equity Commission (REC) to develop a Racial Equity Framework containing resources, best practices and tools for advancing racial equity across the state government by April 1, 2025. The REC would also provide technical assistance upon request by state and local agencies as well as issue annual reports, starting December 1, 2025, with recommendations to address issues related to racial equity.	<b>08/31/2022</b> Died on Assembly floor	CalOptima Health: Watch
	<i>Potential CalOptima Health Impact:</i> Increased reporting requirements to DHCS.		
	Telehealth		
H.R. 366 Thompson (CA)	<b>Protecting Access to Post-COVID-19 Telehealth Act of 2021:</b> Would allow HHS to waive or modify any telehealth service requirements in the Medicare program during a national disaster or PHE and for 90 days after one is terminated. Would also permit Medicare reimbursement for telehealth services provided by an FQHC or RHC as well as allow patients to receive telehealth services in the home without restrictions.	01/19/2021 Introduced; referred to committees	CalOptima Health: Watch
	<b>Potential CalOptima Health Impact:</b> Continuation and expansion of certain telehealth flexibilities allowed during the COVID-19 pandemic for CalOptima Health OneCare, OneCare Connect and PACE.		

Bill Number Author	Bill Summary	Bill Status	Position/Notes
H.R. 1332 Carter (GA) S. 368 Scott (SC)	<ul> <li>Telehealth Modernization Act of 2021: Would permanently extend certain current Medicare telehealth flexibilities enacted temporarily in response to the COVID-19 pandemic. Specifically, would permanently allow the following:</li> <li>FQHCs and RHCs may serve as the site of a telehealth provider</li> <li>Beneficiaries may receive all telehealth services at any location, including their own homes</li> <li>CMS may retain and expand the list of covered telehealth services</li> <li>CMS may expand the types of providers eligible to provide telehealth services</li> </ul> Potential CalOptima Health Impact: Continuation of certain telehealth flexibilities allowed during the COVID-19 pandemic for CalOptima Health OneCare, OneCare Connect and PACE.	02/23/2021 Introduced; referred to committees	CalOptima Health: Watch
H.R. 2166 Sewell (AL)	Ensuring Parity in MA and PACE for Audio-Only Telehealth Act of 2021: Would require CMS to include audio-only telehealth diagnoses in the determination of risk adjustment payments for MA and PACE plans during the COVID-19 PHE. <i>Potential CalOptima Health Impact:</i> For CalOptima Health OneCare, OneCare Connect and PACE, members' risk scores and risk adjustment payments would accurately reflect diagnoses.	03/23/2021 Introduced; referred to committees	08/05/2021 CalOptima Health: Support ACAP: Support NPA: Support
H.R. 2903           Thompson           (CA)           S. 1512           Schatz (HI)	<ul> <li>Creating Opportunities Now for Necessary and Effective Care Technologies (CONNECT) for Health Act of 2021: Would expand telehealth services for those receiving Medicare benefits and remove restrictions in the Medicare program that prevent physicians from using telehealth technology. Specifically, would:</li> <li>Remove all geographic restrictions for telehealth services</li> <li>Allow beneficiaries to receive telehealth in their own homes, in addition to other locations determined by HHS</li> <li>Remove restrictions on the use of telehealth in emergency medical care</li> <li>Allow FQHCs and RHCs to provide telehealth services</li> </ul>	04/28/2021 Introduced; referred to committees	CalOptima Health: Watch

Bill Number Author	Bill Summary	Bill Status	Position/Notes
H.R. 3447 Smith (MO)	<b>Permanency for Audio-Only Telehealth Act:</b> Would permanently extend the following current flexibilities, which have been temporarily authorized by CMS during the COVID-19 PHE:	05/20/2021 Introduced; referred to committees	CalOptima Health: Watch
	<ul> <li>Medicare providers may be reimbursed for providing certain services via audio-only telehealth, including evaluation and management, behavioral health and SUD services, or any other service specified by HHS.</li> <li>Medicare beneficiaries may receive telehealth services at any location, including their homes.</li> </ul>		
	<b>Potential CalOptima Health Impact:</b> Permanent continuation of certain telehealth flexibilities for CalOptima Health OneCare, OneCare Connect and PACE.		
H.R. 4058 Matsui (CA) S. 2061 Cassidy (LA)	Telemental Health Care Access Act of 2021: Would remove the requirement that Medicare beneficiaries be seen in-person within six months of being treated for behavioral health services via telehealth.	<b>06/22/2021</b> Introduced; referred to committees	CalOptima Health: Watch
	<b>Potential CalOptima Health Impact:</b> For CalOptima Health OneCare and OneCare Connect, decreased inperson behavioral health encounters and increased telehealth behavioral health encounters.		
H.R. 7573 Axne (IA) S. 3593 Cortez Masto (NV)	<b>Telehealth Extension and Evaluation Act</b> : Would extend current Medicare telehealth payments authorized temporarily in response to the COVID-19 pandemic for two additional years following the termination of the PHE. Would require HHS to study the impact of telehealth flexibilities and report its recommendations for permanent telehealth policies to Congress.	<b>02/08/2022</b> Introduced; referred to committee	CalOptima Health: Watch
	<b>Potential CalOptima Health Impact:</b> Continuation of telehealth flexibilities for CalOptima Health OneCare, OneCare Connect and PACE.		
<u>S. 150</u> Cortez Masto (NV)	<b>Ensuring Parity in MA for Audio-Only Telehealth</b> <b>Act of 2021:</b> Would require CMS to include audio- only telehealth diagnoses in the determination of risk adjustment payments for MA plans during the COVID- 19 PHE.	02/02/2021 Introduced; referred to committee	CalOptima Health: Watch ACAP: Support NPA: Support
	<b>Potential CalOptima Health Impact:</b> For CalOptima Health OneCare and OneCare Connect, members' risk scores and risk adjustment payments would accurately reflect diagnoses.		

