CalOptima Health

Mission: To serve member health with excellence and dignity, respecting the value and needs of each person.

Membership Data* (as of May 31, 2024)

Total CalOptima Health Membership

923,029

Program	Members
Medi-Cal	905,383
OneCare (HMO D-SNP)	17,159
Program of All-Inclusive Care for the Elderly (PACE)	487

*Based on unaudited financial report and includes prior period adjustment

Operating Budget (for 11 months ended May 31, 2024)

	YTD Actual	YTD Budget	Difference
Revenues	$4,437,384,901	$3,707,628,201	$729,756,700
Medical Expenses	$4,050,601,031	$3,491,666,511	($558,934,520)
Administrative Expenses	$206,565,120	$236,685,604	$30,120,484
Operating Margin	$180,218,750	($20,723,914)	$200,942,664
Medical Loss Ratio (MLR)	91.3%	94.2 %	(2.9%)
Administrative Loss Ratio (ALR)	4.7%	6.4%	1.7%

Note: Totals may not add due to rounding

Reserve Summary (as of May 31, 2024)

	Amount (in millions)
Board Designated Reserves	$634.7*
Capital Assets (Net of depreciation)	$95.9
Resources Committed by the Board	$1,048.5
Resources Unallocated/Unassigned	$201.1*
Total Net Assets	$1,980.1

Total of Board-designated reserves and unallocated resources can support approximately 71 days of CalOptima Health's current operations.

Total Annual Budgeted Revenue

$4 Billion

NOTE: CalOptima Health receives its funding from state and federal revenues only. CalOptima Health does not receive any of its funding from the County of Orange.

CalOptima Health Fast Facts
July 2024

Personnel Summary (as of June 15, 2024, pay period)

	Filled	Open	Vacancy % Medical	Vacancy % Administrative	Vacancy % Combined
Staff	1,315.55	80.1	39.5%	60.5%	5.74%
Supervisor	80	4	75%	25%	4.76%
Manager	116	3	66.67%	33.33%	2.52%
Director	65.75	1	100%	---%	1.5%
Executive	19	3	---%	100%	13.64%
Total FTE Count	1,596.3	91.1	47.89%	52.11%	5.4%

FTE count based on position control reconciliation and includes both medical and administrative positions.

Provider Network Data (as of May 31, 2024)

	Number of Providers
Primary Care Providers	1,231
Specialists	9,941
Pharmacies	529
Acute and Rehab Hospitals	40
Community Health Centers	52
Long-Term Care Facilities	104

Treatment Authorizations (as of April 30, 2024)

	Mandated	Average Time to Decision
Inpatient Concurrent Urgent	72 hours	34.18 hours
Prior Authorization – Urgent	72 hours	19.78 hours
Prior Authorization – Routine	5 days	2.37 days

Average turnaround time for routine and urgent authorization requests for CalOptima Health Community Network.

Member Demographics (as of May 31, 2024)

Member Age

0 to 5	8%
6 to 18	23%
19 to 44	36%
45 to 64	20%
65 +	13%

Language Preference

English	54%
Spanish	31%
Vietnamese	9%
Other	2%
Korean	2%
Farsi	1%
Chinese	<1%
Arabic	<1%

Medi-Cal Aid Category

Temporary Assistance for Needy Families	38%
Expansion	38%
Optional Targeted Low-Income Children	8%
Seniors	10%
People With Disabilities	5%
Long-Term Care	<1%
Other	<1%