

OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan) Provider and Pharmacy Directory Disclaimers

Disclaimers

- ❖ OneCare Connect is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees.
- ❖ OneCare Connect complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.
- ❖ The List of Covered Drugs and/or pharmacy and provider networks may change throughout the year. We will send you a notice before we make a change that affects you.
- ❖ Benefits and/or co-pays may change on January 1 of each year.
- ❖ This Directory lists health care professionals (such as doctors, nurse practitioners, and psychologists), facilities (such as hospitals or clinics), and support providers (such as Adult Day Health and Home Health providers) that you may see as a OneCare Connect member. We also list the pharmacies that you may use to get your prescription drugs.
- ❖ We will refer to these groups as “network providers” in this Directory. These providers signed a contract with us to provide you services. This is a list of OneCare Connect’s network providers for all cities, towns and ZIP codes in Orange County, California.
- ❖ ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call **1-855-705-8823**, 24 hours a day, 7 days a week. TDD/TTY users can call toll-free at **1-800-735-2929**. The call is free.
- ❖ ATENCIÓN: Si habla un idioma distinto al inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-855-705-8823**, las 24 horas al día, los 7 días de la semana. Usuarios de la línea TDD/TTY pueden llamar gratuitamente al **1-800-735-2929**. La llamada es gratuita.
- ❖ CHÚ Ý: Nếu quý vị không nói tiếng Anh, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Gọi số **1-855-705-8823**, 24 giờ một ngày, 7 ngày một tuần. Thành viên sử dụng máy TDD/TTY có thể gọi đường dây miễn phí ở số **1-800-735-2929**. Cuộc gọi này miễn phí.
- ❖ توجه: اگر به زبانی غیر از زبان انگلیسی صحبت میکنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. لطفاً با شماره **1-855-705-8823** طی 7 روز هفته و در 24 ساعت شبانه روز تماس بگیرید. کاربران TDD/TTY میتوانند با شماره رایگان **1-800-735-2929** تماس بگیرند. این تماس رایگان است.
- ❖ 참고: 만약 영어가 아닌 다른 언어를 사용하신다면, 무료로 언어 도움 서비스를 받을수 있습니다. 번호 **1-855-705-8823** 으로 주7일 24시간 전화하십시오. TDD/TTY 사용자는 무료 번호 **1-800-735-2929** 로 전화하십시오. 통화는 무료입니다.
- ❖ 注意：如果您講除英語以外的其它語言，您可以獲得免費的語言服務。請致電**1-855-705-8823**，服務時間為每週7天，每天24小時。TDD/TTY用戶可以撥打免費專線**1-800-735-2929**。該電話為免費。
- ❖ ملاحظة: إذا كنت تتحدث لغة غير الإنجليزية، فإن خدمات المساعدة اللغوية المجانية متوفرة لك. اتصل على **1-855-705-8823**، 24 ساعة في اليوم و 7 أيام في الأسبوع. يمكن لمستخدمي TDD/TTY الاتصال على الرقم المجاني **1-800-735-2929**. المكالمات مجانية.



If you have questions, please call OneCare Connect at **1-855-705-8823**, 24 hours a day, 7 days a week. TDD/TTY users can call **1-800-735-2929**. The call is free. For more information, visit www.caloptima.org/onecareconnect.

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- ❖ You can get this information for free in other formats, such as large print, braille or audio. Call Customer Service at **1-855-705-8823**, 24 hours a day, 7 days a week. TDD/TTY users can call toll-free at **1-800-735-2929**. The call is free.
- ❖ You can also make a standing request to get materials in Spanish, Vietnamese, Farsi, Korean, Arabic or Chinese. Call **1-855-705-8823**, 24 hours a day, 7 days a week. TDD/TTY users can call toll-free at **1-800-735-2929**. This call is free.

List of network providers

This Directory of OneCare Connect's network providers contains:

- **Health care professionals** including primary care physicians, specialists, mental health providers, vision providers, and dental providers.
- **Facilities** including hospitals, nursing facilities, skilled nursing facilities, mental health facilities, and pharmacies.
- **Support Provider** including adult day services, assisted living, consumer-directed services, home delivered meals, home health agencies.



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