

**Attachment A: Fiscal Year 2023-24 Operating Budget for All Lines of Business and Non-Operating Items**

|   | Medi-Cal                | OneCare                | PACE                 | MSSP                | Facilities     | Other                | Consolidated            |
|---|-------------------------|------------------------|----------------------|---------------------|----------------|----------------------|-------------------------|
| Member Months                               | 10,575,923              | 211,878                | 5,743                | 6,816               | -              | -                    | 10,793,544              |
| Avg Members                                 | 881,327                 | 17,656                 | 479                  | 568                 | -              | -                    | 899,462                 |
| <b>Revenues</b>                             |                         |                        |                      |                     |                |                      |                         |
| Capitation revenue                          | \$ 3,578,731,345        | \$ 383,711,815         | \$ 49,407,644        | \$ 3,042,208        | \$ -           | \$ -                 | \$ 4,014,893,012        |
| <b>Total</b>                                | <u>\$ 3,578,731,345</u> | <u>\$ 383,711,815</u>  | <u>\$ 49,407,644</u> | <u>\$ 3,042,208</u> | <u>\$ -</u>    | <u>\$ -</u>          | <u>\$ 4,014,893,012</u> |
| <b>Medical Costs</b>                        |                         |                        |                      |                     |                |                      |                         |
| Provider capitation                         | \$ 1,210,953,834        | \$ 170,221,061         | \$ -                 | \$ -                | \$ -           | \$ -                 | \$ 1,381,174,895        |
| Professional Facility & Ancillary           | \$ 1,265,027,432        | \$ 70,337,505          | \$ 21,670,206        | \$ -                | \$ -           | \$ -                 | \$ 1,357,035,143        |
| LTC/Skilled Nursing Facilities              | \$ 608,348,656          | \$ -                   | \$ 1,451,606         | \$ 395,487          | \$ -           | \$ -                 | \$ 610,195,749          |
| Prescription Drugs                          | \$ -                    | \$ 118,367,539         | \$ 5,779,360         | \$ -                | \$ -           | \$ -                 | \$ 124,146,899          |
| Case Mgmt & Oth Medical                     | \$ 269,855,469          | \$ 20,298,960          | \$ 17,640,534        | \$ 2,216,540        | \$ -           | \$ -                 | \$ 310,011,503          |
| <b>Total</b>                                | <u>\$ 3,354,185,390</u> | <u>\$ 379,225,066</u>  | <u>\$ 46,541,707</u> | <u>\$ 2,612,027</u> | <u>\$ -</u>    | <u>\$ -</u>          | <u>\$ 3,782,564,190</u> |
| MLR   | 93.73%                  | 98.83%                 | 94.20%               | 85.86%              |                |                      | 94.21%                  |
| Gross Margin                                | \$ 224,545,955          | \$ 4,486,750           | \$ 2,865,937         | \$ 430,181          | \$ -           | \$ -                 | \$ 232,328,822          |
| <b>Administrative Expenses</b>              |                         |                        |                      |                     |                |                      |                         |
| Salaries, Wages, & Employee Benefits        | \$ 125,743,461          | \$ 14,014,634          | \$ 2,201,599         | \$ 1,104,778        | \$ -           | \$ -                 | \$ 143,064,472          |
| Non-Salary Operating Expenses               | \$ 54,554,814           | \$ 6,534,141           | \$ 316,182           | \$ 105,300          | \$ 3,372,405   | \$ -                 | \$ 64,882,842           |
| Depreciation & Amortization                 | \$ 4,800,000            | \$ -                   | \$ 10,800            | \$ -                | \$ 2,532,000   | \$ -                 | \$ 7,342,800            |
| Indirect Cost Allocation, Occupancy Expense | \$ (6,313,095)          | \$ 11,383,000          | \$ 178,353           | \$ 90,300           | \$ (5,904,405) | \$ -                 | \$ (565,847)            |
| <b>Total</b>                                | <u>\$ 178,785,179</u>   | <u>\$ 31,931,776</u>   | <u>\$ 2,706,934</u>  | <u>\$ 1,300,378</u> | <u>\$ -</u>    | <u>\$ -</u>          | <u>\$ 214,724,267</u>   |
| ALR   | 5.00%                   | 8.32%                  | 5.48%                | 42.74%              |                |                      | 5.35%                   |
| <b>Operating Income/(Loss)</b>              | <u>\$ 45,760,775</u>    | <u>\$ (27,445,026)</u> | <u>\$ 159,003</u>    | <u>\$ (870,197)</u> | <u>\$ -</u>    | <u>\$ -</u>          | <u>\$ 17,604,555</u>    |
| <b>Digital Transformation Strategy</b>      |                         |                        |                      |                     |                | \$ (26,622,899)      | \$ (26,622,899)         |
| <b>Non-Operating</b>                        |                         |                        |                      |                     |                |                      |                         |
| Net Investment Income                       |                         |                        |                      |                     |                | \$ 25,000,000        | \$ 25,000,000           |
| 500 Building                                |                         |                        |                      |                     |                | \$ (392,553)         | \$ (392,553)            |
| <b>Total Non-Operating</b>                  |                         |                        |                      |                     |                | <u>\$ 24,607,447</u> | <u>\$ 24,607,447</u>    |

