

CalAIM Community Supports Referral Form

Note: Member must be eligible with CalOptima.

Step 1: Please fill out all applicable information below and proceed to Steps 2 and 3.

Referral Information:

Referral Date: _____	Referred by: _____
Agency/Relationship to Member: _____	Referring Provider NPI (if applicable): _____
Phone: _____	Referral Source Email: _____

Member Information:

Member's Preferred Language:

Member Name: _____	Medi-Cal CIN: _____
Birthdate: _____	Primary Physician: _____
Member Phone: _____	Member Email: _____

Step 2. Select the Requested Community Supports Services:

<p><input type="checkbox"/> Recuperative Care (Medical Respite)</p> <p><i>(Provide short-term residential care, including interim housing, meals and monitoring of a member's medical or behavioral health condition.)</i></p> <p>Urgent Request?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p><input type="checkbox"/> Housing Transition Navigation Services</p> <p><i>(Assist member with obtaining housing and preparing for move-in)</i></p>	<p><input type="checkbox"/> Housing Deposit</p> <p><i>(Identify, coordinate and fund move-in costs and services for a basic household, excluding room and board. Member must be receiving Housing Transition Navigation Services. Available once in a lifetime unless a limited exception applies.)</i></p>	<p><input type="checkbox"/> Housing Tenancy and Sustaining Services</p> <p><i>(Provide education, coaching and support to maintain a safe and stable tenancy once housing is secured. Available for a single duration in a lifetime unless a limited exception applies.)</i></p>
<p><u>Member eligibility criteria</u> <i>(Select all that apply):</i></p> <p><input type="checkbox"/> Homeless/at risk of homelessness and too ill or frail to recover from illness or injury</p> <p><input type="checkbox"/> Lives alone with no formal supports and too ill or frail to recover from illness or injury</p> <p><input type="checkbox"/> At risk of hospitalization or after hospitalization. Condition: _____</p>	<p><u>Member eligibility criteria</u> <i>(Select all that apply):</i></p> <p><input type="checkbox"/> Prioritized for permanent supportive housing or rental subsidy through the Orange County Coordinated Entry System</p> <p><input type="checkbox"/> Homeless/at risk of homelessness</p>	<p><u>Member eligibility criteria</u> <i>(Select all that apply):</i></p> <p><input type="checkbox"/> Received Housing Transition Navigation Services</p> <p><input type="checkbox"/> Prioritized for permanent supportive housing or rental subsidy through the Orange County Coordinated Entry System</p> <p><input type="checkbox"/> Homeless/at risk of homelessness</p>	<p><u>Member eligibility criteria</u> <i>(Select all that apply):</i></p> <p><input type="checkbox"/> Received Housing Transition Navigation Services</p> <p><input type="checkbox"/> Prioritized for permanent supportive housing or rental subsidy through the Orange County Coordinated Entry System</p> <p><input type="checkbox"/> Homeless</p>

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Step 3: Fax or mail completed referral form to CalOptima or the member’s Health Network, including supporting documentation.

Community Supports Health Network Contact Information

Health Network	Phone Number	Fax Number	Mailing Address
AltaMed Medical Group	866-880-7805 (Option 1, then 4)	323-201-3225	2040 Camfield Ave. Los Angeles, CA 90040
AMVI Care Health Network	714-347-5843	714-938-5168	600 City Pkwy West, Suite 800 Orange, CA 92868
CHOC Health Alliance	800-387-1103	714-628-9119	1120 W. La Veta Ave., Suite 450 Orange, CA 92868
CalOptima Direct/CalOptima Community Network (COD/CCN)	888-587-8088	714-338-3145	CalOptima Attn: UM CalAIM P.O. Box 11033 Orange, CA 92856
Family Choice Medical Group	800-611-0111	818-817-5155	FCMG/Conifer Health Solutions 15821 Ventura Blvd., Suite 600 Encino, CA 91436
Heritage–Regal Medical Group	714-539-3100	714-244-4537	600 City Parkway West, Suites 310 & 400 Orange, CA 92868
Kaiser Permanente	866-551-9619	877-515-6591	Kaiser Permanente Attn: Medi-Cal and State Programs, 2nd Floor 393 E. Walnut St. Pasadena, CA 91188
Noble Mid-Orange County	714-699-5143	714-947-8796	Noble Mid-Orange County C/O HealthSmart Management Services Organization P.O. Box 6300 Cypress, CA 90630-0063
Optum Care Network – Arta	800-780-8879	714-436-4716	3390 Harbor Blvd., Suite 100 Costa Mesa, CA 92626
Optum Care Network – Monarch	888-656-7523	949-923-3514	Optum Care Network – Monarch Attention: CalAIM Program 11 Technology MS 41 Irvine, CA 92618
Optum Care Network – Talbert	800-297-6249	714-436-4716	3390 Harbor Blvd., Suite 100 Costa Mesa, CA 92626
Prospect Medical Systems	714-347-5843	714-938-5168	600 City Parkway West, Suite 800 Orange, CA 92868
United Care Medical Group	714-347-5843	714-938-5168	600 City Parkway West, Suite 800 Orange, CA 92868