Bill Number Author	Bill Summary	Bill Status	Position/Notes	
AB 32 Aguiar-Curry	<ul> <li>Medi-Cal Telehealth Payment and Flexibilities:</li> <li>Would modify the permanent Medi-Cal telehealth policy recently implemented by SB 184, the Health Trailer Bill for the FY 2022–23 Enacted State Budget.</li> <li>Specifically, Medi-Cal providers, including FQHCs and RHCs, may establish a new patient using audio-only telehealth when the visit is related to sensitive services or when the patient requests audio-only telehealth or does not have access to video.</li> <li>Potential CalOptima Health Impact: Continuation and modification of certain telehealth flexibilities for CalOptima Health Medi-Cal and PACE.</li> </ul>	<b>08/31/2022</b> Passed Legislature; pending action by the Governor	CalOptima Health: Watch CAHP: Concern	
Youth Services				
H.R. 66 Buchanan (FL)	Comprehensive Access to Robust Insurance Now Guaranteed (CARING) for Kids Act: Would permanently extend authorization and funding of CHIP and associated programs, including the Medicaid and CHIP express lane eligibility option, which enables states to expedite eligibility determinations by referencing enrollment in other public programs. <i>Potential CalOptima Health Impact:</i> Continuation of current federal funding and eligibility requirements for CalOptima Health Medi-Cal members eligible under CHIP.	01/04/2021 Introduced; referred to committee	CalOptima Health: Watch	
H.R. 1390 Wild (PA) S. 453 Casey (PA)	Children's Health Insurance Program Pandemic Enhancement and Relief (CHIPPER) Act: Would retroactively extend CHIP's temporary 11.5% FMAP increase, enacted by the HEALTHY KIDS Act (2018), from September 30, 2020, until September 30, 2022, to meet increased health care needs during the COVID-19 PHE. <i>Potential CalOptima Health Impact:</i> Increased federal funds for CalOptima Health Medi-Cal members eligible under CHIP.	02/25/2021 Introduced; referred to committees	CalOptima Health: Watch	

#### 2021 Signed Bills

• H.R. 1868 (Yarmuth [KY])	• SB 48 (Limón)
• AB 128 (Ting)	• SB 65 (Skinner)
• AB 133 (Committee on Budget)	• SB 129 (Skinner)
• AB 161 (Ting)	• SB 171 (Committee on Budget and Fiscal Review)
• AB 164 (Ting)	• SB 221 (Wiener)
• AB 361 (Rivas)	• SB 306 (Pan)
• AB 1082 (Waldron)	• SB 510 (Pan)

#### 2021 Vetoed Bills

• AB 369 (Kamlager)	• SB 365 (Caballero)
• AB 523 (Nazarian)	• SB 682 (Rubio)

Information in this document is subject to change as bills proceed through the legislative process.

ACAP: Association for Community Affiliated Plans CAHP: California Association of Health Plans CalPACE: California PACE Association LHPC: Local Health Plans of California NPA: National PACE Association

Last Updated: September 19, 2022

#### **2022 Federal Legislative Dates**

January 3	117th Congress, Second Session convenes
April 11–2	Spring recess
August 1–12	Summer recess for House
August 8–September 5	Summer recess for Senate
December 10	Second Session adjourns

#### **2022 State Legislative Dates**

January 3	Legislature reconvenes	
January 14	Last day for policy committees to hear and report to fiscal committees any fiscal bills introduced in that house in 2021	
January 21	Last day for any committee to hear and report to the floor any bill introduced in that house in 2021	
January 31	Last day for each house to pass bills introduced in that house in 2021	
February 18	Last day for legislation to be introduced	
April 7–18	Spring recess	
April 29	Last day for policy committees to hear and report to fiscal committees any fiscal bills introduced in that house in 2022	
May 6	Last day for policy committees to hear and report to the floor any non-fiscal bills introduced in that house in 2022	
May 20	Last day for fiscal committees to hear and report to the floor any bills introduced in that house in 2022	
May 23–27	Floor session only	
May 27	Last day for each house to pass bills introduced in that house in 2022	
June 15	Budget bill must be passed by midnight	
July 1	Last day for policy committees to hear and report bills in their second house to fiscal committees or the floor	
July 1–August 1	Summer recess	
August 12	Last day for fiscal committees to report bills in their second house to the floor	
August 15–31	Floor session only	
August 25	Last day to amend bills on the floor	
August 31	Last day for each house to pass bills; final recess begins upon adjournment	
September 30	Last day for Governor to sign or veto bills passed by the Legislature	

Source: 2022 State Legislative Deadlines, California State Assembly: http://assembly.ca.gov/legislativedeadlines

#### About CalOptima Health

CalOptima Health is a county organized health system that administers health insurance programs for low-income children, adults, seniors and people with disabilities. As Orange County's community health plan, our mission is to serve member health with excellence and dignity, respecting the value and needs of each person. We provide coverage through four major programs: Medi-Cal, OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan), OneCare (Medicare Advantage Special Needs Plan) and the Program of All-Inclusive Care for the Elderly (PACE).