## Attachment B: Administrative Budget Details

| <b>Medi-Cal: Non-Salary Operating Expenses</b> |  |                            |               |               |
|--|--|----------------------------|---------------|---------------|
| Specific Type                                  | Objective of the Item Proposed   | Budget<br>FY 2023-24 Input | Authorization | Appropriation |
| Other Operating Expenses                       | Insurance Premiums<br>- Errors and Omissions Professional Liability<br>- General and Property Liabilities<br>- Excess Liabilities<br>- Commercial Auto<br>- Directors and Officers (D&O)<br>- Network/Privacy (Cyber), Crime, Employment Practices Liability (EPL)<br>- Earthquake, Pollution and Umbrella<br>- Wage and Hour Coverage                                   | 2,788,310                  | X             | X             |
| Other Operating Expenses                       | Facets Core System (Enrollment, Claims, Authorizations and Other Modules) License Renewal and Maintenance.<br>Facets True Up Membership  | 2,311,815                  | X             | X             |
| Other Operating Expenses                       | Replacement Hardware for Operating System Upgrade, Desktop Software Licenses, Laptop and Desktop Replacements, Computer Equipment Refresh and Other Minor Computer Equipment   | 2,010,000                  | X             | X             |
| Other Operating Expenses                       | Corporate Software Maintenance (Provider Sanctioning and Analytics, Data Warehouse Cleansing, Analytics, Business Application Workflow, Website Content Management, Compliance and Other Corporate Applications)   | 1,910,418                  | X             | X             |
| Other Operating Expenses                       | Telecommunications and Network Connectivity Expenses, Business Telephones and Accessories (Desk Phones, Headsets, Tablets and Accessories)   | 1,800,000                  | X             | X             |
| Other Operating Expenses                       | Enterprise Subscriptions, Licenses and Certifications, Support for Service Management on Foundational Modules, Project and Portfolio Management, and Asset Management  | 1,645,378                  | X             | X             |
| Other Operating Expenses                       | Operating Systems and Office Software Suite License Costs to Support Entire Organization   | 1,500,000                  | X             | X             |
| Other Operating Expenses                       | Network Connectivity Maintenance and Support for CalOptima Health Sites (Network Monitoring Tools, Web Filters, All Main Distribution Frame and Intermediate Distribution Frame Batteries, Internet Optimizers, Routers, Wireless Application Protocol Devices, Other Tools)   | 916,031                    | X             | X             |
| Other Operating Expenses                       | User Licenses for Medicare Claims Pricing Software   | 897,209                    | X             | X             |
| Other Operating Expenses                       | Maintenance and Support Annual Renewal for the Telecommunications Network Systems  | 841,588                    | X             | X             |
| Other Operating Expenses                       | Application Software Maintenance - IT Development Tools (Data Modeling, Architecture, Technical Libraries, Documentation, Technical Frameworks, Electronic Data Interchange, Software Development Testing)   | 812,312                    | X             | X             |
| Other Operating Expenses                       | Training & Seminar<br>- Professional Development and Education<br>- System and Software Update Training<br>- Process Improvement Training<br>- Financial and Reporting Software Upgrade and Training<br>- Training Classes for Facility Management, Environmental and Safety Issues<br>- Training Classes for Professional Certifications and Continuing Legal Education | 811,204                    | X             | X             |
| Other Operating Expenses                       | Real Time Claims Adjudication Function One Time License Fee and Annual Maintenance   | 743,144                    | X             | X             |
| Other Operating Expenses                       | Provider and Physician Credentialing System Maintenance and License Renewal  | 719,540                    | X             | X             |
| Other Operating Expenses                       | Server Connectivity Maintenance and Support for Server Equipment (Servers, Storage, Virtual Machine Licenses, Backup Software)   | 688,000                    | X             | X             |
| Other Operating Expenses                       | Association Membership Dues (Provide Advocacy, Program Support, Technical Support Regarding State and Federal Regulatory Issues)   | 658,500                    | X             | X             |
| Other Operating Expenses                       | Human Resources Corporate Application Software Maintenance (Training, Recruitment, Performance Evaluation, HR Benefits, Employee Time and Attendance and Payroll)  | 644,000                    | X             | X             |

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| <b>Medi-Cal: Non-Salary Operating Expenses</b> |  |                                    |                      |                      |
|--|--|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                           | <b>Objective of the Item Proposed</b>  | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Other Operating Expenses                       | Maintenance of Desktop Application Software and Hardware   | 482,400                            | X                    | X                    |
| Other Operating Expenses                       | Purchases and Installation of Office Furniture for Adds, Moves, Furniture, Fixture and Equipment, and Various Other Articles of Minor Equipment  | 400,000                            | X                    | X                    |
| Other Operating Expenses                       | Software Licenses and Subscriptions Pertaining to Capital Projects   | 369,000                            | X                    | X                    |
| Other Operating Expenses                       | Information Security Data Loss Prevention Solution Annual Maintenance  | 350,000                            | X                    | X                    |
| Other Operating Expenses                       | Contract Management System   | 305,815                            | X                    | X                    |
| Other Operating Expenses                       | 24/7 Support to Assist CalOptima Health's Operating Systems and Office Software Suite Related Questions and Issues   | 300,000                            | X                    | X                    |
| Other Operating Expenses                       | Email Security Anti-Phishing, Intrusion Prevention, Vulnerability Management, Security Incident and Event Management Software and Password Vault   | 300,000                            | X                    | X                    |
| Other Operating Expenses                       | Maintenance for Windows and Carpet Cleaning, Furniture Repair, Doors, Audio Visual Equipment, Plumbing and Other General Maintenance Needs   | 265,000                            | X                    | X                    |
| Other Operating Expenses                       | Office Supplies (Paper, Toner, Batteries, Mouse Pads, Keyboards, Environmental Health and Safety, Disaster Recovery, Other Miscellaneous Items) for Company-Wide Usage   | 225,000                            | X                    | X                    |
| Other Operating Expenses                       | Employee Engagement Events and CalOptima Health Logo Apparel   | 224,900                            | X                    | X                    |
| Other Operating Expenses                       | Sponsorship, Registration Fees and Other Related Costs for New and Anticipated Community Events, Health Fairs, Venue Rental, Services and Supplies   | 206,000                            | X                    | X                    |
| Other Operating Expenses                       | Finance Corporate Applications Software Maintenance (Accounting, Finance and Vendor Management Systems)  | 205,435                            | X                    | X                    |
| Other Operating Expenses                       | Tuition Reimbursement for Staff Development and Organizational Development Programs (CalOptima Health Special Speakers, Trainers, Computer Classes, Other Training Events)   | 186,500                            | X                    | X                    |
| Other Operating Expenses                       | Travel<br>- Conferences/Seminars and Meetings for Managers and Staff<br>- State Meetings Related to Regulatory and Legislative Issues, Strategic Development<br>- Association Meetings<br>- Vendor Site Visits, Field Staff Visits<br>- Mileage and Parking Reimbursement for Community Events and Presentations, Provider Offices and Member Enrollment | 165,859                            | X                    | X                    |
| Other Operating Expenses                       | Software to Generate and Interface with Facets Letters   | 158,800                            | X                    | X                    |
| Other Operating Expenses                       | Professional Dues and Member Fees for Various Professional Associations  | 122,587                            | X                    | X                    |
| Other Operating Expenses                       | Additional Software License and Upgrade Costs for Operating Systems and Office Software Suite  | 100,000                            | X                    | X                    |
| Other Operating Expenses                       | Database Administrator License Renewals, Maintenance and Support   | 88,500                             | X                    | X                    |
| Other Operating Expenses                       | Medical Licenses and Required Certifications   | 81,132                             | X                    | X                    |
| Other Operating Expenses                       | Office Supplies for Various Departments' Needs for Everyday Operations   | 78,734                             | X                    | X                    |
| Other Operating Expenses                       | Subscription Renewal for Standard Medical Coding Schedules and Multiple User Licenses  | 75,000                             | X                    | X                    |
| Other Operating Expenses                       | Strategic Development, Orange County Indicators Report and Other Professional Membership Dues  | 68,834                             | X                    | X                    |
| Other Operating Expenses                       | Maintenance and Support for the Production/Development of Citrix Operating System/Software Environments  | 54,000                             | X                    | X                    |
| Other Operating Expenses                       | Subscriptions for Existing Software and Databases  | 53,525                             | X                    | X                    |
| Other Operating Expenses                       | Human Resources Program Books, Surveys, Mentoring and Succession Planning, Video Maker and Various Licenses  | 40,570                             | X                    | X                    |
| Other Operating Expenses                       | Employee Appreciation Events   | 40,000                             | X                    | X                    |
| Other Operating Expenses                       | Board Member Stipends, Memberships, Conferences, Training and Travel   | 32,600                             | X                    | X                    |

