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## CALOPTIMA PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERY MEETS KEY QUALITY ASSESSMENT AND PERFORMANCE INDICATORS

Program Serves and Provides Care for Orange County Older Residents and Their Families

**ORANGE, Calif. (June 22, 2015)** — CalOptima's Program of All-Inclusive Care for the Elderly (PACE), a unique model of managed care service delivery for frail older adults with chronic illnesses and functional impairments, has achieved key performance indicators in its first Quality Assessment and Performance Improvement Plan (QAPI). These indicators are annually reviewed by the PACE governing body, CalPace, and include surpassing the immunization goals required by the Centers for Medicare and Medicaid Services (CMS), member satisfaction, quality of care and services and more.

"CalOptima PACE received an overall member satisfaction score of 90 percent, second highest in the state, which speaks to the overall success and steady growth of the program," said Miles Masatsugu, M.D. Medical Director for both CalOptima PACE and the CalOptima Disease Management Program. "Our commitment to deliver services to older adults and their families to help to keep their loved ones at home and in the community is reflective of our mission to provide access to quality health care in a compassionate manner."

Studies have shown the participants in PACE programs have lower utilization rates, including 30-day all cause readmissions. In 2014, CalOptima PACE had a significantly lower rate of readmissions than the average of all PACE programs in California as reported by CalPACE. Lastly, overall satisfaction with medical care ranked at 94 percent, the second highest rate in California.

CMS also requires that 80 percent of PACE program members across the country are required to receive their annual pneumococcal and influenza vaccinations. The CalOptima PACE program has a vaccination rate of 100 percent.

CalOptima PACE is currently working on its 2015 QAPI Plan and will share the results in 2016. For additional information about the program, visit <a href="https://www.caloptima.org">www.caloptima.org</a>.

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## **About CalOptima**

A county organized health system, CalOptima provides publicly funded health care coverage for low-income children, adults, seniors and people with disabilities in Orange County, Calif. CalOptima's mission is to provide members with access to quality health care services delivered in a cost-effective and compassionate manner. In total, CalOptima serves more than 736,000 members with a network of more than 7,000 primary care doctors and specialists, as well as 30 hospitals.