### FY 2022–23 California State Budget: Analysis of the Enacted Budget

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Background Overview Behavioral Health California Advancing and Innovating Medi-Cal (CalAIM) COVID-19 Housing and Homelessness Inflation Relief Kaiser Medi-Cal Contract Medi-Cal Benefits Medi-Cal Eligibility Provider Payments Telehealth Miscellaneous

#### Background

On January 10, 2022, Gov. Gavin Newsom released the Fiscal Year (FY) 2022–23 Proposed State Budget with total spending at \$286.4 billion, including \$213.1 billion General Fund (GF). The proposed budget also estimated a \$45.7 billion surplus and proposed \$34.6 billion in budget reserves, which could be attributed to federal COVID-19 stimulus funding and higher than expected tax receipts.

On May 13, 2022, Gov. Newsom released the FY 2022–23 Revised Budget Proposal (May Revise) at a total of \$300.7 billion, including \$227.4 billion in GF spending, representing an increase of \$14.3 billion compared to the January Proposed Budget due to further revenue growth. The May Revise included an even larger \$49.2 billion discretionary surplus and \$37.1 billion in budget reserves.

To meet the constitutionally obligated deadline to pass a balanced budget, on June 14, 2022, the Senate and Assembly passed Senate Bill (SB) 154, the Budget Act of 2022, a preliminary state budget representing the Legislature's counterproposal to the May Revise. The Legislature's Budget included a spending plan of \$300 billion, including \$235.5 billion GF.

Following negotiations with the Legislature, Gov. Newsom signed into law the preliminary state budget (SB 154) on June 27 and the final budget revisions (Assembly Bill [AB] 178) on June 30. On the same day, he signed the consolidated Health Trailer Bill (SB 184) and the Skilled Nursing Facility (SNF) Financing Reform Trailer Bill (AB 186) containing the statutory policy changes needed to implement health-related budget expenditures. Together, these bills represent the Enacted Budget for FY 2022–23, effective July 1, 2022.

#### Overview

In summary, the enacted budget appropriates a total of just over \$300 billion, of which \$234.4 billion is from the GF. This represents an increase of \$37.4 billion compared with the FY 2021–22 enacted budget. Specifically, the budget includes \$135.5 billion (\$36.6 billion GF) in Medi-Cal spending, an 11.2% increase from the current FY, with an assumption that Medi-Cal caseload will increase by 0.6% to 14.5 million beneficiaries as redeterminations resume this FY following termination of the COVID-19 public health emergency (PHE). Based on a record-high budget surplus, the budget allocates 93% towards one-time spending initiatives and \$37.2 billion for reserves. Major components included in the enacted budget that may impact CalOptima are discussed below.





#### **Behavioral Health**

The Enacted Budget includes significant investments in behavioral health, particularly for children and youth. As expected, there is ongoing funding towards implementing the Children and Youth Behavioral Health Initiative (CYBHI), including the following components in FY 2022–23:

- Dyadic services as a new Medi-Cal benefit, as discussed later
- Evidence-based behavioral health practices
- School behavioral health partnerships and capacity
- Statewide behavioral health services platform and related e-consult service and provider training

While some CYBHI initiatives are directly managed by DHCS, CalOptima's Behavioral Health Integration department may still be involved in guiding certain programs or coordinating member access.

In addition, the budget includes an extra \$290 million in one-time funding over three years to address urgent needs and emergent issues in children's behavioral health through the following initiatives:

- Wellness and mindfulness programs
- Parent training and education
- Digital supports for remote assessment and intervention
- School-based crisis response pilots to prevent youth suicide
- Peer-to-peer support programs

A total of \$8 million in one-time finding is also allocated for National Suicide Prevention Lifeline crisis centers to prepare for the implementation of the 9-8-8 calling code on July 16, 2022.

Finally, to address the immediate housing and treatment needs of those with serious behavioral health conditions, the budget also includes \$1.5 billion over two years to purchase and install tiny homes for immediate behavioral health bridge housing.

### California Advancing and Innovating Medi-Cal (CalAIM)

The Enacted Budget includes \$3.1 billion (\$1.2 billion GF) in FY 2022–23 to implement CalAIM. CalAIM initiatives being implemented in FY 2022–23 continue to include:

- Discontinuation of the Cal MediConnect pilot program and transition to exclusively aligned Dual Eligible Special Needs Plans (D-SNPs)
- Population Health Management (PHM) program
- Pre-release Medi-Cal eligibility screenings and 90+ days of targeted in-reach services
- Providing Access and Transforming Health (PATH) initiative

Updates include the identification of additional aid codes that will transition from Medi-Cal fee-for-service (FFS) to managed care starting January 1, 2023, expanding inreach services for justice-involved individuals to include full-scope Medi-Cal pharmacy benefits and delaying the launch of statewide PHM service from January 1, 2023, until July 1, 2023.