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| <b>Medi-Cal: Non-Salary Operating Expenses</b> |  |                                    |                      |                      |
|--|--|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                           | <b>Objective of the Item Proposed</b>  | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Other Operating Expenses                       | Chief Medical Officer Physician Advisory Committee Outreach  | 31,200                             | X                    | X                    |
| Other Operating Expenses                       | Food Services for Community Events and Supporting New Initiatives  | 30,000                             | X                    | X                    |
| Other Operating Expenses                       | Subscription Fees for Various Licenses, Literature and Organizations   | 27,154                             | X                    | X                    |
| Other Operating Expenses                       | Supplies and Costs Associated with Various Outreach, Community Events, Sponsorships and Health Fairs   | 26,180                             | X                    | X                    |
| Other Operating Expenses                       | Promotional and Outreach Activities to Help Support CalOptima Health Programs and Initiatives  | 25,000                             | X                    | X                    |
| Other Operating Expenses                       | Provider Outreach, Lunch and Learn   | 25,000                             | X                    | X                    |
| Other Operating Expenses                       | Food Services Allowances, as Needed, for Sponsoring Member and Provider Meetings, Conferences, Department Meetings and Other Events  | 23,125                             | X                    | X                    |
| Other Operating Expenses                       | Enterprise Architecture Software Tools and Libraries   | 20,000                             | X                    | X                    |
| Other Operating Expenses                       | Subscription Fees for Electronic Surveys, Education Videos for Members and Associations  | 19,080                             | X                    | X                    |
| Other Operating Expenses                       | Food Services for CalOptima Health Informational Series, Legislative Luncheon Events, Member and Provider Meetings/Conferences, Board Meetings and Other Events  | 17,750                             | X                    | X                    |
| Other Operating Expenses                       | General Supplies for CalOptima Health Staff  | 15,000                             | X                    | X                    |
| Other Operating Expenses                       | Subscription Fees for Both Clinical and Programmatic Support, and Normal Maintenance of Certification Licensure  | 14,600                             | X                    | X                    |
| Other Operating Expenses                       | Coding Licenses and Books  | 14,200                             | X                    | X                    |
| Other Operating Expenses                       | Maintenance and Support for Printers   | 6,000                              | X                    | X                    |
| Other Operating Expenses                       | Food Services for Annual CalOptima Health Event to Promote Mental Health Awareness and Other Events  | 6,000                              | X                    | X                    |
| Other Operating Expenses                       | Food Services for Advisory Committees, Existing and New Collaboratives, Stakeholder Engagement For New Initiatives   | 4,800                              | X                    | X                    |
| Other Operating Expenses                       | Food Services for Provider Advisory Committee, CalOptima Health Community Network Lunch and Learn Events and Anniversary Event   | 4,000                              | X                    | X                    |
| Printing & Postage                             | Print and Fulfillment for Regular Mailings of Daily/Monthly Packets  | 1,121,000                          | X                    | X                    |
| Printing & Postage                             | Postage for Maintenance of Business, Direct Mailer, QMB Mailings, Ad Hoc and New Projects  | 1,760,000                          | X                    | X                    |
| Printing & Postage                             | General Postage for Outgoing Mail  | 741,000                            | X                    | X                    |
| Printing & Postage                             | Print and Fulfillment for Newsletters  | 422,000                            | X                    | X                    |
| Printing & Postage                             | Printing of the Annual Report to the Community, Holiday Cards, Provider Press Newsletter, Stock Photo Fees, Advocacy Items, Strategic Plan Booklet, Direct Mail, Marketing Material and Ad Hoc Collateral Materials          | 295,000                            | X                    | X                    |
| Printing & Postage                             | QMB Mailings, Ad Hoc and New Projects  | 197,000                            | X                    | X                    |
| Printing & Postage                             | Mail Services Charges, Courier/Delivery of Print Materials   | 68,100                             | X                    | X                    |
| Printing & Postage                             | Miscellaneous Member Materials, Printing Expenses and Supplies for Various Departments   | 47,600                             | X                    | X                    |
| Printing & Postage                             | Printing Services for Facilities Projects and Events, Safety and Security, Other CalOptima Health Departments' Printing Needs  | 24,000                             | X                    | X                    |
| Printing & Postage                             | Provider Relations Provider Directory Validation Forms, Annual In-Service Letters and Attestation Forms, Access and Availability Required Mailings and Postage Required to Ensure Provider Training and Education Compliance | 10,000                             | X                    | X                    |
| Printing & Postage                             | Flyers, Brochures and Business Cards   | 5,000                              | X                    | X                    |
| Professional Fees                              | General and Adversarial Legal Fees for Outside Legal Counsel   | 3,200,000                          | X                    | X                    |
| Professional Fees                              | Government Affairs Contract and Management of State, Federal and Local Lobbyists   | 594,000                            | X                    | X                    |
| Professional Fees                              | Employee Engagement and Feedback, Executive Recruiter Expenses, Direct Hire Fees, Leave and Accommodation and Ad Hoc Consulting  | 500,000                            | X                    | X                    |
| Professional Fees                              | Compensation and Job Classification Study  | 500,000                            | X                    | X                    |

