

**NOTICE OF A
REGULAR MEETING OF THE
CALOPTIMA BOARD OF DIRECTORS'
MEMBER ADVISORY COMMITTEE**

**THURSDAY, NOVEMBER 9, 2017
2:30 P.M.**

**CALOPTIMA
505 CITY PARKWAY WEST, SUITE 109-N
ORANGE, CALIFORNIA 92868**

AGENDA

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda.

Information related to this agenda may be obtained by contacting the CalOptima Clerk of the Board at 714.246.8806 or by visiting our website at www.caloptima.org. In compliance with the Americans with Disabilities Act, those requiring special accommodations for this meeting should notify the Clerk of the Board's office at 714.246.8806. Notification at least 72 hours prior to the meeting will allow time to make reasonable arrangements for accessibility to this meeting.

I. CALL TO ORDER

Pledge of Allegiance

II. ESTABLISH QUORUM

III. APPROVE MINUTES

- A. Approve Minutes of the September 14, 2017 Special Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC)
- B. Approve Minutes of the September 14, 2017 Joint Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC) and Provider Advisory Committee (PAC)

IV. PUBLIC COMMENT

At this time, members of the public may address the Committee on general topics. Public Comment on posted item(s) will follow staff presentation of the item(s) to the Committee. If you wish to speak on an item contained in the agenda, please complete a Public Comment Request Form(s) identifying the item(s) and submit the form to the assistant to the MAC. When addressing the Committee, it is requested that you state your name for the record. Please address the Committee as a whole through the Chair. Comments to individual Committee members or staff are not permitted. Speakers will be limited to three (3) minutes.

V. PRESENTATION

- A. Community Referral Network and Whole Person Care Overview

VI. CEO AND MANAGEMENT REPORTS

- A. Chief Executive Officer (CEO) Report
- B. Chief Medical Officer Update
- C. Chief Operating Officer Update
- D. Network Operations Update
- E. Federal and State Legislative Update

VII. INFORMATION ITEMS

- A. MAC Member Updates
- B. Cultural and Linguistic Services Overview
- C. Accessing and Monitoring Availability of Applied Behavioral Analysis (ABA) Providers
- D. Healthcare Effectiveness Data and Information Set (HEDIS) 2017 Results Update
- E. Palliative Care

VIII. COMMITTEE MEMBER COMMENTS

IX. ADJOURNMENT

MINUTES

JOINT MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' MEMBER ADVISORY COMMITTEE AND PROVIDER ADVISORY COMMITTEE

September 14, 2017

A Joint Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC) and Provider Advisory Committee (PAC) was held on Thursday, September 14, 2017, at the CalOptima offices located at 505 City Parkway West, Orange, California.

CALL TO ORDER

Teri Mirani, PAC Chair, called the meeting to order at 8:15 a.m., and MAC Chair Sally Molnar led the Pledge of Allegiance.

ESTABLISH QUORUM

Member Advisory Committee

Members Present: Sally Molnar, Chair; Patty Mouton, Vice Chair; Suzanne Butler, Connie Gonzalez, Donna Grubaugh, Jaime Muñoz, Velma Shivers, Christine Tolbert, Lisa Workman

Members Absent: Sandy Finestone, Carlos Robles, Ilia Rolon, Christina Sepulveda, Sr. Mary Therese Sweeney, Mallory Vega

Provider Advisory Committee

Members Present: Teri Miranti, Chair; Suzanne Richards, MBA, FACHE, Vice Chair; Anjan Batra, M.D.; Donald Bruhns; Theodore Caliendo, M.D.; Jena Jensen; Pamela Kahn, R.N.; John Nishimoto, O.D.; Mary Pham, Pharm.D, CHC; Pamela Pimentel, R.N.; Jacob Sweidan, M.D.

Members Absent: Alan Edwards, M.D.; Steve Flood; Craig Myers; George Orras, PhD;

Others Present: Michael Schrader, Chief Executive Officer; Ladan Khamseh, Chief Operating Officer; Gary Crockett, Chief Counsel; Becki Melli, Program Specialist; and Cheryl Simmons, Project Manager

PUBLIC COMMENTS

No requests for public comment were received.

Chief Executive Officer Report

Michael Schrader, Chief Executive Officer, provided an update on CalOptima's behavioral health transition plan that integrates administration of Medi-Cal covered Behavioral Health, which includes Mental Health and Applied Behavior Analysis services, within CalOptima internal operations effective January 1, 2018.

Community Forum for Member and Provider Stakeholders

Homeless Initiatives

Susan Price, Director of Care Coordination, County of Orange, presented on the County's Homeless Initiatives and presented the following data on behalf of the County on homelessness. As of the January 2017 Housing and Urban Development (HUD) census of the homeless in Orange County, there were 2,584 unsheltered homeless and 2,208 sheltered homeless. Of those, 422 individuals were residing on the Santa Ana River Trail as of the survey date. The Courtyard at the Santa Ana Civic Center serves over 700 homeless during the day, and 400 homeless at night as a safe sleep shelter. The Bridges at Kraemer in north Anaheim has space for 100 per night with on-going construction to house an additional 100 beds, which is anticipated to be operational in late 2018. She also mentioned that Crisis Stabilization Units are being established with \$23.9 million in funding from the County of Orange to increase the number of beds available for people in psychiatric crisis, which would allow homeless individuals to receive immediate psychiatric care through these units rather than sending homeless members in crisis as to the nearest emergency room.