In addition to \$1.8 billion of previously allocated PATH funding, the budget provides an additional \$50 million (\$16 million GF) for counties and correctional entities to support capacity building, technical assistance, collaboration and planning. While plans are not eligible for this funding, CalOptima is expected to coordinate PATH and CalAIM Incentive Payment Program investments with the County of Orange.

#### COVID-19

As the COVID-19 pandemic enters its endemic phase, the budget allocates \$1.9 billion to ensure ongoing pandemic response and preparedness for potential future surges of additional COVID-19 variants. This includes investments towards vaccinations (including boosters), rapid and school-based testing, enhanced surveillance, test to treat therapeutics and medical surge staffing.

In addition, with the PHE expected to terminate in the coming months, the budget includes funding to ensure continuity of Medi-Cal coverage as eligibility redeterminations resume. Funding supports additional county workloads, Health Enrollment Navigators expansion and media and outreach campaigns to collect updated member contact information. CalOptima is separately executing its own member communication strategies.

Finally, the budget permanently extends certain COVID-19 flexibilities that have proven to be beneficial to Medi-Cal beneficiaries regardless of the existence of a pandemic. These include the following, though additional flexibilities may be identified at a later date:

- Separate payments to Federally Qualified Health Centers (FQHCs) for COVID-19 vaccinations
- 10% rate increase for Intermediate Care Facilities for Developmentally Disabled (ICF-DD)
- Medicare reimbursement rates for the COVID-19 vaccine, COVID-19 lab services and oxygen and respiratory durable medical equipment
- Presumptive Medi-Cal eligibility for older adults and individuals with disabilities

#### Housing and Homelessness

Building off a \$12 billion multiyear investment to address homelessness as part of last year's enacted budget, this year's budget includes an additional \$2 billion multiyear affordable housing package, including investments in the Multifamily Housing Program, Housing Accelerator Program, Farmworker Housing Program, Accessory Dwelling Unit financing and Veterans Housing and Homelessness Prevention Program. The budget also includes \$700 million over two years for local jurisdictions to address encampments through short- and long-term rehousing strategies.

Contingent on passage of implementing legislation (SB 1338), the budget sets aside funding for the governor's proposed Community Assistance, Recovery, and Empowerment (CARE) Court. CARE Court would facilitate delivery of mental health and substance use disorder services to individuals with schizophrenia spectrum or other psychotic disorders who lack medical decisionmaking capabilities. The program would connect a person in crisis with a court-ordered care plan for up to 24 months as a diversion from homelessness, incarceration or conservatorship. Care plans could include court-ordered stabilization medications, wellness and recovery supports, and connection to social services and a housing plan. It is not yet known how Medi-Cal managed care plans (MCPs) may be involved in the delivery or coordination of care to their members.

#### **Inflation Relief**

In an effort to provide direct relief for rising costs due to inflation, the budget includes a \$17 billion relief package, which includes the following elements:

- \$1.3 billion for retention payments of up to \$1,500 each for hospital and SNF workers
- Permanent extension of the State Premium Subsidy Program to provide financial assistance for individuals purchasing health care coverage through Covered California

These are expected to result in direct positive impacts to CalOptima's health networks and providers as well as members who churn on and off of Medi-Cal eligibility.

#### Kaiser Medi-Cal Contract

As part of the budget packet, Gov. Newsom also signed into law AB 2724, which authorizes DHCS to enter into a direct, statewide contract with Kaiser Permanente to provide Medi-Cal services in any county, starting January 1, 2024. If the Centers for Medicare and Medicaid Services approves DHCS' waiver request, the contract is expected to result in significant negative impacts to CalOptima and its members and providers as well as the broader safety net health system. CalOptima and the County of Orange adopted positions of Oppose Unless Amended to prohibit a direct contract in counties with County Organized Health Systems (COHS), but the final bill still applies to COHS counties.

#### **Medi-Cal Benefits**

The Enacted Budget includes additional funding for several new Medi-Cal benefits.

As referenced earlier, the budget funds the implementation of dyadic services, effective January 1, 2023. Similar to Parent-Child Interaction Therapy, currently managed by the Orange County Health Care Agency (HCA), dyadic care provides integrated physical and behavioral health screening and services to the whole family. The goal of providing dyadic care is to improve access to preventive and coordinated care for children, rates of immunization completion, social-emotional health services, developmentally appropriate parenting and maternal mental health.

In addition, 24/7 mobile crisis intervention services will become a Medi-Cal benefit implemented through county behavioral health systems as soon as January 1, 2023. It is expected that HCA may operate this benefit out of the Be Well OC campus. While not provided by MCPs, this new benefit may still require increased coordination and follow-up care by CalOptima and its contracted providers.

The budget also delays implementation of the doula benefit from July 1, 2022, until January 1, 2023, and provides funding to increase the maximum reimbursement rate from an average of \$450 to \$1,094 per birth for doula services. Lastly, effective July 1, 2022, annual cognitive health assessments become a Medi-Cal benefit for beneficiaries ages 65 years and older if they are ineligible under Medicare.

#### **Medi-Cal Eligibility**

Notably, the budget expands full-scope Medi-Cal benefits to income-eligible adults ages 26–49 regardless of immigration status no later than January 1, 2024. This will extend eligibility to include all ages following prior action to expand coverage for those under age 26 as of January 1, 2020, and those ages 50 and older as of May 1, 2022. Along with the latter expansion, this proposal could increase CalOptima's membership by approximately 75,000–80,000 individuals.