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| <b>Medi-Cal: Non-Salary Operating Expenses</b> |   |                                    |                      |                      |
|--|---|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                           | <b>Objective of the Item Proposed</b>   | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Professional Fees                              | Consulting Fees To Support Campaign Development and Advertising Strategy  | 442,000                            | X                    | X                    |
| Professional Fees                              | Health Insurance Portability and Accountability Act (HIPAA) Security Compliance, including Risk Management, Assessment and Network Penetration, Health Check on Existing Cyber Security Tools     | 438,000                            | X                    | X                    |
| Professional Fees                              | Internal Audit on Operations  | 400,000                            | X                    | X                    |
| Professional Fees                              | Consulting Fees To Support Program Outreach and Social Media Efforts, Acquiring Data for Strategic Direction  | 380,000                            | X                    | X                    |
| Professional Fees                              | Consultant for Medi-Cal Mock Audit and Other Required Audits  | 360,000                            | X                    | X                    |
| Professional Fees                              | Consulting Fees for Organizational and Strategic Plan Support   | 300,000                            | X                    | X                    |
| Professional Fees                              | Professional Services for Software Development Tools Enhancements and Frameworks in the Area of Data Warehouse, EDI and System Integration, Business Intelligence                                 | 300,000                            | X                    | X                    |
| Professional Fees                              | Annual IBNR Certification, Network Support and Other Related Actuarial Consulting Services  | 269,500                            | X                    | X                    |
| Professional Fees                              | Consulting Fees for Government Affairs Support  | 260,000                            | X                    | X                    |
| Professional Fees                              | Medical Loss Ratio Audit  | 250,635                            | X                    | X                    |
| Professional Fees                              | Core Systems Upgrade Consultation, Technical Training and Other Core Application Support  | 249,000                            | X                    | X                    |
| Professional Fees                              | Annual Financial Audit  | 216,000                            | X                    | X                    |
| Professional Fees                              | Support for Implementation of Strategic Plan, Initiatives Aligned with Strategic Plan, Equity Initiative Activities, Duals Population Market Analysis and Network Model Change Evaluation         | 200,000                            | X                    | X                    |
| Professional Fees                              | Space Planning Services, Mechanical Engineering Consultant, and Broker Services   | 186,000                            | X                    | X                    |
| Professional Fees                              | Cloud Platform Assistance, Security Services and Miscellaneous Consulting/Professional Services   | 150,000                            | X                    | X                    |
| Professional Fees                              | Investment Advisory Support Services  | 90,000                             | X                    | X                    |
| Professional Fees                              | External Peer Review, Medical Records Retrieval, and Compliance and Ethics Hotline  | 77,000                             | X                    | X                    |
| Professional Fees                              | Professional Fees for Other Post Employment Benefits (OPEB) and Various Accounting and Related Consulting Services  | 72,500                             | X                    | X                    |
| Professional Fees                              | Consulting Services for Budget and Vendor Management Support  | 30,000                             | X                    | X                    |
| Professional Fees                              | Evaluation of End to End Workflow for System/Process Improvements   | 30,000                             | X                    | X                    |
| Professional Fees                              | Professional Consultant Services for Enterprise Project Management Office   | 10,000                             | X                    | X                    |
| Professional Fees                              | Samaritan Program Pilot   | 5,000                              | X                    | X                    |
| Purchased Services                             | Claims Prepayment Editing Services  | 2,664,000                          | X                    | X                    |
| Purchased Services                             | Face to Face Interpreter Services, Telephonic and Video Interpreter Services, Translation Services for Threshold Languages, Translation Audit Review and Translation Skill Assessment and Testing | 2,165,544                          | X                    | X                    |
| Purchased Services                             | Overpayment Identification Services   | 1,653,000                          | X                    | X                    |
| Purchased Services                             | Electronic Data Interchange Institutional Claims  | 1,287,000                          | X                    | X                    |
| Purchased Services                             | Coordination of Benefits (COB) Project  | 1,011,000                          | X                    | X                    |
| Purchased Services                             | Third Party Check Printing and Mailing Fees   | 420,000                            | X                    | X                    |
| Purchased Services                             | Business Bank Fees  | 414,000                            | X                    | X                    |
| Purchased Services                             | Claims Imaging and Indexing Services  | 414,000                            | X                    | X                    |
| Purchased Services                             | Supplemental Security Income (SSI) Conversion Services  | 371,000                            | X                    | X                    |
| Purchased Services                             | Long Term Care Rate Adjustments   | 366,000                            | X                    | X                    |
| Purchased Services                             | Radio, Television, Print, Outdoor, Digital Advertising Campaign to Encourage Use of CalOptima Health Covered Preventative Services  | 300,000                            | X                    | X                    |
| Purchased Services                             | Radio, Television, Print, Outdoor, Digital Advertising and Other Media to Promote and Support Awareness Campaigns and Satellite Office Campaign   | 276,000                            | X                    | X                    |
| Purchased Services                             | Telecom Expense Management System, Other Ongoing Services   | 180,000                            | X                    | X                    |

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| <b>Medi-Cal: Non-Salary Operating Expenses</b> |   |                                    |                      |                      |
|--|---|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                           | <b>Objective of the Item Proposed</b>   | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Purchased Services                             | Insurance Broker Services   | 175,000                            | X                    | X                    |
| Purchased Services                             | Medicare Third Party Liability (TPL)  | 165,000                            | X                    | X                    |
| Purchased Services                             | Recruitment Advertisement and Sourcing  | 155,000                            | X                    | X                    |
| Purchased Services                             | Offsite Backup Tape Storage and Services, Slotted Media Storage   | 153,600                            | X                    | X                    |
| Purchased Services                             | Background Screening  | 137,000                            | X                    | X                    |
| Purchased Services                             | Fraud, Waste and Abuse (FWA) Recovery Fees  | 130,000                            | X                    | X                    |
| Purchased Services                             | Benefit Broker Services   | 115,000                            | X                    | X                    |
| Purchased Services                             | Sponsorship of Television Network Featuring Brand Placement and Raising Awareness of Health Topics  | 70,000                             | X                    | X                    |
| Purchased Services                             | Telework, Handling, Deliveries and Arm Guards   | 69,996                             | X                    | X                    |
| Purchased Services                             | Flexible Spending Accounts (FSA)/Consolidated Omnibus Budget Reconciliation Act (COBRA)   | 65,000                             | X                    | X                    |
| Purchased Services                             | Regulatory 508 Compliance Remediation Services for PDF Files to Make Member, Provider, Board and Other Materials Accessible to People With Disabilities on the Website as Required by CMS, DHCS and Section 508 Regulations | 63,000                             | X                    | X                    |
| Purchased Services                             | Healthcare Productivity Automation Services   | 60,000                             | X                    | X                    |
| Purchased Services                             | Executive Coaching  | 50,000                             | X                    | X                    |
| Purchased Services                             | Retirement Funds Advisory   | 50,000                             | X                    | X                    |
| Purchased Services                             | TB Shots and Other General Purchased Services for Facilities Support  | 46,000                             | X                    | X                    |
| Purchased Services                             | Member Experience Survey and Workforce Enhancement  | 42,000                             | X                    | X                    |
| Purchased Services                             | Employee Assistance Program   | 40,000                             | X                    | X                    |
| Purchased Services                             | Data Scanning and Storage   | 36,000                             | X                    | X                    |
| Purchased Services                             | Employee Wellness and Ad Hoc Programs   | 32,200                             | X                    | X                    |
| Purchased Services                             | Funding for Photography and Video Production Services Needed to Support New CalOptima Health Initiatives  | 27,000                             | X                    | X                    |
| Purchased Services                             | Pre Employment Applicant Testing  | 25,000                             | X                    | X                    |
| Purchased Services                             | Consulting Services to Support Data Mapping for Directories and New Provider Data Platform  | 25,000                             | X                    | X                    |
| Purchased Services                             | Building Cleaning and Sanitization  | 24,000                             | X                    | X                    |
| Purchased Services                             | Health Screening  | 24,000                             | X                    | X                    |
| Purchased Services                             | Customization for Incentive Program Reporting, Annual Fee for Grantmaking Software  | 18,450                             | X                    | X                    |
| Purchased Services                             | Tax Form Processing Fees and Other General Purchased Services   | 15,500                             | X                    | X                    |
| Purchased Services                             | Destruction of Electronic Media   | 12,000                             | X                    | X                    |
| Purchased Services                             | Compensation System Subscription Fee  | 9,500                              | X                    | X                    |
| Purchased Services                             | Cyber Security Awareness Month  | 6,000                              | X                    | X                    |
| Purchased Services                             | Imaging Services  | 3,760                              | X                    | X                    |
| Purchased Services                             | General Services for Operations Management Support  | 1,200                              | X                    | X                    |
| <b>Total Non-Salary Operating Expenses</b>     |   | <b>54,554,814</b>                  |                      |                      |

