

CalAIM: California Advancing and Innovating Medi-Cal



CalOptima
Better. Together.

A five-year initiative starting on January 1, 2022, designed to improve Medi-Cal members' access to care and health outcomes.

CalAIM Goals:

- Improve member and provider experience
- Move Medi-Cal to a more consistent and seamless system by reducing complexity and increasing flexibility
- Improve quality outcomes, reduce health disparities and drive innovation

ECM Eligibility (beginning January 1, 2022):

- Individuals and families experiencing homelessness
- Adult high utilizers
- Adults with Serious Mental Illness (SMI) or Substance Use Disorder (SUD)
- Individuals transitioning from incarceration

The Department of Health Care Services (DHCS) will expand eligibility in the future.

CalOptima members may qualify for Community Supports based on eligibility criteria. Referral forms and more information about the CalAIM initiative in Orange County can be found at www.caloptima.org/CalAIM.

To learn more, go to www.caloptima.org or call CalOptima at 1-714-246-8500 or toll free at 1-888-587-8088, 24 hours a day, 7 days a week. TTY users can call toll-free at 1-800-735-2929.

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Services:

Enhanced Care Management (ECM) and Community Supports are designed to meet both medical and non-medical needs of CalOptima members to support positive health outcomes.

- ECM includes:
 - Care coordination and integrating services
 - Connection to community resources
 - Improving health outcomes by addressing social determinants of health, such as environment, education and access to quality health care
- Community Supports offered starting January 1, 2022:
 - Housing transition navigation services
 - Housing tenancy and sustaining services
 - Housing deposits
 - Recuperative care (medical respite)
- Community Supports offered starting July 1, 2022:
 - Short-term post-hospitalization housing
 - Day habilitation programs
 - Meals/medically tailored meals
 - Personal care/homemaker services
 - Sobering centers

CalOptima may add other Community Supports in the future.