

**NOTICE OF A
REGULAR MEETING OF THE
CALOPTIMA BOARD OF DIRECTORS'
ONECARE CONNECT CAL MEDICONNECT PLAN (MEDICARE-MEDICAID PLAN)
MEMBER ADVISORY COMMITTEE**

**THURSDAY, APRIL 26, 2018
3:00 P.M.**

**CALOPTIMA
505 CITY PARKWAY WEST, SUITE 109-N
ORANGE, CALIFORNIA 92868**

AGENDA

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda.

Information related to this agenda may be obtained by contacting the CalOptima Clerk of the Board at 714.246.8806 or by visiting our website at www.caloptima.org. In compliance with the Americans with Disabilities Act, those requiring special accommodations for this meeting should notify the Clerk of the Board's office at 714.246.8806. Notification at least 72 hours prior to the meeting will allow time to make reasonable arrangements for accessibility to this meeting.

I. CALL TO ORDER
Pledge of Allegiance

II. ESTABLISH QUORUM

III. APPROVE MINUTES

- A. Approve Minutes of the February 22, 2018 Regular Meeting of the OneCare Connect Member Advisory Committee (OCC MAC)

IV. PUBLIC COMMENT

At this time, members of the public may address the Committee on general topics. Public Comment on posted item(s) will follow staff presentation of the item(s) to the Committee. If you wish to speak on an item contained in the agenda, please complete a Public Comment Request Form(s) identifying the item(s) and submit the form to the assistant to the OneCare Connect MAC. When addressing the Committee, it is requested that you state your name for the record. Please address the Committee as a whole through the Chair. Comments to individual Committee members or staff are not permitted. Speakers will be limited to three (3) minutes.

V. REPORTS

- A. Consider Approval of FY 2017-18 OCC MAC Accomplishments
- B. Consider Approval of FY 2018-19 OCC MAC Meeting Schedule

- C. Consider Approval of FY 2018-19 OCC MAC Goals & Objectives
- D. Consider Recommendation of FY 2018-19 OCC MAC Slate of Candidates and Chair/Vice Chair

VI. CEO AND MANAGEMENT REPORTS

- A. Chief Executive Officer (CEO) Update
- B. Chief Medical Officer Update
- C. Federal and State Legislative Update

VII. INFORMATION ITEMS

- A. OneCare Connect MAC Member Updates
- B. OneCare Connect Dental Benefits Overview
- C. OCC MAC Member Presentation on Overview of Centers for Medicare & Medicaid Services Quality Conference 2018

VIII. COMMITTEE MEMBER COMMENTS

IX. ADJOURNMENT

MINUTES

REGULAR MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' ONECARE CONNECT CALMEDICONNECT PLAN (MEDICARE-MEDICAID PLAN) MEMBER ADVISORY COMMITTEE

February 22, 2018

The Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee (OCC MAC) was held on February 22, 2018 at CalOptima, 505 City Parkway West, Orange, California.

CALL TO ORDER

Chair Gio Corzo called the meeting to order at 3:04 p.m. and led the Pledge of Allegiance.

ESTABLISH QUORUM

Members Present: Gio Corzo, Chair; Patty Mouton, Vice Chair; Ted Chigaros, Christine Chow, Josefina Diaz, Sandy Finestone, Sara Lee, Richard Santana, Rev. Kristin Trom, Jyothi Atluri (non-voting) 4/2/18

Members Absent: John Dupies, Adam Crits (non-voting); Amber Nowak (non-voting); Erin Ulibarri (non-voting)

Others Present: Richard Helmer, M.D., Chief Medical Officer; Candice Gomez, Executive Director, Program Implementation; Sessa Mudunuri, Executive Director, Operations; Albert Cardenas, Director, Customer Service (Medicare); Becki Melli, Customer Service; Eva Garcia, Program Assistant

MINUTES

Approve the Minutes of the December 14, 2017 Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee

Action: On motion of Member Santana, seconded and carried, the OCC MAC approved the minutes as submitted.

PUBLIC COMMENT

There were no requests for public comment.