## Attachment B: Administrative Budget Details

| <b>OneCare: Non-Salary Operating Expenses</b> |   |                                    |                      |                      |
|---|---|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                          | <b>Objective of the Item Proposed</b>   | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Other Operating Expenses                      | Vendor Application Support for Broker Agency Commission for Member Enrollment and Claims Pricing Solution   | 696,000                            | X                    | X                    |
| Other Operating Expenses                      | Member Outreach Activities and Promotional Items for Community Events   | 73,000                             | X                    | X                    |
| Other Operating Expenses                      | Subscriptions, Certifications and Professional Dues   | 44,525                             | X                    | X                    |
| Other Operating Expenses                      | Training and Seminars for Professional Development and Education  | 42,130                             | X                    | X                    |
| Other Operating Expenses                      | Food Services Allowances, as Needed, for Sponsoring Member and Provider Meetings, Conferences, Community Events, Compliance Week, and Department Training and Meeting | 20,950                             | X                    | X                    |
| Other Operating Expenses                      | Promotional Items for Community Events, Sponsorships, Registration Fees and Venue Rental  | 20,000                             | X                    | X                    |
| Other Operating Expenses                      | Travel Expenses for Visits to Provider Offices, Presentations, Health Fairs, Community Events, Annual Audits and Conferences/Seminars                                 | 15,471                             | X                    | X                    |
| Other Operating Expenses                      | Office Supplies Needed for Everyday Department Operations   | 9,525                              | X                    | X                    |
| Other Operating Expenses                      | Marketing and Outreach Activities and Promotional Items for Various Events  | 6,600                              | X                    | X                    |
| Other Operating Expenses                      | Provider Education Event and Quarterly Provider Awards  | 6,200                              | X                    | X                    |
| Printing & Postage                            | Marketing Materials, Including Sales Brochures, Posters, Handouts and Other Member and Provider Oriented Materials and Postage  | 700,000                            | X                    | X                    |
| Printing & Postage                            | Maintenance of Enrolled Members (Printing, Fulfillment, Postage), Member Routine Annual and Quarterly Mailings, Other Related Printing and Postage Expenses           | 630,000                            | X                    | X                    |
| Printing & Postage                            | Printing of Enrollment Materials, Retainment Materials, Broker Agency Enrollment Kits, and Other Related Printing Expenses  | 112,250                            | X                    | X                    |
| Printing & Postage                            | Member and Provider Materials, Fulfillment and Other Printing Fees for Various Departments  | 50,000                             | X                    | X                    |
| Printing & Postage                            | Provider Directory Validation Forms, Annual Education and Attestations, Access and Availability Timely Access, Network Adequacy, Letter, Envelopes and Postage        | 16,200                             | X                    | X                    |
| Professional Fees                             | Annual Contract Bid for OneCare and Other Financial Consulting Services   | 410,000                            | X                    | X                    |
| Professional Fees                             | Medicare Consultants and Agency Services  | 250,000                            | X                    | X                    |
| Professional Fees                             | Medicare Data Validation Audit and Program Audit Engagement   | 180,000                            | X                    | X                    |
| Professional Fees                             | Annual Compliance Program Effectiveness (CPE) Audit   | 60,000                             | X                    | X                    |
| Purchased Services                            | Pharmacy Benefits Management  | 1,153,290                          | X                    | X                    |
| Purchased Services                            | Broker Agency Commission for Member Enrollment and Other Related Expenses   | 1,130,000                          | X                    | X                    |
| Purchased Services                            | Advertising and Media Buys (Newspapers, Magazines, Radio, Bus Shelter, Campaigns, Other Media)  | 500,000                            | X                    | X                    |
| Purchased Services                            | Language Interpretation, Face to Face Interpreter Services, Telephonic Interpreter and Video Interpreting Services, and Translation of Member Materials               | 192,000                            | X                    | X                    |
| Purchased Services                            | Member Chart Retrieval Services   | 135,000                            | X                    | X                    |
| Purchased Services                            | Claims Processing Through Automation Data Flow  | 56,000                             | X                    | X                    |
| Purchased Services                            | Member Experience Survey  | 25,000                             | X                    | X                    |
| <b>Total Non-Salary Operating Expenses</b>    |   | <b>6,534,141</b>                   |                      |                      |

## Attachment B: Administrative Budget Details

| <b>PACE: Non-Salary Operating Expenses</b> |   |                                    |                      |                      |
|--|---|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                       | <b>Objective of the Item Proposed</b>   | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Other Operating Expenses                   | Software License and Support, Repairs and Maintenance of Minor Equipment, Building and Unforeseen Incidentals and Building Security Services  | 63,000                             | X                    | X                    |
| Other Operating Expenses                   | Outreach Events and Promotional Marketing Items to Help Elevate PACE Center and Support Program Enrollment and Expansion  | 14,700                             | X                    | X                    |
| Other Operating Expenses                   | Electricity, Gas, Water and Other Related Expenses  | 10,350                             | X                    | X                    |
| Other Operating Expenses                   | General Liability, Property, Earthquake and Other Insurance Fees  | 7,560                              | X                    | X                    |
| Other Operating Expenses                   | Food Services Allowances for Sponsoring, Enrollment and Retention Events, Member and Provider Meetings, Conferences and Trainings   | 3,225                              | X                    | X                    |
| Other Operating Expenses                   | Staff Development Training (Registration Fees, Travel, Accommodations, Incidentals)   | 3,024                              | X                    | X                    |
| Other Operating Expenses                   | Property Tax Assessment   | 2,070                              | X                    | X                    |
| Other Operating Expenses                   | Subscriptions, Membership, Registration for Dietetic and Other Discipline Specific Memberships  | 1,431                              | X                    | X                    |
| Other Operating Expenses                   | Minor Equipment and Supplies (Kitchen, Rehab, Social Day, Staff Break Room, Clinic/Rehab Equipment)   | 1,422                              | X                    | X                    |
| Other Operating Expenses                   | Office Supplies for Staff   | 1,080                              | X                    | X                    |
| Other Operating Expenses                   | Staff Travel and Mileage for Home Visits, Marketing, Conferences and Enrollment   | 630                                | X                    | X                    |
| Printing & Postage                         | Participant Newsletter, Typesetting for Translated Materials, Printing, Fulfillment and Postage Costs for Direct Mail Campaign, Marketing Materials and Other Printing Expenses   | 49,350                             | X                    | X                    |
| Professional Fees                          | Part D Actuarial Services and Other Financial Consulting Fees   | 58,845                             | X                    | X                    |
| Purchased Services                         | Advertising (Radio, Television, Print, Outdoor, Digital and Other Mediums) to Promote and Support Enrollment and Participation  | 90,000                             | X                    | X                    |
| Purchased Services                         | Health Outcomes and Satisfaction Surveys, Encounter Data File Formatting, Sterilization of Medical Equipment, Provider Communication, Appointment Services, Telehealth Support Services, Medical Equipment Calibration and Other Related Expenses | 9,495                              | X                    | X                    |
| <b>Total Non-Salary Operating Expenses</b> |   | <b>316,182</b>                     |                      |                      |



