Introduction to the Whole-Child Model

Family Event
February 2018

CalOptima’s Whole-Child Model implementation is delayed until no sooner than July 1, 2019.
CalOptima’s Mission

To provide members with access to quality health care services delivered in a cost-effective and compassionate manner
What Is CalOptima?
What Is the Whole-Child Model?

• New California law will change the way CalOptima children receive California Children’s Services (CCS)
  ➢ No sooner than January 1, 2019

• Whole-Child Model (WCM) will
  ➢ Combine CCS and Medi-Cal under one managed care plan in Orange County
  ➢ Strengthen overall care coordination for children and their families
  ➢ Provide better overall health results
  ➢ Provide better access to care

• Medi-Cal and CCS benefits will remain the same

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You can request to keep the same CCS doctor for your child

- If your CCS doctor works with CalOptima, you can keep the doctor
- If your CCS doctor does not work with CalOptima, you can call and request to keep your CCS doctor after the move to the Whole-Child Model program for up to 12 months
What You Can Expect

• More details about this change will be sent starting October 1, 2018.

• Whole-Child Model will not change eligibility processes
  ➢ Orange County Health Care Agency will continue to coordinate CCS eligibility.
  ➢ Social Services Agency (SSA) will continue to coordinate Medi-Cal eligibility.

• Orange County Health Care Agency will continue to:
  ➢ Manage the Medical Therapy Program
  ➢ Provide CCS services for non-CalOptima members
Important Things to Keep in Mind

• There is nothing you need to do now related to this change.
  ➢ You will get more information from us later this year.

• Keep going to your child’s scheduled appointments.
WCM Family Advisory Committee

- WCM Family Advisory Committee will include family, adult children in CCS or their representatives.

- This committee will guide the Whole-Child Model program.

- More information is on CalOptima’s website
  
  ➢ https://www.caloptima.org/en/AboutUs/BoardandAdvisoryCommittees/WCMFAC.aspx
Questions
Resources

• DHCS CCS webpage
  ➢ www.dhcs.ca.gov/services/ccs/Pages/default.aspx

• DHCS Whole-Child Model webpage
  ➢ http://www.dhcs.ca.gov/services/ccs/Pages/CCSWholeChildModel.aspx

• CalOptima Whole-Child Model Family Advisory Committee webpage
  ➢ https://www.caloptima.org/en/AboutUs/BoardandAdvisoryCommittees/WCMFAC.aspx

• CalOptima Whole-Child Model webpage
CalOptima Home Page

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Proudly fulfilling our commitment to quality health care.

2017 Report to the Community
- View the 2017 Report to the Community

Current CalOptima Membership Data
- Fast Facts, February 2018

Whole Child Model Stakeholder Information
- Visit the Whole Child Model Stakeholder Information Page

Updated Notice of Privacy Practices
- View the Updated Notice of Privacy Practices
Thank You!
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