



# CalOptima Health

CalOptima Health  
A Public Agency  
505 City Parkway West  
Orange, CA 92868  
☎ 714-246-8400  
📞 TTY: 711  
🌐 [caloptima.org](http://caloptima.org)

## CONTACT:

Janis Rizzuto  
Director, Communications  
714-246-8837  
[jrizzuto@caloptima.org](mailto:jrizzuto@caloptima.org)

**FOR IMMEDIATE RELEASE**

## **CALOPTIMA HEALTH IS A 4-STAR MEDI-CAL PLAN IN CALIFORNIA**

*National Committee for Quality Assurance awards health plan 4 stars out of 5 stars, rating Orange County health plan among the best for the ninth year in a row*

**ORANGE, Calif. (September 15, 2023)** — CalOptima Health is pleased to announce its rating of 4 stars out of 5 stars in the National Committee for Quality Assurance’s (NCQA) Medicaid Health Plan Ratings 2023. This is the ninth year in a row that CalOptima Health is among the top plans in the state, representing sustained leadership in serving its Medi-Cal insured members. CalOptima Health provides health insurance to about 980,000 individuals, which represents nearly 1 in 3 Orange County residents.

“CalOptima Health is committed to serving members with dignity and respect through its broad network of physicians, hospitals and health care providers,” said Michael Hunn, CEO of CalOptima Health. “We don’t work alone, and we thank our caregiver partners and community clinic providers for their ongoing dedication to quality care. Orange County is fortunate to have such a supportive community focused on improving the lives of CalOptima Health’s low-income and vulnerable population.”

This latest NCQA rating measured performance in 2022 and is based on standardized, audited data regarding clinical performance and member satisfaction. NCQA assesses Medicaid plan quality based on 45 clinical measures, including preventive services to keep members healthy and treatments in response to illnesses and chronic diseases. NCQA also evaluates a plan based on customer satisfaction.

“Medi-Cal is changing to encompass serving the whole person,” said Richard Pitts, D.O., Ph.D., Chief Medical Officer. “Our latest programs are doing more to support members beyond medical settings to connect them to the community resources they need. Comprehensive care matters for everyone in Orange County. If you’re not a CalOptima Health member, your friends and neighbors are.”

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### **About CalOptima Health**

A county organized health system, CalOptima Health provides publicly funded health care coverage for low-income children, adults, seniors and people with disabilities in Orange County, California. CalOptima Health’s mission is to serve member health with excellence and dignity, respecting the value and needs of each person. CalOptima Health serves nearly 980,000 members with a network of more than 9,900 primary care doctors and specialists and 43 acute and rehab hospitals. For more information, visit [caloptima.org](http://caloptima.org).

### **About National Committee for Quality Assurance (NCQA)**

The NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations and recognizes clinicians in key clinical areas. NCQA’s HEDIS® is the most widely used performance measurement tool in health care. NCQA’s website ([www.ncqa.org](http://www.ncqa.org)) contains information to help consumers, employers and others make informed health care choices.