The budget also continues to include \$53 million (\$19 million GF) funding to eliminate Medi-Cal premiums for approximately 500,000 higher-income pregnant women,

#### California State Budget: Analysis of the Enacted Budget (continued)

children and disabled working adults covered under the Children's Health Insurance Program (CHIP), Medi-Cal Access Program (MCAP) and 250% Working Disabled Program.

Additionally, trailer bill language authorizes continuous Medi-Cal eligibility for children up to 5 years of age, beginning January 1, 2025, preventing disenrollment regardless of changes in family income. DHCS will also expand the Children's Presumptive Eligibility Program by allowing all Medi-Cal providers to enroll children under 19 years of age into Medi-Cal through the presumptive eligibility process.

No sooner than January 1, 2025, seniors and persons with disabilities who qualify for Medi-Cal under Medically Needy criteria will have reduced share of cost requirements by increasing the Medi-Cal Maintenance Need Income Level to match the income eligibility limit for Medi-Cal without a share of cost. As a result of CalAIM, these share of cost beneficiaries are currently covered under Medi-Cal FFS, as of January 1, 2022.

#### **Provider Payments**

The Enacted Budget includes \$700 million over five years for Equity and Practice Transformation Payments, which are one-time provider payments focused on advancing equity, reducing COVID-19-driven care gaps, supporting upstream interventions to address social determinants of health and improving quality in maternity, children's preventive and integrated behavioral health care. It is anticipated that some if not all of these payments will flow through Medi-Cal MCPs, though key details on implementation have not been shared.

A new Workforce and Quality Incentive Program will provide \$280 million in directed payments to SNFs that meet quality benchmarks or who have demonstrated substantial improvement. Medi-Cal MCPs will coordinate program implementation and issue payments. Other changes to SNF payments include:

- New reimbursement rate structure, beginning January 1, 2023
- Average 4% annual rate increase
- One-year extension of the temporary 10% rate increase effective during the COVID-19 PHE

The budget continues nearly all Proposition 56 supplemental payment programs, with several transferring to the GF to allow for ongoing funding regardless of fluctuations in Proposition 56 revenues. However, the Value Based Payment program still sunsetted on June 30, 2022, and the Behavioral Health Integration program is still set to sunset on December 31, 2022. The budget made permanent the Medi-Cal Physician and Dentist Loan Repayment Program, also funded through Proposition 56, and provided additional funds from the GF for FY 2022–23.

The Enacted Budget also eliminates most remaining Great Recession-era ("AB 97") Medi-Cal rate cuts for 35 additional provider types and services, effective either July 1, 2022, or January 1, 2023.

#### Telehealth

To build off telehealth flexibilities adopted during the COVID-19 pandemic, the budget authorizes a permanent telehealth policy that allows Medi-Cal providers, including FQHCs, to be reimbursed for both video and audio-only telehealth encounters at the same rate as an in-person visit. Providers must still provide an option for in-person visits. However, a new Medi-Cal patient relationship may not be established via audio-only telehealth.

#### Miscellaneous

The Enacted Budget also includes the following provisions that may impact CalOptima:

- \$351.6 million over four years for workforce development, including:
  - » \$200 million for the behavioral health workforce
  - » \$76 million for the primary care, clinic and reproductive health workforce
  - » \$75.6 million for the public health workforce
- \$350 million over three years to recruit, train and certify 25,000 new community health workers by 2025, with specialized training to work with those who are justice-involved, unhoused, older adults or disabled
- \$200 million to improve access to reproductive health services
- \$101 million to expand medication-assisted treatment to help address the opioid crisis
- \$100 million for the CalRX Biosimilar Insulin Initiative to create public-private partnerships to increase generic insulin manufacturing and lower insulin costs
- \$50 million over two years for technical assistance grants and capacity development programs for small and under-resourced providers to improve data exchange capabilities
- Development of an Alternative Payment Model for FQHCs, optionally allowing them to transition from a volume-based to value-based reimbursement methodology, no sooner than January 1, 2024
- Reclassification of diabetic products, including continuous glucose monitors, as pharmacy benefits covered under Medi-Cal Rx, effective July 1, 2022

#### California State Budget: Analysis of the Enacted Budget (continued)

#### Next Steps

The Legislature will continue to advance budget trailer bills and policy bills through the legislative process. Bills with funding allocated in the Enacted Budget are likely to be passed and signed into law. The Legislature has until August 31 to pass legislation, and Gov. Newsom has until September 30 to either sign or veto that legislation. Additionally, state agencies will begin implementing the policies enacted through the budget. Staff will continue to monitor these polices and provide updates regarding issues that have a significant impact to CalOptima.

#### About CalOptima

CalOptima, a county organized health system (COHS), is the single plan providing guaranteed access to Medi-Cal for all eligible individuals in Orange County and is responsible for almost all medical acute services, including custodial long-term care. CalOptima is governed by a locally appointed Board of Directors, which represents the diverse interests that impact Medi-Cal.

If you have any questions, please contact GA@caloptima.org.





