

**NOTICE OF A
REGULAR MEETING OF THE
CALOPTIMA BOARD OF DIRECTORS'
ONECARE CONNECT CAL MEDICONNECT PLAN
(MEDICARE-MEDICAID PLAN)
MEMBER ADVISORY COMMITTEE**

**FEBRUARY 28, 2019
3:00 P.M.**

**CALOPTIMA
505 CITY PARKWAY WEST, SUITE 109-N
ORANGE, CALIFORNIA 92868**

AGENDA

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda.

Information related to this agenda may be obtained by contacting the CalOptima Clerk of the Board at 714.246.8806 or by visiting our website at www.caloptima.org. In compliance with the Americans with Disabilities Act, those requiring special accommodations for this meeting should notify the Clerk of the Board's office at 714.246.8806. Notification at least 72 hours prior to the meeting will allow time to make reasonable arrangements for accessibility to this meeting.

I. CALL TO ORDER

Pledge of Allegiance

II. ESTABLISH QUORUM

III. APPROVE MINUTES

A. Approve Minutes of the August 23, 2018 Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee (OCC MAC).

IV. PUBLIC COMMENT

At this time, members of the public may address the Committee on general topics. Public Comment on posted item(s) will follow staff presentation of the item(s) to the Committee. If you wish to speak on an item contained in the agenda, please complete a Public Comment Request Form(s) identifying the item(s) and submit the form to the assistant to the PAC. When addressing the Committee, it is requested that you state your name for the record. Please address the Committee as a whole through the Chair. Comments to individual Committee members or staff are not permitted. Speakers will be limited to three (3) minutes.

V. REPORTS

None

VI. CEO AND MANAGEMENT REPORTS

A. [Chief Executive Officer \(CEO\) Update](#)

B. Chief Medical Officer (CMO) Update

C. Federal and State Legislative Update

VII. INFORMATION ITEMS

A. OneCare Connect Member Advisory Committee Member Updates

B. Opioid Crisis Update

C. Update on State Budget

D. Update on Dental Initiatives

E. Understanding Skilled Nursing in Today's Changing Health Care Environment

VIII. COMMITTEE MEMBER COMMENTS

IX. ADJOURNMENT

MINUTES

REGULAR MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' ONECARE CONNECT CAL MEDICCONNECT PLAN (MEDICARE-MEDICAID PLAN) MEMBER ADVISORY COMMITTEE

August 23, 2018

The Regular Meeting of the CalOptima Board of Directors' OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan) Member Advisory Committee (OCC MAC) was held on August 23, 2018 at CalOptima, 505 City Parkway West, Orange, California.

CALL TO ORDER

Chair Gio Corzo called the meeting to order at 3:01 p.m. and led the Pledge of Allegiance.

Chair Corzo welcomed Keiko Gamez as the Member/Family Member Representative.

ESTABLISH QUORUM

Members Present: Gio Corzo, Chair; Patty Mouton, Vice Chair; Ted Chigaros, Christine Chow, Josefina Diaz, Sandy Finestone, Sara Lee, Keiko Gamez

Members Absent: George Crits (non-voting), Erin Ulibarri (non-voting), Jyothi Atluri (non-voting), Richard Santana, Kristin Trom

Others Present: Michael Schrader, Chief Executive Officer; Ladan Khamseh, Chief Operating Officer; Phil Tsunoda, Executive Director, Public Affairs; Candice Gomez, Executive Director, Program Implementation; Sessa Mudunuri, Executive Director, Operations; Dr. Emily Fonda, Medical Director, Medical Management; Betsy Ha, Executive Director, Quality Analytics; Albert Cardenas, Director, Customer Service (Medicare); Cheryl Simmons, Provider Relations; Eva Garcia, Customer Service

MINUTES

Approve the Minutes of the June 28, 2018 Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee

Action: On motion of Member Sandy Finestone, seconded and carried, the Committee approved the minutes of the June 28, 2018 meeting. (Motion carried 8-0-0, voting members Santana and Trom absent.)

PUBLIC COMMENT

There were no requests for public comment.

CEO AND MANAGEMENT REPORTS

Chief Executive Officer Update

Michael Schrader, Chief Executive Officer, noted that the National Committee for Quality Assurance (NCQA) conducted its tri-annual audit of CalOptima in July. The preliminary report indicates that CalOptima achieved a near perfect score, which will allow CalOptima to extend its accreditation. Mr. Schrader provided an update on the transition of the California Children's Services (CCS) to the Whole-Child Model (WCM) effective January 1, 2019, and an update on PACE Alternative Care Setting (ACS) sites located in Garden Grove and Laguna Woods. Additional ACS sites will open in the Fall in the cities of Anaheim and Santa Ana, and CalOptima anticipates that a fifth ACS site will open in 2019.

Chief Medical Officer (CMO) Update

Emily Fonda, M.D., Medical Director, provided an update on the PACE expansion transition to alternative care settings, and noted that PACE members can keep their primary care physician (PCP) if the PCP chooses to participate in the PACE program.