CEO AND MANAGEMENT TEAM DISCUSSION

Chief Medical Officer (CMO) Update

Richard Helmer, M.D., Chief Medical Officer, reported that CalOptima is working with the Orange County Health Care Agency (HCA) to address the health needs of CalOptima members

who are homeless and residing at the Santa Ana Riverbed. CalOptima personal care coordinators will work with HCA staff to identify mental and physical health care needs.

Palliative care services were implemented as a new Medi-Cal benefit for Medi-Cal Managed Care plans, effective January 1, 2018. Palliative care is patient and family centered care that optimizes quality of life by anticipating, preventing, and treating suffering.

Beginning January 1, 2018, CalOptima assumed responsibility for administering Medi-Cal behavioral health benefits. Dr. Helmer reported that the behavioral health transition has gone smoothly and has improved access to services. Most members were able to continue seeing their existing providers due to CalOptima's efforts to contract with a majority of members' existing providers.

It was also reported that at the February 1, 2018 meeting, the Board of Directors authorized CalOptima to contract with alternative care settings to support the expansion and growth of the Program of All-Inclusive Care for the Elderly (PACE).

INFORMATION ITEMS

OCC MAC Member Updates

OCC MAC Member Presentation on SeniorServ

Chair Corzo presented on SeniorServ's Home Care Services. Celebrating its 50th anniversary, SeniorServ's mission is to nourish the wellness, purpose, and dignity of seniors and their families in the community. SeniorServ offers many services, including Meals on Wheels, Senior Center lunch programs, Adult Day Care /Adult Day Health Care/ Community-Based Adult Services, and Care Management services. By providing healthy meals for seniors, these programs have reduced isolation/loneliness, contributed to an increase in wellness, and improved quality of life. SeniorServ meets the needs of Orange County's seniors through its 600+ volunteers.

OCC MAC Member Presentation on Ombudsman Update

Member Sara Lee, Legal Aid Society of Orange County (LASOC), reported that the Ombudsman Service Program (OSP) at LASOC continues to assist members with OneCare Connect (OCC) enrollment issues, potential OCC disenrollment, and to help bridge services for members who have been terminated from OCC. Other services include assistance to dual eligible members with Share of Cost issues, and education of members on their OCC benefits, the role of the Personal Care Coordinator and care coordination. Ms. Lee reported that members need clarification on dental benefits and supplemental dental benefits since Denti-Cal was restored.

ADJOURNMENT

Chair Corzo announced that the next OCC MAC Meeting is Thursday, April 26, 2018.

Hearing no further business, the meeting adjourned at 4:18 p.m.

Minutes of the Regular Meeting of the CalOptima Board of Directors
OneCare Connect Member Advisory Committee
February 22, 2018
Page 3

/s/ Eva Garcia
Eva Garcia
Program Assistant

Approved: April 26, 2018



OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan)

**OneCare Connect Member Advisory Committee
FY 2017-2018 Accomplishments**

During FY 2017-2018, the OneCare Connect Member Advisory Committee (OCC MAC) of the CalOptima Board of Directors provided input to ensure that OneCare Connect members receive quality health care services. The following list highlights the accomplishments:

- OCC MAC members outreached to Orange County organizations and agencies to invite community stakeholders to present on member needs and concerns at OCC MAC meetings. Presentations included palliative care, end-of-life considerations, homelessness, mental illness and opioid/substance abuse.
- OCC MAC member, whose agency serves as Orange County's Cal MediConnect Ombudsman Program, provided quarterly updates and feedback from dual-eligible members and the community regarding the OneCare Connect program.
- An OCC MAC Nomination Ad Hoc Subcommittee convened to select the proposed slate of candidates, Chair and Vice Chair for the positions expiring on June 30, 2018. The OCC MAC reviewed the proposed candidates at its April 26, 2018 meeting and forwarded their recommendations to the Board for consideration and approval at the June 7, 2018 meeting.
- An OCC MAC Goals and Objectives Ad Hoc Subcommittee convened to develop goals and objectives for FY 2018-19. Based on the Board-approved Strategic Plan, OCC MAC approved the FY 2018-19 OCC MAC Goals and Objectives on April 26, 2018 and submitted them to the Board as an informational item on June 7, 2018.
- OCC MAC members provided input on CalOptima's strategies to maximize enrollment, retention, and member outreach efforts to OneCare Connect members.
- An OCC MAC member volunteered to present an overview on the agency or organization they represent at each OCC MAC meeting.
- OCC MAC members attended CalOptima sponsored community education events, including Community Alliance Forums and Awareness and Education Seminars.
- All OCC MAC members completed the annual Compliance Training.