**Attachment B: Administrative Budget Details**

| <b>MSSP: Non-Salary Operating Expenses</b> |   |                                    |                      |                      |
|--|---|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                       | <b>Objective of the Item Proposed</b>   | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Professional Fees                          | Annual Finance Audit  | 16,000                             | X                    | X                    |
| Other Operating Expenses                   | Regular Home Visits with Members for Field Staff and Quarterly Director Site Meeting                | 11,000                             | X                    | X                    |
| Other Operating Expenses                   | Routine Office Supplies for Field and Office Staff  | 800                                | X                    | X                    |
| Other Operating Expenses                   | Cell Phones and Data Plans for Field Staff and Management Team Who Complete Onsite Home Assessments | 20,000                             | X                    | X                    |
| Other Operating Expenses                   | Professional Certifications   | 5,500                              | X                    | X                    |
| Other Operating Expenses                   | Professional Development and Education  | 2,000                              | X                    | X                    |
| Other Operating Expenses                   | Information Management Software for Long Term Care  | 50,000                             | X                    | X                    |
| <b>Total Non-Salary Operating Expenses</b> |   | <b>105,300</b>                     |                      |                      |

## Attachment B: Administrative Budget Details

| <b>Facilities: Non-Salary Operating Expenses</b> |  |                                    |                      |                      |
|--|--|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                             | <b>Objective of the Item Proposed</b>  | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Other Operating Expenses                         | Electricity  | 561,706                            | X                    | X                    |
| Other Operating Expenses                         | Janitorial Night Contract  | 411,939                            | X                    | X                    |
| Other Operating Expenses                         | Property, Liability and Earthquake Insurance   | 408,000                            | X                    | X                    |
| Other Operating Expenses                         | Security Contract  | 343,198                            | X                    | X                    |
| Other Operating Expenses                         | Engineering Contract   | 218,431                            | X                    | X                    |
| Other Operating Expenses                         | Other Repair and Maintenance (Signage, Steam Cleaning, Roof, Locksmith, Pest Control Contract, Lobby Door, CAM, Other Maintenance) | 161,424                            | X                    | X                    |
| Other Operating Expenses                         | Janitorial Day Contract  | 153,527                            | X                    | X                    |
| Other Operating Expenses                         | Plumbing   | 126,540                            | X                    | X                    |
| Other Operating Expenses                         | Janitorial Supplies  | 104,400                            | X                    | X                    |
| Other Operating Expenses                         | HVAC Miscellaneous   | 96,648                             | X                    | X                    |
| Other Operating Expenses                         | Electrical Repairs and Supplies  | 83,750                             | X                    | X                    |
| Other Operating Expenses                         | Gas  | 75,720                             | X                    | X                    |
| Other Operating Expenses                         | Exterior Landscape Contract  | 48,935                             | X                    | X                    |
| Other Operating Expenses                         | Other Fire/Life Safety Expenses (Phone, Emergency Generator, Other Expenses)   | 35,933                             | X                    | X                    |
| Other Operating Expenses                         | Security Equipment and Maintenance   | 32,024                             | X                    | X                    |
| Other Operating Expenses                         | Windows  | 30,072                             | X                    | X                    |
| Other Operating Expenses                         | Landscape Extras   | 29,580                             | X                    | X                    |
| Other Operating Expenses                         | Elevator Maintenance Contract  | 29,259                             | X                    | X                    |
| Other Operating Expenses                         | Water - Building   | 25,727                             | X                    | X                    |
| Other Operating Expenses                         | HVAC Maintenance Contract  | 24,707                             | X                    | X                    |
| Other Operating Expenses                         | Painting   | 23,700                             | X                    | X                    |
| Other Operating Expenses                         | Property Tax Assessments   | 20,811                             | X                    | X                    |
| Other Operating Expenses                         | Walls/Ceilings/Floors/Sidewalks/Railings   | 19,380                             | X                    | X                    |
| Other Operating Expenses                         | Water Treatment  | 17,458                             | X                    | X                    |
| Other Operating Expenses                         | Trash  | 10,344                             | X                    | X                    |
| Other Operating Expenses                         | Parking Lot Maintenance and Sweeping   | 10,116                             | X                    | X                    |
| Other Operating Expenses                         | Door Maintenance and Repair  | 6,600                              | X                    | X                    |
| Purchased Services                               | Property Management, Administration Fee and Other Related Expenses   | 262,477                            | X                    | X                    |
| <b>Total Non-Salary Operating Expenses</b>       |  | <b>3,372,405</b>                   |                      |                      |