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### Medi-Cal – Public Health Emergency (PHE) Updates

\*Content included in this presentation is at a point in time and is subject to change



### Speaker

### Adriana Gardea

County of Orange Social Services Agency Medi-Cal Operations and Policy Team

# PHE Update – Extension Expected

- The PHE is set to expire mid-January 2023, and the U.S. Department of Health and Human Services (HHS) has committed to providing at least a 60-day notice prior to the official end date.
- During the PHE, counties have stopped processing Medi-Cal annual redeterminations and were required to maintain continuous coverage for beneficiaries — which has delayed negative action, including discontinuances, with only a few exceptions.



# **PHE Operational Unwinding Plan**

- DHCS and the County of Orange Social Services Agency (SSA) is committed to maximizing continuity of coverage for Medi-Cal beneficiaries through the course of the PHE Unwinding Period as we resume normal eligibility operations.
- When the continuous coverage requirement expires, Center for Medicare and Medicaid Services guidance outlines a 14-month timeline for states to return to normal eligibility and enrollment operations.
- This means we will have 14 months to initiate and complete redeterminations for nearly all Orange County beneficiaries.



# **Annual Redeterminations**

- To simplify the complexity of the PHE unwinding process, Medi-Cal beneficiaries will maintain their current renewal month in their case records and SSA will conduct a full redetermination at the next scheduled renewal month following the end of the PHE.
- Discontinuances will not start immediately after the PHE terminates.
  - In the first and second months after the PHE ends, renewal activities will focus on completing ex parte review and sending annual renewal packets when ex parte review is unsuccessful.
  - In the third month after the PHE ends, the first redeterminations will be processed.
  - In the fourth month after the PHE ends, individuals may potentially be discontinued.

# **Annual Redeterminations - Continued**

The COVID-19 PHE is set to expire mid-January 2023, at the earliest. As Medi-Cal has full month eligibility, this means that normal renewal processing would resume effective February 2023 for individuals with an April 2023 renewal month.

Example of timeline for April 2023 renewal:

- February 2023 Initiate ex parte review for renewals due April 2023 and mail annual renewal packet (if applicable because the ex parte process was not successful)
- April 2023 Notice of Action sent (10 days prior to adverse action, i.e., received no later than April 20, 2023) if the annual renewal remains incomplete or the beneficiary is no longer eligible for Medi-Cal
- April 30, 2023 Final day of Medi-Cal eligibility for discontinued beneficiaries whose renewal remains incomplete or the beneficiaries who are no longer eligible for Medi-Cal

# **Reporting Change in Circumstances**

- Beneficiaries have been reporting changes such as a new job during the PHE and will continue to report changes in their households through the PHE Unwinding Period.
- However, any changes reported during the PHE and the 12-month PHE Unwinding Period that could lead to a negative action shall be <u>paused</u>, until the beneficiary's annual redetermination is due and initiated during the PHE Unwinding Period.
- During and after the PHE, changes that result in a positive change will be processed upon receipt of the change.



# Adjusting Reasonable Compatibility Income Threshold

- California uses a standard to determine whether the income in federal data sources is compatible with the information an individual reports. When the income is reasonably compatible with federal data sources, the beneficiary does not need to provide proof of their income.
- DHCS has submitted a Modified Adjusted Gross Income (MAGI) Verification Plan to increase the reasonable compatibility threshold to 20% through December 2023.
- This flexibility is anticipated to help increase the percentage of automated ex-parte renewals completed for MAGI Medi-Cal.

# PHE Outreach Campaign – Two Phase Approach

### Phase 1.0

- This phase is underway and designed to encourage beneficiaries to provide their local county office with any updated contact information such as: name, address, phone number and email so the local county office can contact beneficiaries with important information about keeping their Medi-Cal.
- Outreach efforts by SSA include:
  - Updating the OCgov.com website to include outreach verbiage to report updated contact information
  - Updating the "hold" messaging when calling the Orange's Call & Processing Center to report updated contact information
  - Digital outreach via social media

#### Phase 2.0

- This phase is designed to encourage beneficiaries to continue to update their contact information, with their local county office if it changes, to report any change in circumstances, as well as check for upcoming renewal packets for beneficiaries whose cases have not auto-renewed.
- Phase 2.0 will begin 60 days prior to the end of the PHE.

# **Community Partner Collaboration**

- Community Health Initiative of Orange County (CHIOC) reaches out to community members in need of assistance through monthly enrollment events throughout Orange County as well as community health fairs. CHIOC assists the community in enrolling in coverage for Medi-Cal, CalFresh (Food Stamps), CalWORKs and CoveredCA (health coverage).
  - Social Media
  - Monthly newsletter
  - Staff training
  - Outreach retention activities

### • CalOptima Health, Health Care Agency, and Social Services Agency Workgroup

- Collaborating to develop a communication plan and strategies on how to assist individuals with the redetermination process to ensure they maintain benefits.
- Collaborating to develop a plan to assist individuals that are no longer eligible on navigating the next step to transition to other health coverage to ensure continuity of care.



### For more information, please visit: <a>ssa.ocgov.com</a>

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### SOCIAL SECURITY Understanding SUPPLEMENTAL SECURITY INCOME



Produced at U.S. taxpayer expense



### AGENCY STRATEGIC PLAN | FY 2022-2026

### Vision

Provide income security for the diverse population we serve.

