CalOptima
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CalOptima Community Network Prior Authorization Matrix:
Professional Services

Physician Type	Regular Visits	Urgent Referrals
Primary Care (PCP)	No prior authorization is required for: • Assigned PCP; or • Affiliated group physician	Urgent referrals are only to be submitted if the normal time frame for authorization will: • Be detrimental to the patient's life or health; or • Jeopardize patient's ability to regain maximum function; or • Result in loss of life, limb or other major bodily function (All referrals not meeting urgent criteria will be downgraded to a routine referral request and follow routine turn-around times.)
Specialty Care (SCP)	All initial requests for specialty consults require a prior authorization from: • Assigned PCP; or • Contracted SCP The initial prior authorization will include: • One specialty consult; plus • As many routine follow-ups as necessary (excluding office code 99215, which requires a new prior authorization)	

No Prior Authorization is Required For:

- Emergency services
- Urgent Care visits
- Sensitive services (which include family planning)
- Sexually transmitted disease services
- Abortion

- Human immunodeficiency virus (HIV) testing
- Basic prenatal care services
- Routine obstetric services
- Minor consent services
- Primary and preventive care services

Updated April 1, 2016