Drug Medi-Cal and Substance Use Disorder

Sandra Fair, Administrative Manager, Behavioral Health Services, Orange County Health Care Agency, presented on Behavioral Health Services Drug Medi-Cal: An Organized Delivery System for Substance Use Disorder Services (SUD). Ms. Fair reviewed the 5-Year Pilot Project that was implemented after California received a waiver from the federal government to develop a pilot project to better serve individuals experiencing a substance use disorder, and who were eligible for Drug Medi-Cal (DMC) under the Affordable Care Act. She noted that approximately 900,000 Orange County residents are eligible Medi-Cal beneficiaries in Orange County, and estimated that between 7,000 and 13,000 Orange County residents may seek treatment for SUD services in a year. Ms. Fair added that the new model supports integrated services with mental health and physical health, including services provided by CalOptima.

Orange County Strategic Plan for Aging

Patty Mouton, Vice President of Outreach and Advocacy, Alzheimer's of Orange County and member of the MAC, presented the Orange County Strategic Plan for Aging. Ms. Mouton noted that by 2040, it is anticipated that nearly 1 in 4 individuals will be age 65 plus in Orange County. The strategic plan was developed to prepare Orange County for the growing numbers of older residents and the issues they will face. Ms. Mouton reviewed the plan and noted that it was developed through on-going collaboration, and finalized with a series of 18-month goals starting on July 1, 2017 and ending on December 31, 2018. During this 18-month timeframe, 10 initiatives will be developed, including: Healthcare, Elder Abuse Prevention and Awareness, Transportation, Housing, Technology, OC Successful Aging, Social Engagement, Food Security Fundraising and Sustainability and Communications.

ADJOURNMENT

There being no further business before the Committees, the meeting adjourned at 10:16 a.m.

/s/ Cheryl Simmons

Cheryl Simmons
Staff to the PAC

Approved: October 12, 2017

Becki Melli
Staff to the MAC

MINUTES

SPECIAL MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' MEMBER ADVISORY COMMITTEE

September 14, 2017

A Special Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC) was held on September 14, 2017, at CalOptima, 505 City Parkway West, Orange, California.

CALL TO ORDER

Chair Sally Molnar called the meeting to order at 10:15 a.m.

ESTABLISH QUORUM

Members Present: Sally Molnar, Chair; Patty Mouton, Vice Chair; Suzanne Butler, Connie Gonzalez, Donna Grubaugh, Jaime Muñoz, Velma Shivers, Christine Tolbert, Lisa Workman

Members Absent: Sandy Finestone, Carlos Robles, Ilia Rolon, Christina Sepulveda, Sr. Mary Therese Sweeney, Mallory Vega

Others Present: Michael Schrader, Chief Executive Officer; Ladan Khamseh, Chief Operating Officer; Sessa Mudunuri, Executive Director, Operations; Candice Gomez, Executive Director, Program Implementation; Belinda Abeyta, Director, Customer Service

MINUTES

Approve the Minutes of the July 13, 2017, Regular Meeting of the CalOptima Board of Directors' Member Advisory Committee

Action: On motion of Member Patty Mouton, seconded and carried, the MAC approved the minutes as submitted.

PUBLIC COMMENT

There were no requests for public comment.

INFORMATION ITEMS

Whole Child Model

Sessa Mudunuri, Executive Director of Operations, presented an overview on the proposed Whole Child Model Family Advisory Committee (WCM FAC). Mr. Mudunuri reported that SB 586 (Hernandez) was signed into law on September 25, 2016, authorizing the establishment of the Whole-Child Model (WCM) that incorporates California Children's Services (CCS) covered services for Medi-Cal eligible children and youth into specified county-organized health plans, including CalOptima. Approximately, 12,000 CalOptima children ages 0 – 21 years receive services through CCS. CalOptima is scheduled to implement WCM no sooner than January 1, 2019.

A provision of the Whole-Child Model requires that health plans establish a WCM family advisory committee. CalOptima staff reached out to the community to obtain stakeholder input on the structure and composition of the family advisory committee. Based on feedback, CalOptima staff proposed the WCM Family Advisory Committee should report directly to the Board of Directors and be composed of ten CCS family members/foster parents and CCS member beneficiaries. In addition, CalOptima staff recommended that advisory committee members should serve a two-year term. After considerable discussion, MAC members recommended that the WCM Family Advisory Committee should report directly to the Board of Directors and include a combination of CCS family members/foster parents and CCS member beneficiaries, as well as community stakeholders/advocates. MAC members concurred that the CCS individuals served should be empowered and have a voice on the committee, but it would be beneficial to include community stakeholders/advocates to bring balance to the committee, bring validation from a systemic perspective and increase the synergy on the committee. CalOptima staff responded that they would consider MAC's recommendation for the committee composition.

Chair Molnar announced that the MAC would review and evaluate the candidates for the first WCM FAC recruitment and asked for three volunteers. Members Connie Gonzalez, Jaime Muñoz and Christine Tolbert volunteered to serve on the WCM FAC Nominations Ad Hoc.

Member Tolbert requested an agenda item on the difficulty of accessing providers at the next Regular MAC meeting.

ADJOURNMENT

Chair Molnar announced that the next Regular MAC meeting is Thursday, November 9, 2017 at 2:30 p.m.

Hearing no further business, Chair Molnar adjourned the meeting at 10:53 a.m.

Eva Garcia
Administrative Assistant