

MEDICARE LEARNING NETWORK® (MLN) MEDICARE PARTS C AND D COMPLIANCE AND FRAUD, WASTE, AND ABUSE (FWA) TRAININGS

HOW TO PROVIDE/COMPLETE TRAINING (FREE)

1. Use the Medicare Learning Network® (MLN) web-based training (WBT) online at Learner.mlnlms.com
2. Use the PDFs (links below) to create or enhance your own learning management system (LMS) training
3. Use the PDFs to create your own printed training materials

Available Trainings

Training Title	Summary and Downloads
Medicare Parts C and D General Compliance Training	Learn how a compliance program operates and how to report compliance program violations. CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/MedCandDGenCompdownload.pdf
Combating Medicare Parts C and D Fraud, Waste, and Abuse	Learn about Fraud, Waste, and Abuse (FWA) in Medicare, including laws and regulations; consequences and penalties; and preventing, reporting, and correcting FWA. CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/CombMedCandDFWAdownload.pdf

Resources and Course Access

Resource	URL or Email
Compliance Program Policy and Guidance	CMS.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/ComplianceProgramPolicyandGuidance.html
Compliance Program Policy and Guidance Questions	Parts_C_and_D_CP_Guidelines@cms.hhs.gov
Compliance Program Policy and Guidance Questions	Parts_C_and_D_CP_Guidelines@cms.hhs.gov
FWA Training and Guidance Questions	FWATraining@cms.hhs.gov
MLN LMS Frequently Asked Questions (FAQs)	CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMPOS-FAQs-Booklet-ICN909182.pdf
MLN LMS Training Login Page	Learner.mlnlms.com

Compliance Program Policy Mailbox FAQs

FAQ	Guidance
What is a plan sponsor?	A plan sponsor is a health insurance company contracting with CMS to provide benefits through a Part C Medicare Advantage Organization (MAO) or a Part D Prescription Drug Plan (PDP).
What are First-Tier, Downstream, and Related entities (FDRs)?	First-Tier entities contract directly with MAOs or PDPs to provide services. Downstream and Related entities contract with First Tier entities to provide additional services.
Who must take the Medicare C & D fraud and compliance trainings?	Beginning January 1, 2019, CMS no longer requires health care providers participating in Medicare Advantage and Part D Plans to complete CMS-issued general compliance and fraud, waste and abuse training. However, Plan Sponsors can still include compliance training requirements in their provider contracts. MAOs and PDPs decide which FDRs and employees must take these trainings. The primary goal of deleting the compliance training requirement for FDRs is to reduce administrative burden on both sponsors and FDRs, but also allow MAOs and Part D sponsoring organizations the flexibility to oversee FDR compliance with Medicare Part C and D requirements in a way that is tailored to its organization, operations, resources and risks.
What if I only work with Medicare A & B?	You do not need to take Medicare C & D trainings.
What if I also work with Medicare A & B or an accredited DMEPOS supplier?	Beginning January 1, 2019, CMS no longer requires health care providers participating in Medicare Advantage and Part D Plans to complete CMS-issued general compliance and fraud, waste and abuse training. However, Plan Sponsors can still include compliance training requirements in their provider contracts. MAOs and PDPs decide which FDRs and employees must take these trainings. The primary goal of deleting the compliance training requirement for FDRs is to reduce administrative burden on both sponsors and FDRs, but also allow MAOs and Part D sponsoring organizations the flexibility to oversee FDR compliance with Medicare Part C and D requirements in a way that is tailored to its organization, operations, resources and risks.

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