NOTICE OF A
REGULAR MEETING OF THE
CALOPTIMA BOARD OF DIRECTORS'
MEMBER ADVISORY COMMITTEE

THURSDAY, JANUARY 12, 2017
2:30 P.M.

CALOPTIMA
505 CITY PARKWAY WEST, SUITE 109-N
ORANGE, CALIFORNIA 92868

AGENDA

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda.

Information related to this agenda may be obtained by contacting the CalOptima Clerk of the Board at 714.246.8806 or by visiting our website at www.caloptima.org. In compliance with the Americans with Disabilities Act, those requiring special accommodations for this meeting should notify the Clerk of the Board's office at 714.246.8806. Notification at least 72 hours prior to the meeting will allow time to make reasonable arrangements for accessibility to this meeting.

I. CALL TO ORDER
Pledge of Allegiance

II. ESTABLISH QUORUM

III. APPROVE MINUTES
A. Approve Minutes of the November 10, 2016 Regular Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC)

IV. PUBLIC COMMENT
At this time, members of the public may address the Committee on general topics. Public Comment on posted item(s) will follow staff presentation of the item(s) to the Committee. If you wish to speak on an item contained in the agenda, please complete a Public Comment Request Form(s) identifying the item(s) and submit the form to the assistant to the MAC. When addressing the Committee, it is requested that you state your name for the record. Please address the Committee as a whole through the Chair. Comments to individual Committee members or staff are not permitted. Speakers will be limited to three (3) minutes.

V. REPORTS
A. Consider Recommendation of Candidate for Foster Children Representative

VI. PRESENTATION

A. Presentation by Orange County Health Care Agency on Whole Person Care Program

VII. CEO AND MANAGEMENT REPORTS

A. Chief Executive Officer (CEO) Report
B. Chief Medical Officer Update
C. Chief Operating Officer Update

VIII. INFORMATION ITEMS

A. MAC Member Updates
B. Medi-Cal and OneCare Member Experience Survey Results
C. California Children's Services (CCS) Update
D. Managed Behavioral Health Organization Update
E. Federal and State Legislative Update

IX. COMMITTEE MEMBER COMMENTS

X. ADJOURNMENT

MINUTES

REGULAR MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' MEMBER ADVISORY COMMITTEE

November 10, 2016

A Regular Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC) was held on November 10, 2016, at CalOptima, 505 City Parkway West, Orange, California.

CALL TO ORDER
Chair Mallory Vega called the meeting to order at 2:37 p.m., and led the Pledge of Allegiance.

ESTABLISH QUORUM

Members Present: Mallory Vega, Chair; Connie Gonzalez; Donna Grubaugh; Victoria Hersey; Sally Molnar; Patty Mouton; Christina Sepulveda; Velma Shivers; Christine Tolbert; Lisa Workman

Members Absent: Suzanne Butler; Sandy Finestone; Sr. Mary Therese Sweeney

Others Present: Michael Schrader, Chief Executive Officer; Richard Helmer, MD, Chief Medical Officer; Ladan Khamseh, Chief Operating Officer; Candice Gomez, Executive Director, Program Implementation; Tracy Hitzeman, Interim Executive Director, Clinical Operations; Donald Sharps, MD, Medical Director; Caryn Ireland, Executive Director, Quality Analytics; Arif Shaikh, Director, Government Affairs; Le Nguyen, Associate Director, Customer Service; Becki Melli, Customer Service

MINUTES

Approve the Minutes of the July 14, 2016 Regular Meeting of the CalOptima Board of Directors' Member Advisory Committee

Action: ***On motion of Member Sally Molnar, seconded and carried, the MAC approved the minutes as submitted.***

PUBLIC COMMENT
There were no requests for public comment.