- OCC MAC Chair or Vice Chair presented monthly OCC MAC Reports at CalOptima Board of Directors' meetings to provide the Board with input and updates on the OCC MAC's activities.
- OCC MAC members contributed over 200 "official" hours to CalOptima during FY 2018-19, including OCC MAC meetings, ad hoc meetings, and Board meetings. These hours do not account for the innumerable hours that OCC MAC members dedicate to members on a day-to-day basis.

The OCC MAC thanks the CalOptima Board for the opportunity to provide updates on the OCC MAC's activities. The OCC MAC welcomes direction or assignment from the Board on any issues or items requiring study, research, and input.



Cal MediConnect Plan (Medicare-Medicaid Plan)

OneCare Connect Member Advisory Committee

FY 2018-2019 Meeting Schedule

August

Thursday, August 23, 2018

October

Thursday, October 25, 2018

December

Thursday, December 20, 2018*

February

Thursday, February 28, 2019

April

Thursday, April 25, 2019

June

Thursday, June 27, 2019

Regular Meeting Location and Time

CalOptima
505 City Parkway West, 1st Floor
Orange, CA 92868
Conference Room 109-N
3:00 p.m. – 5:00 p.m.
www.caloptima.org

All meetings are open to the public. Interested parties are encouraged to attend.

*Revised meeting date due to holiday.

CalOptima Board of Directors'
OneCare Connect Member Advisory Committee
Goals and Objectives

GOALS AND OBJECTIVES FY 2018-2019				
CalOptima Strategic Priority	CalOptima Goals	CalOptima Objectives	OCC MAC Activities	OCC MAC Progress
I. Innovation	Pursue innovative programs and services to optimize member access to care	1. Delivery System Innovation - Utilize pay-for performance, creative partnerships, sponsored initiatives and technology to empower networks and providers to drive innovation and improve member access.	<ul style="list-style-type: none"> •Provide input to ensure member access to health care services. •Provide input to improve and streamline access between CalOptima and delegated networks. 	
		2. Program Integration - Implement programs and services that create an integrated service experience for members, including an integrated physical and behavioral health service model.	<ul style="list-style-type: none"> • Monitor and provide input on access and care coordination of behavioral health services. • Provide input on coordinating and integrating physical and behavioral health care for OCC members. •OCC MAC members to report at OCC MAC meetings on outreach efforts to community stakeholders on increasing awareness of behavioral health services. 	
		3. Program Incubation - Incubate new programs and pursue service approaches to address unmet member needs by sponsoring program pilots addressing areas such as substance abuse, behavioral health services, childhood obesity and complex conditions.	<ul style="list-style-type: none"> • Provide input on proposed programs addressing areas of unmet needs (i.e. substance abuse, homelessness, palliative care) •Provide input on IGT funding prior to Board approval. •Encourage OCC MAC participation as needed at CalOptima work groups, forums and meetings, etc. that address unmet needs. 	