## Attachment B: Administrative Budget Details

| <b>Facilities: Non-Salary Operating Expenses</b> |  |                            |               |               |
|--|--|----------------------------|---------------|---------------|
| Specific Type                                    | Objective of the Item Proposed   | Budget<br>FY 2023-24 Input | Authorization | Appropriation |
| Other Operating Expenses                         | Security Contract  | 288,180                    | X             | X             |
| Other Operating Expenses                         | Electricity  | 274,551                    | X             | X             |
| Other Operating Expenses                         | Janitorial Night Contract  | 212,160                    | X             | X             |
| Other Operating Expenses                         | Property, Liability and Earthquake Insurance   | 121,087                    | X             | X             |
| Other Operating Expenses                         | Other Repair and Maintenance (Signage, Steam Cleaning, Roof, Locksmith, Pest Control Contract, Lobby Door, CAM, Other Maintenance) | 86,979                     | X             | X             |
| Other Operating Expenses                         | Engineering Contract   | 77,100                     | X             | X             |
| Other Operating Expenses                         | Electrical Repairs and Supplies  | 44,600                     | X             | X             |
| Other Operating Expenses                         | Janitorial Day Contract  | 38,147                     | X             | X             |
| Other Operating Expenses                         | Plumbing   | 29,200                     | X             | X             |
| Other Operating Expenses                         | HVAC Miscellaneous   | 26,285                     | X             | X             |
| Other Operating Expenses                         | Exterior Landscape Contract  | 25,980                     | X             | X             |
| Other Operating Expenses                         | Walls/Ceilings/Floors/Sidewalks/Railings   | 22,132                     | X             | X             |
| Other Operating Expenses                         | Painting   | 20,475                     | X             | X             |
| Other Operating Expenses                         | Door Maintenance and Repair  | 20,400                     | X             | X             |
| Other Operating Expenses                         | HVAC Maintenance Contract  | 20,356                     | X             | X             |
| Other Operating Expenses                         | Parking Lot Maintenance and Sweeping   | 19,062                     | X             | X             |
| Other Operating Expenses                         | Janitorial Supplies  | 18,000                     | X             | X             |
| Other Operating Expenses                         | Windows  | 15,810                     | X             | X             |
| Other Operating Expenses                         | Landscape Extras   | 14,800                     | X             | X             |
| Other Operating Expenses                         | Water - Building   | 12,800                     | X             | X             |
| Other Operating Expenses                         | Security Equipment and Maintenance   | 12,460                     | X             | X             |
| Other Operating Expenses                         | Other Fire/Life Safety Expenses (Phone, Emergency Generator, Other Expenses)   | 11,215                     | X             | X             |
| Other Operating Expenses                         | Elevator Maintenance Contract  | 9,600                      | X             | X             |
| Other Operating Expenses                         | Trash  | 6,000                      | X             | X             |
| Other Operating Expenses                         | Water Treatment  | 5,376                      | X             | X             |
| Purchased Services                               | Property Management, Administration Fee and Other Related Expenses   | 85,516                     | X             | X             |
| <b>Total Non-Salary Operating Expenses</b>       |  | <b>1,518,271</b>           |               |               |

## Attachment B1: Digital Transformation Administrative Budget Details

| <b>Medi-Cal: Non-Salary Operating Expenses</b> |  |                                    |                      |                      |
|--|--|------------------------------------|----------------------|----------------------|
| <b>Specific Type</b>                           | <b>Objective of the Item Proposed</b>  | <b>Budget<br/>FY 2023-24 Input</b> | <b>Authorization</b> | <b>Appropriation</b> |
| Other Operating Expenses                       | Software Licenses Pertaining to Capital Projects   | 4,014,000                          | X                    | X                    |
| Other Operating Expenses                       | Validation and Submission of Encounter Data to Meet Regulatory Agency Requirements   | 2,958,003                          | X                    | X                    |
| Other Operating Expenses                       | Cloud Government and Commercial Subscription   | 1,600,000                          | X                    | X                    |
| Other Operating Expenses                       | SOC (Security Operation Center) as a Service   | 1,576,000                          | X                    | X                    |
| Other Operating Expenses                       | Cybersecurity Asset Management, Data Masking and Virtual Database License and Support  | 850,000                            | X                    | X                    |
| Other Operating Expenses                       | Provider Database Access Controls and Security Monitoring  | 500,000                            | X                    | X                    |
| Other Operating Expenses                       | Robotic Process Automation and Provider Life Cycle Data Management Software  | 475,000                            | X                    | X                    |
| Other Operating Expenses                       | Application Software Maintenance - IT Development Tools (Data Modeling, Architecture, Technical Libraries, Documentation, Technical Frameworks, Electronic Data Interchange, Software Development Testing)           | 419,000                            | X                    | X                    |
| Other Operating Expenses                       | Data Protection and Digital Forensics and Incident Services  | 300,000                            | X                    | X                    |
| Other Operating Expenses                       | End Point Protection/Detection/Response Services   | 260,000                            | X                    | X                    |
| Other Operating Expenses                       | Zero Trust Network Architecture  | 250,000                            | X                    | X                    |
| Other Operating Expenses                       | Asset Management Application for Visibility to Systems   | 250,000                            | X                    | X                    |
| Other Operating Expenses                       | Provider Cloud Data Loss Prevention and Internet Access Protection   | 225,000                            | X                    | X                    |
| Other Operating Expenses                       | Identity and Access Management   | 200,000                            | X                    | X                    |
| Other Operating Expenses                       | Privileged and Identity Access Management  | 200,000                            | X                    | X                    |
| Other Operating Expenses                       | Cloud Workload Protection and Various Subscriptions  | 131,000                            | X                    | X                    |
| Other Operating Expenses                       | Professional Dues and Member Fees for Various Professional Associations  | 50,000                             | X                    | X                    |
| Other Operating Expenses                       | Training & Seminar<br>- System and Software Update Training<br>- Process Improvement Training<br>- Staff Training to Stay Current with Industry Changes<br>- Local Annual Conferences for Collaboration and Learning | 48,500                             | X                    | X                    |
| Professional Fees                              | Digital Transformation Consulting Services in Various Areas  | 1,000,000                          | X                    | X                    |
| Professional Fees                              | Consulting Services for Website and Portal Development and Quality Assurance Support for Testing   | 540,000                            | X                    | X                    |
| Professional Fees                              | Consulting Services for Cloud-Based Subscription Service and Autopilot Implementation, Converting Data Engine to Cloud Platform, and Data Masking  | 325,000                            | X                    | X                    |
| Professional Fees                              | Consulting Services for Providing Industry Specific and Best Practices in Utilizing Enterprise Architecture and Artificial Intelligence  | 240,000                            | X                    | X                    |
| Purchased Services                             | Vendor Supported Robotic Process Automation Functions - Development and Training   | 1,000,000                          | X                    | X                    |
| Purchased Services                             | Batch Modeling Solution, Annual Support Provider Data Management Integrated System   | 650,000                            | X                    | X                    |
| Purchased Services                             | Support for Web and Portal Development Services  | 150,000                            | X                    | X                    |
| Purchased Services                             | Managed Service Provider for Managing and Monitoring Ongoing Cloud Costs   | 60,000                             | X                    | X                    |
| <b>Total Non-Salary Operating Expenses</b>     |  | <b>18,271,503</b>                  |                      |                      |

