



**Mission:** To serve member health with excellence and dignity, respecting the value and needs of each person.

### Membership Data\* (as of January 31, 2025)

<b>Total CalOptima Health Membership</b>  <b>915,151</b>	<b>Program</b>	<b>Members</b>
	Medi-Cal	897,559
	OneCare (HMO D-SNP)	17,090
	Program of All-Inclusive Care for the Elderly (PACE)	502

\*Based on unaudited financial report and includes prior period adjustments.

### Key Financial Indicators (for seven months ended January 31, 2025)

	Dashboard	YTD Actual	Actual vs. Budget (\$)	Actual vs. Budget (%)
Operating Income/(Loss)	●	\$48M	\$228.9M	126.5%
Non-Operating Income/(Loss)	●	\$102.3M	\$64.6M	171.5%
Bottom Line (Change in Net Assets)	●	\$150.3M	\$293.5M	205.0%
Medical Loss Ratio (MLR) <i>(Percent of every dollar spent on member care)</i>	●	93.2%		-7.2%
Administrative Loss Ratio (ALR) <i>(Percent of every dollar spent on overhead costs)</i>	●	5.1%		1.7%

Notes:

- For additional financial details, refer to the financial packages included in the Board of Directors meeting materials.
- Adjusted MLR (without the estimated provider rate increases funded by reserves) is 88.8%.

### Reserve Summary (as of January 31, 2025)

	Amount (in millions)
<b>Board Designated Reserves*</b>	<b>\$1,091.6</b>
<b>Statutory Designated Reserves</b>	<b>\$136.3</b>
<b>Capital Assets (Net of depreciation)</b>	<b>\$101.5</b>
<b>Resources Committed by the Board</b>	<b>\$451.9</b>
<b>Board Approved Provider Rate Increase**</b>	<b>\$403.4</b>
<b>Resources Unallocated/Unassigned*</b>	<b>\$410.7</b>
<b>Total Net Assets</b>	<b>\$2,595.4</b>

\* Total of Board-designated reserves and unallocated resources can support approximately 142 days of CalOptima Health's current operations.

\*\* 5/5/24 meeting: Board of Directors committed \$526.2 million for provider rate increases from 7/1/24 to 12/31/26.

**Total Annual Budgeted Revenue**

**\$4 Billion**

Note: CalOptima Health receives its funding from state and federal revenues only and does not receive any of its funding from the County of Orange.

# CalOptima Health Fast Facts

March 2025

## Personnel Summary (as of February 2, 2025, pay period)

	Filled	Open	Vacancy % Medical	Vacancy % Administrative	Vacancy % Combined
Staff	1,334.75	48.65	56.82%	43.18%	3.52%
Supervisor	82	3	100%	--	3.53%
Manager	119	4	25%	75%	3.25%
Director	69	5	40%	60%	6.76%
Executive	21	0	--	--	--
<b>Total FTE Count</b>	<b>1,625.8</b>	<b>61.7</b>	<b>47.89%</b>	<b>52.11%</b>	<b>3.65%</b>

FTE count based on position control reconciliation and includes both medical and administrative positions.

## Provider Network Data (as of February 23, 2025)

	Number of Providers
Primary Care Providers	1,318
Specialists	7,054
Pharmacies	601
Acute and Rehab Hospitals	43
Community Health Centers	65
Long-Term Care Facilities	206

## Treatment Authorizations (as of December 31, 2024)

	Mandated	Average Time to Decision
Inpatient Concurrent Urgent	72 hours	43.20 hours
Prior Authorization – Urgent	72 hours	13.26 hours
Prior Authorization – Routine	5 days	1.73 days

Average turnaround time for routine and urgent authorization requests for CalOptima Health Community Network.

## Member Demographics (as of January 31, 2025)

Member Age		Language Preference		Medi-Cal Aid Category	
0 to 5	8%	English	54%	Temporary Assistance for Needy Families	37%
6 to 18	23%	Spanish	31%	Expansion	38%
19 to 44	35%	Vietnamese	9%	Seniors	11%
45 to 64	20%	Other	2%	Optional Targeted Low-Income Children	8%
65 +	14%	Korean	2%	People With Disabilities	5%
		Farsi	1%	Long-Term Care	<1%
		Chinese	<1%	Other	<1%
		Arabic	<1%		