Dr. Fonda reported on the Whole Person Care (WPC) program designed to increase access and help with navigation of services for the homeless. The program is a collaborative effort between CalOptima and the Orange County Health Care Agency (OCHCA). OCHCA also manages a recuperative care program, which has expanded to three facilities and has increased the maximum length of stay from 15 to 90 days as part of the WPC program. Several Committee members inquired about touring these recuperative care facilities. Staff will provide the members with available dates for tours of these facilities.

Dr. Fonda also noted that CalOptima's Long Term Services and Support (LTSS) Department will be collaborating the University of California Irvine (UCI) in developing the LTSS plan that would be instrumental in helping reduce admissions to the hospital.

INFORMATION ITEMS

OCC MAC Member Updates

Chair Corzo reported that the Member Advisory Committee (MAC) is hosting a joint advisory committee meeting on November 8, 2018. Member Gamez volunteered to serve on an ad hoc committee with Chair Corzo to help develop the joint advisory committee meeting agenda with the ad hoc members from the other committees.

Vice Chair Mouton announced that the 29th Annual Alzheimer's Research Conference, in collaboration with Alzheimer's Orange County, the UCI Mind Institute, and The Pacific Hospice and Palliative Care Foundation, will be held on October 6, 2018 in Irvine.th. Vice Chair Mouton also noted that the California Conference of Catholic Bishops have embarked upon a Whole Person Care initiative to improve access and education on Palliative and Hospice Care, and a conference is scheduled at the Christ Cathedral campus in Orange on October 25, 2018.

Member Chigaros reported that Chief Medical Officer Michelle Eslami, M.D. is now with Rockport Healthcare Services. Dr. Eslami has agreed to present at a future OCC MAC meeting.

Intergovernmental Transfer (IGT) Funds 5, 6 & 7 Update

Cheryl Meronk, Director, Strategic Planning, provided an overview of the approved Intergovernmental Transfer (IGT) Funds for IGT 5, 6 and 7. IGT 5 has \$14.4 million available for community grants, and eight Requests for Information (RFI) generated 93 responses. Staff is currently reviewing these responses and recommendations regarding the proposals will be presented for consideration at a future Board meeting. CalOptima received an additional \$8 million of unanticipated funds related to IGT 6 and 7. On August 2, 2018, the Board approved an allocation of \$10 million in IGT funds from IGT 6 and 7 to the OCHCA for recuperative care services under the Whole-Person Care pilot program. A recommendation for expenditure plans for the remaining \$21.1 million will be presented to the Board for consideration in September.

Health Homes Program (HHP) Update

Candice Gomez, Executive Director, Program Implementation reported that HHP was authorized at the Federal level through Affordable Care Act (ACA) and is available for eligible members in CalOptima's OneCare and OneCare Connect programs. The HHP program is scheduled to take effect July 1, 2019.

Annual Healthcare Effectiveness Data and Information Set (HEDIS) Update and Consumer Assessment of Healthcare Providers and Systems (CAHPS) Update

Irma Munoz, Lead Project Manger, Quality Analytics, and Marsha Choo, Manager, Quality Analytics, presented the 2018 HEDIS and CAHPS results, and reported that CalOptima improved its performance levels from the previous year.

ADJOURNMENT

Chair Corzo announced that the next OCC MAC Meeting will be held on Thursday, October 25, 2018.

Hearing no further business, the meeting adjourned at 4:27 p.m.

Cheryl Simmons
Staff to the Advisory Committees

MEMORANDUM

DATE: February 7, 2019

TO: CalOptima Board of Directors

FROM: Michael Schrader, CEO

SUBJECT: CEO Report

COPY: Suzanne Turf, Clerk of the Board; Member Advisory Committee; Provider Advisory Committee; OneCare Connect Member Advisory Committee; and Whole-Child Model Family Advisory Committee

Whole-Child Model (WCM) Provider Network Gains Preliminary Approval

Great news! CalOptima received preliminary approval of our WCM provider network. This success is a testament to CalOptima staff and leaders at our delegated networks who responded quickly and effectively to comply with the revised network adequacy standards released by the Department of Health Care Services (DHCS) in November. CalOptima will be submitting contract signature pages by March 1, and DHCS has stated that it will provide final approval of the networks' participation by March 15. To keep stakeholders informed about our ongoing progress toward WCM implementation on July 1, CalOptima held two special meetings with the Provider Advisory Committee and the WCM Family Advisory Committee.

CalOptima Featured in Be Well OC Regional Mental Health and Wellness Campus Debut

On January 29, Orange County learned about the public-private partnership focused on changing our community's mental health system of care. The County of Orange approved a \$16.6 million investment in the Be Well OC Regional Mental Health and Wellness Campus. This joins CalOptima's commitment of \$11.4 million for services in the new facility as well as \$12 million from Kaiser and St. Joseph Hoag Health. The campus aspires to create a new approach to mental health care that brings together a range of services from prevention and early intervention to acute care and recovery. Construction of the 60,000-square-foot facility begins in the spring. CalOptima participated in the initial press conference announcing the campus, and we anticipate further coverage as news of this first-of-its-kind facility travels.