REPORTS

Consider Recommendation of Candidate for Recipients of CalWORKs Representative
Chair Vega reported that staff received four applications from interested candidates for the recently vacated Recipients of CalWORKs seat. The Nominations Ad Hoc Subcommittee, including Members Suzanne Butler, Christine Tolbert and Lisa Workman, reviewed the applications prior to the ad hoc subcommittee meeting to recommend a candidate for the open seat. The ad hoc chose Carlos Robles as the candidate to fill the CalWORKs seat. Mr. Robles is a Program Supervisor for ResCare Workforce Services. ResCare, a subcontractor for the Social Services Administration

(SSA), implements Orange County's Welfare to Work program, which is CalWORKs. Mr. Robles helps link CalWORKs recipients with the appropriate services and resources to assist these individuals achieve self-sufficiency.

Action: ***On motion of Member Sally Molnar, seconded and carried, the MAC approved Carlos Robles as the representative for the Recipient of CalWORKs.***

Consider Recommendation for MAC Chair and Vice Chair

Chair Vega reported that following the Board's approval of the addition of a vice chair on the committee, MAC opened nominations for the MAC chair and vice chair positions. MAC received one interested candidate for each position. Mallory Vega, Seniors Representative, applied for the chair position and Patty Mouton, Medi-Cal Beneficiaries Representative, applied for the vice chair position. The Nominations Ad Hoc, including Members Butler, Tolbert and Workman, recommended that the committee consider these candidates for Board consideration.

Action: ***On motion of Member Donna Grubaugh, seconded and carried, the MAC recommended Mallory Vega as the MAC Chair and Patty Mouton as the MAC Vice Chair, for the remainder of FY 2016-2017.***

CHIEF EXECUTIVE OFFICER AND MANAGEMENT TEAM DISCUSSION

Chief Medical Officer Update

Donald Sharps, MD, Medical Director, Behavioral Health, reported that the CalOptima Board approved Magellan Health, Inc. as the selected Managed Behavioral Health Organization (MBHO) to provide behavioral health services for CalOptima members, effective January 1, 2017. CalOptima has been working with Magellan on several key implementation steps, including network development, continuity of care, and access to the CalOptima Behavioral Health Line. Dr. Sharps noted that Magellan has an existing Medicare provider network and a commercial autism provider network in Orange County and approximately 65 percent of the Medi-Cal providers for the current MBHO are contracted within Magellan's network. CalOptima anticipates that most members will be able to retain their existing providers. Dr. Sharps added that CalOptima is committed to pursuing continuity of care for all members who meet the criteria. He noted that beneficiary notices would be mailed at least 30 days prior to January 1, 2017, to members who might need to change providers. Magellan will establish a dedicated call center in Orange County with a single toll-free number for all CalOptima members. The call center will provide a one-step process for eligibility verification, screening, referral to providers, and care management support.

Chief Operating Officer Update

Ladan Khamseh, Chief Operating Officer reported that as of October 2016, the Community Care Network (CCN) had approximately 67,000 members. As of November 2016, CCN is closed to auto-assignments; however, members can enroll voluntarily.

INFORMATION ITEMS

MAC Member Updates

Chair Vega announced that there was another mid-term resignation on the MAC. Gene Howard, who held the Foster Children seat, is taking a new position out of state. Potential candidates to fill the seat for Foster Children, should be forwarded to MAC liaison, Becki Melli. Chair Vega thanked the committee members for completing their annual compliance training.

MAC Member Presentation on the State Council on Developmental Disabilities

Member Christine Tolbert, Persons with Special Needs representative, provided an agency overview on the State Council on Developmental Disabilities (SCDD). SCDD serves individuals with developmental disabilities, defined as a mental and/or physical impairment that occurs before the age of 22 years with substantial limitations in at least three areas, including self-care; expressive or receptive language; learning; mobility; capacity for independent living; economic self-sufficiency; and self-direction. Ms. Tolbert explained that there are 12 regional offices in California, which were formerly known as Area Boards. Federal law requires SCDD to identify ways to improve and increase services for individuals with developmental disabilities and their families. This is accomplished through state plan objectives, such as self-advocacy, employment, housing, health and safety, early intervention and education. SCDD collaborates with numerous community organizations, including Help Me Grow and the Regional Center of Orange County, to improve and increase access to services.

