Medi-Cal EHR Incentive Program
California Technical Assistance Program
Practice Representative Technical Assistance Agreement

Name of Practice Representative	
Name of Practice Group/Clinic	NPI of Practice Group/Clinic
Name of Technical Assistance Representative	Name of Technical Assistance Organization

The California Technical Assistance Program (CTAP) is designed to assist Eligible Professionals (EPs) and their practice groups in participation in the Medi-Cal EHR Incentive Program and the installation and use of EHRs to attain meaningful use. Services are free-of-charge for EPs, with funding provided by the federal government and the State of California for the years 2015-2018. Participating professionals may receive services in the areas described on page 2.

Practice Representative Statement: The EPs listed below are eligible for the Medi-Cal EHR Incentive Program, meeting the Medi-Cal definition of an EP. This includes physicians, nurse practitioners, dentists, certified nurse midwives, optometrists, and physician assistants (at a PA-Led FQHC or RHC) who individually or with a group, meet the 30% Medicaid encounter volume (20% for pediatricians) required for the Medi-Cal EHR Incentive Program. These EPs have been fully informed of technical assistance services that have or will be supplied to them. Each EP will sign an Eligible Professional Technical Assistance Agreement within one year of the signing of this Practice Representative Technical Assistance Agreement. Failure to submit a signed Eligible Professional Technical Assistance Agreement by this date will result in loss of any payments made to the technical assistance organization for services to this EP.

EP Name	EP NPI	EP License	EP Type

_____ Additional Pages Attached

Practice Representative Signature	Date
Technical Assistance Representative Signature	Date

Revision Update: October 2016

Technical Assistance Services

- **Education and Outreach**—dissemination of knowledge about effective strategies to select, implement, and meaningfully use certified EHR technology.

- **Medi-Cal Incentive Program Guidance**—assistance in understanding and meeting all requirements of the Medi-Cal EHR Incentive Program, Ensure eligible professionals and groups successfully submit applications to the State Level Registry.

- **EHR Implementation**—assistance with project management, planning and support over the entire EHR implementation process, including on-site coaching, consultation, troubleshooting, and other activities. The assistance will assure that the professional is able to assess and enhance organizational readiness, remediate gaps in IT infrastructure, configuration of the software to meet practice needs, and training on software use.

- **Practice and Workflow Redesign**—support for practice and workflow redesign necessary to achieve meaningful use of EHR technology. This may involve working with eligible professionals, their staff, and the EHR vendors. Assistance may include mapping and redesigning work processes, updating roles for professionals and support staff, and rapid cycle continuous quality improvement activities.

- **Progress toward Meaningful Use**—assistance in attaining and advancing in the stages of meaningful use. Review of utilization of EHRs by professionals will be provided and feedback provided to improve low rates of utilization of features required for meaningful use. Professionals will be supported in implementing best practices to protect privacy and security.

- **Health Information Exchange**—assistance to professionals in connecting to available health information exchange infrastructure, including community HIOs, enterprise HIOs and point-to- point health information exchange.

- **Other Services (Fee-based)**—your technical assistance organization may offer assistance in additional areas for a fee. Please talk with your technical assistance organization about this.

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