CalOptima Board of Directors'
OneCare Connect Member Advisory Committee
Goals and Objectives

GOALS AND OBJECTIVES FY 2018-2019				
CalOptima Strategic Priority	CalOptima Goals	CalOptima Objectives	OCC MAC Activities	OCC MAC Progress
II. Value	Maximize the value of care for members by ensuring quality in a cost effective way	1. Data Analytics Infrastructure - Establish robust IT infrastructure and integrated data warehouse to enable predictive modeling, effective performance accountability and data-based decision making.	<ul style="list-style-type: none"> • Provide input, as needed, to improve efficiencies and systems/processes that affect OCC members. 	
		2. Pay for Value - Launch pay-for-performance and quality incentive initiatives that encourage provider participation, facilitate accurate encounter data submissions, improved clinical quality and member experience outcomes, and the spread of best practices.	<ul style="list-style-type: none"> • Provide input on CalOptima's pay-for-value program, including member and provider quality incentive initiatives • Provide input on findings from Member Experience program, CAHPS and HEDIS. • Provide input to improve member experience outcomes. 	
		3. Cost Effectiveness - Implement efficient systems and processes to facilitate better understanding of internal cost drivers, eliminate administrative redundancies, and promote effective and standardized internal practices.	<ul style="list-style-type: none"> • Provide input, as needed, to ensure OneCare Connect maximizes health care dollars. 	

CalOptima Board of Directors'
OneCare Connect Member Advisory Committee
Goals and Objectives

GOALS AND OBJECTIVES FY 2018-2019				
CalOptima Strategic Priority	CalOptima Goals	CalOptima Objectives	OCC MAC Activities	OCC MAC Progress
III. Partnership and Engagement	Engage providers and community partners in improving the health status and experience of our members	1. Provider Collaboration - Enhance partnerships with networks, physicians and the Provider Advisory Committee to improve service to providers and members, expand access, and advance shared health priorities.	<ul style="list-style-type: none"> • Work with CalOptima and the advisory committees to ensure members have access to providers. 	
		2. Member Engagement - Seek input from the Member Advisory Committee and plan's diverse membership to better understand member needs, and ensure the implementation of services and programs that strengthen member choice and experience and improve health outcomes.	<ul style="list-style-type: none"> • Ensure that the Board is aware of member issues/concerns prior to the Board's action or decision on initiatives. • Ensure OCC MAC has strong committee member representation. • Provide input to improve OCC member experience and health outcomes. • Provide input on provider access and availability, including related grievances • Provide input on CalOptima's efforts to address findings related to Member Health Needs Assessment. 	
		3. Community Partnerships - Establish new organizational partnerships and collaborations to understand, measure and address social determinants of health that lead to health disparities among the plan's vulnerable populations.	<ul style="list-style-type: none"> • OCC MAC members to conduct at least one presentation/announcement to community on OCC's benefits to vulnerable populations. • Encourage OCC MAC members to attend at least one CalOptima educational event to increase awareness of member issues (i.e. Awareness & Education Seminars, Informational Series and Community Alliance Forums). 	

CalOptima Board of Directors'
OneCare Connect Member Advisory Committee
Goals and Objectives

GOALS AND OBJECTIVES FY 2018-2019				
CalOptima Strategic Priority	CalOptima Goals	CalOptima Objectives	OCC MAC Activities	OCC MAC Progress
		4. Shared Advocacy - Utilize provider and community relationships to educate stakeholders about health policy issues impacting the safety-net delivery system and community members, and promote the value of CalOptima to members, providers, and the broader population health of the Orange County Community.	<ul style="list-style-type: none"> •Work with CalOptima, as needed, to inform stakeholders about health policy issues that impact CalOptima. •OCC MAC members to report at least one time on outreach efforts to colleagues/community on value of OCC benefits and services. 	

Charge of the Advisory Committees pursuant to Resolution No. 2-14-95:

- 1 Provide advice and recommendations to the Board on issues concerning CalOptima as directed by the Board.
- 2 Engage in study, research and analysis on issues assigned by the Board or generated by the committees.
- 3 Serve as liaisons between interested parties and the Board.
- 4 Assist the Board in obtaining public opinion on issues related to CalOptima.
- 5 Initiate recommendations on issues of study to the Board for their approval and consideration.
- 6 Facilitate community outreach for CalOptima and the CalOptima Board.

