

PROVIDER ALERT

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Changes to CalOptima Link Provider Portal

CalOptima is required to protect the privacy and security of our member's protected health information. Therefore, we have implemented the following changes to the CalOptima Link Provider Portal:

- CalOptima Link no longer displays the member's street address, telephone number or clinical summaries.
- Claims inquiries are now a stand-alone function of the Provider Portal, which requires a new registration to access.
- **To register for the stand-alone claims function, click on the "Register for CalOptima Link" arrow at: <https://www.caloptima.org/en/ForProviders/ClaimsAndEligibility/AboutCalOptimaLink.aspx>.**

Create a new log in, using your same NPI and TIN

(Note: There may be a time-delay due to the volume of provider registrations)

Thank you for your patience and support during this required transition. Should you need additional assistance or to check claim status, please call CalOptima's Claims department at **714-246-8885**.