Intergovernmental Transfer (IGT) Expenditure Update

Cheryl Meronk, Director, Strategic Development, presented an update on IGT expenditures. Ms. Meronk explained that the IGT process enables CalOptima to secure additional federal revenue to increase the historically low Medi-Cal managed care rates that are paid to CalOptima. The increased rate payment funds are used to provide enhanced services for Medi-Cal beneficiaries. Access to IGT dollars is contingent upon eligible government entities contributing dollars that will be used as a match for federal dollars. Ms. Meronk reported that CalOptima's share for IGTs 1-5 is approximately $47.96 million. Most of the programs funded by IGT's 1-3 are on track for completion. The Centers for Medicare & Medicaid Services (CMS) requires CalOptima to report on how the health plan will spend its share of the funds. For IGTs 4 and 5, funding categories were developed by a special workgroup of the Member and Provider Advisory Committees, with additional recommendations from the CalOptima Board. These funding categories include the following: Adult Mental Health; Children's Mental Health; Childhood Obesity; Strengthening the Safety Net; Improving Children's Health; and Pilot Program Planning and Implementation.

CalOptima's Strategic Plan Update

Ms. Meronk provided the committee with an update on CalOptima's draft Strategic Plan for 2016-2019. Ms. Meronk noted that the Mission and Vision statements would remain unchanged. Prior to the reorganization of the CalOptima Board, strategic priorities and a draft framework were developed. In addition, an ad hoc of the three advisory committees provided specific feedback that was later incorporated into the draft strategic plan. The updated draft plan includes three new strategic priorities, which are innovation, value, and partnerships and engagement. The draft

Strategic Plan will be presented to the CalOptima Board for consideration at the December 1, 2016 meeting.

Program of All Inclusive Care for the Elderly (PACE) Center

Rena Smith, Director, PACE, presented an overview of the PACE program, including eligibility requirements, services provided, and the role of PACE in the continuum of care. She explained that PACE is a community-based program that provides all necessary medical and social services to seniors, adding that it offers seniors an opportunity to stay in their homes and maintain their independence. Ms. Smith noted that PACE has 183 participants as of November 1, 2016, with a net growth of approximately five new participants monthly. An Interdisciplinary Team (IDT) composed of eleven health care professionals provides individualized care for each PACE participant. Ms. Smith noted that the PACE center is the first and only PACE program in Orange County, with California having 13 PACE programs in total.

Member Notices Update

Le Nguyen, Associate Director, Customer Service, reported that OCC notifications are being mailed to members, including a summary of benefits, an annual notice of change letter and a member handbook. Mr. Nguyen reported that a fitness benefit option will be added January 1, 2017, which includes a health club membership, fitness classes, and home fitness kits. In addition, the transportation benefit will increase from 30 to 60 one-way taxi rides.

Federal and State Legislative Update

Arif Shaikh, Director, Government Affairs, reported on the status of California's Coordinated Care Initiative (CCI). Mr. Shaikh indicated that the state is determining whether CCI has delivered the anticipated financial savings as it prepares the FY2017-18 budget. By statute, CCI can be terminated if the initiative does not realize cost savings. To demonstrate to the governor that interest in maintaining CCI exists, an advocacy campaign engaged stakeholders to send letters of support. Mr. Shaikh reported that in less than a week, CalOptima stakeholders generated nearly 30 letters to the governor from elected officials, provider groups, community-based organizations and associations. CalOptima appreciates the support from local stakeholders.

Mr. Shaikh reported on the propositions from the November 8, 2016 election that impact Medi-Cal. California voters passed Proposition 52. This proposition, sponsored by the California Hospital Association (CHA), permanently extends the Hospital Quality Assurance Fee (QAF), making it harder for the Legislature to change how fee revenue is collected and disbursed. Proposition 56, the tobacco tax, also passed. This measure increases the state excise tax on cigarettes by $2 per pack, from 87 cents to $2.87. The additional funds will allocate 82 percent of the funds toward services related to Medi-Cal.

ADJOURNMENT

Hearing no further business, Chair Vega adjourned the meeting at 4:55 p.m.

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Cindi Reichert

Program Assistant