### **Mission**

Ensure equity and accessibility in delivering Social Security services by improving the customer experience and addressing systemic barriers to participation in our programs.







#### What should I do if I get a call claiming there's a problem with my Social Security number or account?





# my Social Security



Social Security

 $\mathcal{O}$  SEARCH  $\equiv$  MENU  $\bigotimes$  LANGUAGES 1 SIGN IN/UP

# Create your personal *my* Social Security account today

With your free, personal *my* Social Security account, you can receive personalized estimates of future benefits based on your real earnings, see your latest *Statement*, and review your earnings history. It even makes it easy to request a replacement Social Security Card or check the status of an application, all from the comfort of your home or office!

CREATE AN ACCOUNT →

SIGN IN →

FINISH SETTING UP YOUR ACCOUNT →



### socialsecurity.gov/myaccount

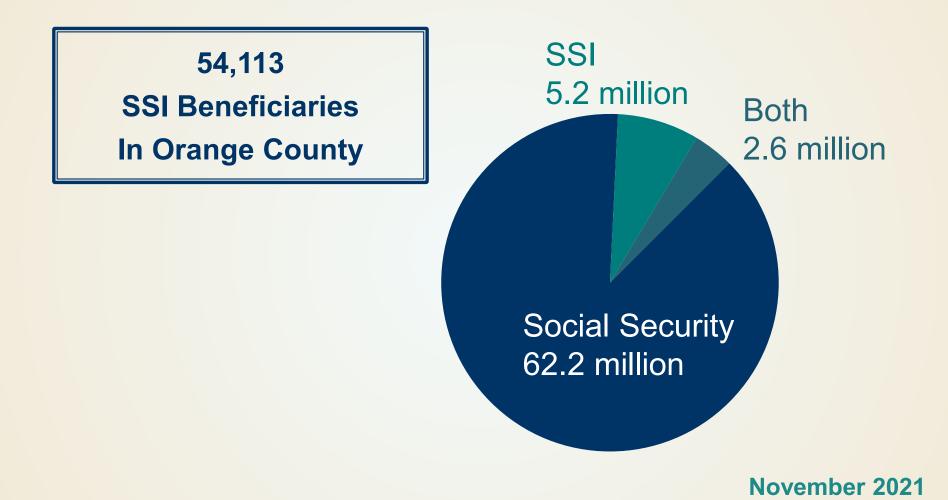


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### SocialSecurity.gov

# **Social Security Program Beneficiaries**









# Supplemental Security Income



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### **Supplemental Security Income (SSI)**

### What is it?

SSI is a federal program that provides monthly payments to people who have limited income and resources.

### Who is it for?

People who are 65 or older, as well as for those of any age, including children, who are blind or who have disabilities and have limited income and resources.

### ssa.gov/benefits/ssi/







# **Application Process**



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### What Happens?

- Your application will be reviewed to make sure you meet some basic requirements.
- If you meet these requirements, we'll forward your case to the Disability Determination Services office in your state.



### **Disability Determination Services Office - State**

- This state agency completes the initial disability determination decision for us.
- Doctors and disability specialists in the state agency ask your doctors for information about your condition(s). They'll consider all the facts in your case.
- They'll use the medical evidence from your doctors, hospitals, clinics, or institutions where you've been treated.





### We'll tell you our decision...

- When the state agency makes a determination on your case, we'll send a letter to you.
- If approved, the letter will show the amount of your benefit, when your payments start, and your reporting responsibilities.
- If not approved, the letter will explain why and tell you how to appeal the determination if you don't agree with it.





### **Disagree With The Medical Decision?**

If you recently applied for Social Security or Supplemental Security Income disability benefits and were denied for medical reasons, you have the right to file an appeal within 60 days of the date on your decision notice.

### ssa.gov/benefits/disability/appeal.html







# SSI for Adults (age 18+)



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### **SSI Determination for Children Turning 18**

- We make a new disability determination using the adult rules.
- We no longer count the income and resources of parent(s) for eligibility.
- If the child continues to live with parent(s) but does not pay for food or shelter, a lower SSI payment may apply.
- An SSI application can be made as early as the day of the 18th birthday.







### **Definition of Disability - Adult**

### The Social Security Act defines disability as:

a person who cannot work due to a severe medical condition that has lasted, or is expected to last, at least one year or result in death; or

the person's medical condition must prevent him or her from doing substantial gainful employment – work that he or she did in the past, and it must prevent the person from adjusting to other work.







### What to Consider for SSI

- Your income money you receive such as wages, Social Security benefits, and pensions. Income also includes such things as food and shelter.
- Your resources things you own such as real estate, bank accounts, cash, stocks, and bonds.
- Where you live must live in the U.S., or Northern Mariana Islands. If you're not a U.S. citizen, but you are lawfully residing in the United States, you still may be able to get SSI.







# **SSI for Children**



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## **SSI Requirements for Children**

- If under 18, the child has a physical or mental impairment (or combination) that results in marked or severe limitation in functioning.
- The child must be either blind or disabled. If the child is blind, he or she must meet the same definition of "blind" as applies for adults.
- Condition must be expected to last at least 12 months or result in death.