Supervisor Doug Chaffee Appointed as Alternate CalOptima Board Member

As the new supervisor for Orange County's Fourth District, Doug Chaffee was appointed by Chairwoman Lisa Bartlett to serve as the alternate on CalOptima's Board of Directors, effective January 29. Bartlett also reappointed Supervisors Andrew Do and Michelle Steel as CalOptima Board members. Prior to Supervisor Chaffee's appointment, I met with him to share an overview of CalOptima, including our history, membership and programs. Supervisor Chaffee expressed his appreciation for CalOptima's service to the 180,000 members in his district.

California Governor Sets Out Ambitious Health Care Platform

Gov. Gavin Newsom began his term on January 7, and right away, he made it clear that health care would be a central focus of his administration's agenda. He announced a plan to expand Medi-Cal to cover undocumented young adults, proposed a statewide individual health insurance

mandate and issued an executive order to consolidate pharmacy purchasing to lower drug costs. As you know, he campaigned on a universal health care platform, so his proposals signal he intends to work diligently toward changes that address gaps in coverage, access and cost. Given the scope and significance of the governor's early effort, CalOptima is planning on extensive advocacy work alongside our associations to ensure the interests of our members are considered.

Proposed State Budget Signals Changes in Health Care Landscape

On January 10, Gov. Newsom released his FY 2019–20 state budget proposal, which provides additional detail regarding his ambitious health policy agenda. One of the most impactful elements of this agenda is the carve-out of prescription drugs from Medi-Cal managed care and the return of this benefit to a fee-for-service model no sooner than January 1, 2021, as part of an overall plan to boost the state's negotiating power with pharmaceutical companies. Despite the information in the budget proposal, many aspects of this transition are yet to be defined, and we plan to engage our associations to influence this potentially major change. Separately, regarding the proposed expansion of Medi-Cal to approximately 138,000 undocumented individuals ages 19 through 25, the budget includes the expected cost of \$260 million in FY 2019–20. Further, the budget proposes to maintain existing Prop. 56 supplemental payments to providers and create new programs funded by these revenues, which total \$3.2 billion for FY 2019–20. One new Prop. 56 program would establish incentives for providers to increase or improve services in high-impact areas, such as behavioral health, prenatal/postpartum care or chronic disease management. Both the expansion of Medi-Cal and the Prop. 56 changes would require legislation to implement. Further, these changes are predicated on the new administration's expectation that the state's economy will experience moderate growth in the next fiscal year. The governor's May Revise could include adjustments based on an updated economic outlook or potential federal policy changes.

Texas Affordable Care Act (ACA) Ruling Raises Questions About Stability of the Law

As was widely reported, a federal judge in Texas issued a ruling in December that could impact the future of the ACA. Specifically, he found that the ACA is unconstitutional based on the removal of the individual mandate tax penalty. The ACA drove the expansion of Medi-Cal and thus CalOptima's growth in membership since 2014. That said, the ruling is far from final, and government officials and legal experts expect an appeal will likely reach the U.S. Supreme Court. Until appeals are resolved, the Texas judge granted a stay, so the law is unchanged for our Medi-Cal expansion members. CalOptima will advocate through our state and national trade associations to ensure the stability of the ACA.

Homeless Health Is the Central Topic of Meetings With County Leaders

In January, CalOptima participated in key meetings addressing homeless health:

- **Judge David O. Carter:** Supervisor Andrew Do, Orange County Health Care Agency Director Richard Sanchez and I met with Judge Carter to discuss CalOptima's activities in homeless health given Orange County's ongoing homeless crisis.
- **County Agencies:** CalOptima and county leaders, including representatives from the Health Care Agency, Social Services Agency and Office of Care Coordination, met twice in January to tackle issues related to improving services for our community's homeless population. The first meeting clarified the resources available from the county and CalOptima. The second meeting focused on how to deliver physical health to homeless individuals where they are.

As a result of the meetings with the county and the judge, staff are developing proposals in collaboration with stakeholders to address the gaps in the system that separate members who are homeless from the health care they need. While the current delivery system does not work for them, there is no single alternative solution. Thus, CalOptima is exploring a flexible, multipronged approach. Our proposals center on enhanced same-day transportation, increased use of mobile clinics at shelters and clinical field teams that deliver care on the street when necessary. An Information Item at your Board meeting this month will provide additional details.

CalOptima Requests Flexibility in Start Date for Health Homes Program (HHP)

HHP is designed to serve Medi-Cal members with multiple chronic conditions who may benefit from enhanced care management and coordination. At this time, CalOptima is slated to participate in the HHP starting July 1, 2019, which is the same go-live date as the WCM transition. Our regulatory team recently asked DHCS officials if there is any flexibility around that date due to the overlap and associated demands on staff and health networks. Additionally, DHCS provided guidance requiring modifications to our proposed approach to HHP using the delegated model. CalOptima expects feedback on the issue of timing and our HHP model during an upcoming conference call with the state.