



CA SB272 The California Public Records Act: Inventory
Report Date: September 15, 2019

#	Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
1	CalOptima Link	Medecision	Aerial	Provider portal	Health Plan and Member Data	Information Services	Daily	Daily
2	DayForce	Ceridian	Dayforce HCM	HR, Payroll	HR and Payroll Information	Information Services	Daily	Daily
3	Email	Microsoft	Exchange Server	CalOptima corporate e-mail system	Enterprise e-mail	Information Services	Daily	Daily
4	Facets	Cognizant	Facets	Health Plan Administration	Member Data	Information Services	Daily	Daily
5	Great Plains	Microsoft	Dynamics	Administrative and business application - Finance and Accounting	Financial Information	Finance and Information Services	Daily	Daily
6	Guiding Care	Altruista	Guiding Care	Utilization and Case Management. Grievance and Appeals	Member Data	Information Services	Daily	Daily
7	LMS	Talentova	Learning Management System	Administrative and business application - HR Training and Education	Education and Learning Information	Human Resources	Ad hoc	Ad hoc
8	MedAccess	MedImpact	MedAccess	Pharmacy claims eligibility and administration	Pharmacy Health Plan and Member Data	Pharmacy	Daily	Daily
9	Tableau	Tableau	Business Intelligence and Analytics Platform	Analytics and Reporting	Operational and Member Data	Information Services	Daily	Daily
10	MS Office	Microsoft	MS Office	Enterprise standard client tool	Operational and Administrative Data	Information Services	Daily	Daily
11	Request To Fill	Internal	Request To Fill	New Employee Onboarding	Employee Information	Information Services	Ad hoc	Ad hoc

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12	Right Fax	Open Text	Right Fax	Fax emulation	Operational and Administrative, Member and Provider Data	Information Services	Ad hoc	Ad hoc
13	SharePoint	Microsoft	SharePoint	Documentation sharing and collaboration	Operational and Administrative, Member and Provider Data	Information Services	Ad hoc	Ad hoc
14	SSRS Core Reports	Microsoft	SSRS Core Reports	Dynamically generated predefined reports	Operational and Administrative, Member and Provider Data	Information Services	Ad hoc	Ad hoc
15	Member Portal	N/A	Member Portal	Member self-service online tools	Member Data	Information Services	Daily	Daily
16	Caloptima.org	N/A	CalOptima's public website	Online communication tools for the public, members, and providers of CalOptima	Regulatory, Operations, Administrative, and Provider	Communications and Information Services	As needed	As needed