## **SSI Requirements for Children (continued)**

- Disabled children living in households with limited income and resources may be eligible to receive SSI benefits.
- For eligibility, the income and assets of the disabled child and parent(s) living in the household are assessed. (Deeming)



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# Other Related Information



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# **SSI Spotlights**

(80) Social Security Official Social Security Website		٩		
Home Numbers & Cards	Benefits Information for	Business & Government	Our Agency	
Links To SSI Spotlig	hts 2014 Edition			
SSI Home Page / Links to SSI Spotl	ights—2014 Edition			
What Are The SSI Spotlights?				
	applying for and receiving	SSI benefits.		
Who May Use The SSI Spotlights?	The SSI Spotlights are inte	ended for use by the genera	l public.	
	We encourage advocates to distribute them to their clients and to any other individuals or groups who can use them.			
	They provide more details than our general information pamphlets.			
Caution!	The information in the SSI specific case situations.	Spotlights is general and n	ot to be applied to	
	You must contact us for specific case information.			
Spanish Language Versions		uage spotlights in HTML for		
	format we use for the English versions. You may click on the "En Español" links shown in the chart below or, from the English version, you may click			
		hown in the upper left of th he "In English" link to get b		
	In addition, Spanish version	ons of the spotlights are ava	ilable at Puntos	



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### **Medicare and Medicaid**

**Medicare** – federal health insurance program for people 65 or older and people who have been getting disability benefits for 24 consecutive months.

**Medicaid (MediCal)** – state health program for people with low incomes and limited resources.

- In most states, children who get SSI qualify for Medicaid.
- In many states, Medicaid comes automatically with SSI eligibility.









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Advocates for Justice in Orange and Los Angeles Counties

## OMBUDSMAN UPDATE October 27, 2022

Sara Lee, Supervising Attorney

Health Consumer Action Center (HCAC) of CLA SoCal

OSP Toll Free: 1-855-501-3077

Hotline: 1-800-834-5001

#### PHE / Medi-Cal Update

#### -Asset increase effective 7/1/22 and elimination effective 1/1/24.

Medi-Cal asset limit will significantly increase from just \$2,000/\$3,000 for individuals and couples, to \$130,000 and \$195,000!

#### -Extension of PHE for 90 days – Extended

60 Day- Notice before the PHE ends/PHE will be extended beyond October since HHS did not provide states a 60-day notice before the end of the PHE

-Due to the Public Health Emergency(PHE), there is no negative action on Medi-Cal eligibility except Agency Error or Fraud After Conviction. (Refer to ACWDL 21-16)



Advocates for Justice in Orange and Los Angeles Counties

-Assist OneCare Connect (OCC) and OneCare (OC) clients with enrollment helping with erroneous SOC assessment and Medi-Cal termination , so that they can remain eligible for OCC/CMC enrollment

-Advise clients on Public Health Emergency Moratorium and permissible actions, and Medi-Cal Renewals (Update Contact Information)

# -Assist with Working Disabled Program premium waiver (Zero Premium effective July 1, 2022)

Can still apply for waiver now which will allow them to get refund for all the months they paid for premiums. Premium waiver refund will be issued starting in October 2022.



Advocates for Justice in Orange and Los Angeles Counties

-Educate eligible clients about Qualified Medicare Beneficiary (QMB) program and Conditional Medicare Part A/B application process

-Assist married seniors and disabled adults who meet nursing level of care obtain Medi-Cal applying the Expanded Spousal Impoverishment Rule which allows them to stay in their homes and communities

-Educate clients about Medi-Cal waiver programs and assist with HCBS waiver process

-Assist with delays or barriers in obtaining medically necessary services including DME and under Community Support Services

-Assist with IHSS issues mostly regarding reduction of hours



Advocates for Justice in Orange and Los Angeles Counties

-Educate Dual Eligibles about Long-Term Care Medi-Cal eligibility

-Assist clients who reside in assisted living/board and care facility to qualify for Medi-Cal using board and care or Petit deductions (**Petit v. Bonta \$315/month**)

-Assist OCC member who is homebound with accessing medical care



Advocates for Justice in Orange and Los Angeles Counties

-Dual Eligibles at SNF with Quality of care and Early Discharge (due to not meeting SNF level of care or behavioral issue) disputed by members

#### **Questions for CalOptima:**

-What is CalOptima's role so members can get properly discharged? -How are case managers involved in these matters?



Advocates for Justice in Orange and Los Angeles Counties

# CLA SoCal as the Ombudsman for the OCC plan

- As of January 1, 2023, CLA SoCal will transition from OCC Ombudsman to Medicare Medi-Cal Ombudsman Program
- CLA SoCal as the Ombudsman for the OCC plan advise on Medi-Cal eligibility matters and assist with Medi-Cal eligibility issues:
  - whether they were placed in the correct Medi-Cal Aid Code, which will not be a barrier for OCC enrollment.
- CLA SoCal assists dual eligible consumers with SOC affordability issues such as:
  - whether the SOC determination is correct and if not, assists with the matter

- CLA SoCal assists consumers with accessing services under the CMC/OCC plan, as well as assisting with grievances and appeals.
- CLA SoCal represents members in State Fair Hearing appeals on Medi-Cal eligibility Issues, and Medi-Cal/OCC/OC Service denials.
- CLA SoCal provides outreach presentation on its services and Ombudsman role for the OCC Plan.
- CLA SoCal also assists with balance billing or billing matters.