## Attachment A: Fiscal Year 2023-24 Routine Capital Budget by Project

| <b>INFRASTRUCTURE</b>                           | <b>TOTAL CAPITAL</b> |
|---|----------------------|
| Web Monitoring Solution Tool                    | 419,000              |
| Managed Service Provider Support                | 350,000              |
| Test Environment for Database High Availability | 300,000              |
| Conference Room Video/Audio Enhancement         | 60,000               |
| Event Management and Escalation Toolset         | 50,000               |
| Outages and Incident Windows Toolset            | 25,000               |
| Patch Management Solution                       | 11,500               |
| <b>TOTAL INFRASTRUCTURE</b>                     | <b>\$ 1,215,500</b>  |

| <b>APPLICATION MANAGEMENT</b>       | <b>TOTAL CAPITAL</b> |
|-------------------------------------|----------------------|
| Business Continuity Plan            | 70,000               |
| Project Portfolio Management        | 50,000               |
| <b>TOTAL APPLICATION MANAGEMENT</b> | <b>\$ 120,000</b>    |

| <b>CYBER SECURITY</b>  | <b>TOTAL CAPITAL</b> |
|--|----------------------|
| Security Incident Event Monitoring                               | 250,000              |
| Electronic Patient Health Information Access Database Monitoring | 120,000              |
| <b>TOTAL CYBER SECURITY</b>                                      | <b>\$ 370,000</b>    |

| <b>505 BUILDING IMPROVEMENTS</b>       | <b>TOTAL CAPITAL</b> |
|--|----------------------|
| Mustering System                       | 1,000,000            |
| Front/Back Entrance Door Upgrade       | 550,000              |
| Office Tenant Improvements             | 400,000              |
| Furniture Upgrades                     | 300,000              |
| Building Exterior Signage Upgrade      | 280,000              |
| Audio Visual Enhancements              | 225,000              |
| In Road Warning Light Crosswalk        | 200,000              |
| Touchless Faucets                      | 183,000              |
| Capital Lease Copiers                  | 110,000              |
| Fire Panel Annunciator                 | 75,000               |
| Electric Car Charging Station          | 68,000               |
| CalOptima Health New Vehicle           | 65,000               |
| HVAC Equipment Replacement             | 60,000               |
| Electric Water Heater                  | 18,500               |
| Security Desk Alarm Annunciator        | 18,500               |
| Digital Directory in Lobby             | 15,000               |
| <b>TOTAL 505 BUILDING IMPROVEMENTS</b> | <b>\$ 3,568,000</b>  |

| <b>500 BUILDING IMPROVEMENTS</b>           | <b>TOTAL CAPITAL</b> |
|--|----------------------|
| Tenant Improvements                        | 4,200,000            |
| Technology Updates                         | 2,100,000            |
| Office Furniture and Other Equipment       | 1,370,000            |
| HVAC Equipment Replacement                 | 650,000              |
| Building Exterior Signage                  | 200,000              |
| Parking Lot Security - Blue Light          | 200,000              |
| New Fire Control Panel                     | 50,000               |
| Building Security Cameras                  | 40,500               |
| Backflow Relocation                        | 25,000               |
| Touchless Faucets in Common Area Restrooms | 15,000               |
| <b>TOTAL 500 BUILDING IMPROVEMENTS</b>     | <b>\$ 8,850,500</b>  |

| <b>PACE</b>                       | <b>TOTAL CAPITAL</b> |
|-----------------------------------|----------------------|
| Electronic Medical Record Upgrade | 500,000              |
| Flooring Upgrade                  | 100,000              |
| Chemical Dishwasher               | 8,500                |
| Building Blinds Upgrade           | 8,500                |
| <b>TOTAL PACE</b>                 | <b>\$ 617,000</b>    |

|  |                      |
|--|----------------------|
| <b>TOTAL FY 2023-24 ROUTINE CAPITAL BUDGET</b> | <b>\$ 14,741,000</b> |
|--|----------------------|

## Attachment A1: Fiscal Year 2023-24 Digital Transformation Year Two Capital Budget by Project

| <b>INFRASTRUCTURE</b>                                       | <b>TOTAL CAPITAL</b> |
|---|----------------------|
| Network Bandwidth Upgrade for All Sites (Wide Area Network) | 2,040,000            |
| Internet Bandwidth Upgrade for All Sites                    | 546,000              |
| Upgrade PACE Internet Networks                              | 463,000              |
| Upgrade PACE Wide Area Networks                             | 238,000              |
| Customer Service Virtual Agent Support                      | 100,000              |
| <b>TOTAL INFRASTRUCTURE</b>                                 | <b>\$ 3,387,000</b>  |

  

| <b>APPLICATIONS MANAGEMENT</b>   | <b>TOTAL CAPITAL</b> |
|--|----------------------|
| Orange County - Health Information Exchange Coalition Data Sharing                 | 5,000,000            |
| Integrated Provider Data Management, Contract Management and Credentialing Systems | 2,500,000            |
| Customer Relationship Management System  | 2,000,000            |
| Orange County - Health Information Exchange Participation                          | 500,000              |
| Orange County - Health Information Exchange Hospital Data Sharing                  | 500,000              |
| System Development Enhancement for CalAIM  | 400,000              |
| Clinical Data Sets Quality Assurance & Data Aggregator Validation                  | 250,000              |
| Web Based Services for Core Administrative System                                  | 250,000              |
| Care Management System Enhancement   | 150,000              |
| Provider Portal Integration with Clinical Guidelines                               | 75,000               |
| Electronic Cloud Based Fax Solution  | 75,000               |
| Healthcare Enterprise Management Platform  | 50,000               |
| <b>TOTAL APPLICATIONS MANAGEMENT</b>   | <b>\$ 11,750,000</b> |

  

| <b>ENTERPRISE DATA AND SYSTEMS INTEGRATION</b>            | <b>TOTAL CAPITAL</b> |
|---|----------------------|
| Member Master Data Management                             | 600,000              |
| Assessments for Social Determinants of Health             | 400,000              |
| Migration of Operational Reporting/Analytics to the Cloud | 300,000              |
| Data Warehouse Architecture Enhancement                   | 250,000              |
| <b>TOTAL ENTERPRISE DATA AND SYSTEMS INTEGRATION</b>      | <b>\$ 1,550,000</b>  |

  

| <b>APPLICATIONS DEVELOPMENT</b>  | <b>TOTAL CAPITAL</b> |
|--|----------------------|
| Migration Website Content Management System to the Cloud                     | 1,500,000            |
| Digital Transformation Strategy Planning and Execution Support               | 900,000              |
| Artificial Intelligence/Machine Learning Tools to Turn Data into Information | 200,000              |
| Human Resources Capital Management Solution Software                         | 200,000              |
| Migration of Provider and Member Portals to the Cloud                        | 150,000              |
| Human Resources Electronic Record System                                     | 150,000              |
| Software Quality Assurance / Testing Tools                                   | 100,000              |
| Migration of Programmers Development Environment to Cloud                    | 75,000               |
| Mobile Application Development Testing Tool                                  | 25,000               |
| <b>TOTAL APPLICATIONS DEVELOPMENT</b>  | <b>\$ 3,300,000</b>  |

  

| <b>ENTERPRISE ARCHITECTURE</b>                                       | <b>TOTAL CAPITAL</b> |
|--|----------------------|
| Data Conversion Using Artificial Intelligence/Machine Learning Tools | 700,000              |
| Provider Virtual Agent Support                                       | 300,000              |
| <b>TOTAL ENTERPRISE ARCHITECTURE</b>                                 | <b>\$ 1,000,000</b>  |

  

|  |                      |
|--|----------------------|
| <b>TOTAL FY 2023-24 DIGITAL TRANSFORMATION YEAR TWO CAPITAL BUDGET</b> | <b>\$ 20,987,000</b> |
|--|----------------------|