Sample Texts

### CalOptima Health encourages our community partners and providers to communicate with their clients and patients who have Medi-Cal. The Department of Health Care Services has stated that such texts are permissible given the urgent need to raise awareness about the Medi-Cal renewal process. You may customize these messages to your organization while including this core information.

# Sample Text 1

To get your Medi-Cal renewal form, make sure you update your contact information if it changed recently. You can report info in person or over the phone with the County of Orange Social Services Agency (1-800-281-9799) or online at [**BenefitsCal.com**](https://benefitscal.com/).

# Sample Text 2

Your Medi-Cal renewal form is coming soon in a yellow envelope. Don’t miss it! Update your contact information in person or over the phone with the County of Orange Social Services Agency (1-800-281-9799) or online at [**BenefitsCal.com**](https://benefitscal.com/).

# Sample Text 3

Take action to keep your Medi-Cal! Make sure your address is up to date so you get your renewal form. Update your contact information with the County of Orange Social Services Agency online at [**BenefitsCal.com**](https://benefitscal.com/), by phone (1-800-281-9799), in person or by mail.

# Sample Text 4

Did you get a Medi-Cal renewal form in a yellow envelope? Fill it out within 60 days and submit it to the County of Orange Social Services Agency online at [**BenefitsCal.com**](https://benefitscal.com/), by phone (1-800-281-9799), in person or by mail.