MEMORANDUM

DATE: April 5, 2018
TO: CalOptima Board of Directors
FROM: Michael Schrader, CEO
SUBJECT: CEO Report
COPY: Suzanne Turf, Clerk of the Board; Member Advisory Committee; Provider Advisory Committee; OneCare Connect Member Advisory Committee

Homeless Members Receive Support Toward Better Health

CalOptima is among the organizations engaged in the evolving situation surrounding the homeless population relocated from the Santa Ana Flood Control Channel to local motels. As of March 23, CalOptima had received referrals of 266 people from the Orange County Health Care Agency, and 181 are enrolled members. We directed nonmembers to Social Services Agency with the hope that they gain eligibility for possible coverage. For our members, we have completed needs screenings for 72, outreached to 52 with response pending, received declines of assistance from 9 and been unable to contact 48. Among those who were screened, many were referred to providers for behavioral or physical health needs, or referred to case management. CalOptima personal care coordinators are encouraged by their interactions, reporting success stories such as a member now scheduled for a needed surgery, another member who found employment and members generally keeping their appointments. CalOptima will continue working diligently to provide support to this vulnerable group as Orange County forges a more permanent housing solution.

Community-Based Physicians Approved at PACE, Boosting Access and Choice

Great news! CalOptima made another big stride in our effort to maximize access to and choice within the Program of All-Inclusive Care for the Elderly (PACE). The Centers for Medicare & Medicaid Services (CMS) approved our waiver request to allow community-based physicians to deliver primary care services for PACE participants, effective April 12, 2018. This change will offer potential participants the option to receive care from their existing community-based physicians, which will enhance enrollment and uphold quality and choice.

Comprehensive Medi-Cal Audit Completed, Results Anticipated This Month

From February 26–March 9, the Department of Health Care Services (DHCS) conducted its annual audit of CalOptima’s Medi-Cal plan, covering the period of February 1, 2017–January 31, 2018. The audit evaluated CalOptima’s compliance with its contract and regulations in the areas of utilization management, case management and care coordination, access and availability, member rights and responsibilities, quality improvement system, organization and administration of CalOptima, facility site reviews, and medical records review. We anticipate receiving a draft audit report and formal exit conference in April.

Radio Coverage Highlights CalOptima Programs for Community, Seniors

To increase awareness of our investment in the community and service to seniors, CalOptima leaders taped two 30-minute radio programs that will air this month. Director of Strategic Development Cheryl Meronk and I spoke about the Member Health Needs Assessment (MHNA) results as guests on OC Talk Radio, with host Claudia Shambaugh. They highlighted the value of the MHNA's comprehensive information about our member population. PACE Medical Director Miles Masatsugu, M.D., and PACE Director Elizabeth Lee were featured on the Angels Radio AM830 Community Cares program with Tammy Trujillo. They discussed PACE as a positive option for our growing senior population, offering coordinated care and greater independence.

Meetings Engage Others in “Better. Together.” Efforts

CalOptima had a busy month of engagement with members, providers and community stakeholders as well as industry association leaders and health plan peers. Please see below for selected meeting summaries:

CalOptima-Hosted Meetings

- **Whole-Child Model (WCM) Family Events**

CalOptima has an industry-leading approach to community engagement, and our recent series to connect with families whose children receive California Children's Services (CCS) shows our commitment. Families were invited to attend one of six events about the CCS transition to WCM. Nearly 90 family members or representatives attended the meetings, which were held in six cities across Orange County both during the day and in the evening. The meetings were conducted in English but interpreters were on hand for Korean, Vietnamese and Spanish speakers. Thankful for the information, parents received answers to their many questions. Reflecting our leadership in stakeholder engagement, CalOptima was asked to share details about our process at the DHCS CCS Advisory Group this month.

- **Advisory Committee Joint Meeting**

CalOptima's advisory committees—Member Advisory Committee, OneCare Connect Member Advisory Committee and Provider Advisory Committee—came together on March 8 for a successful joint meeting. The agenda included four topics of interest across all three committees: Orange County's opioid epidemic, behavioral health, quality/HEDIS and member access to providers.

- **Applied Behavior Analysis (ABA) Provider Meeting**

On March 12, CalOptima hosted our first meeting with ABA providers following the January 1 transition to CalOptima's direct administration of the Behavioral Health benefit. Of the five meetings with ABA providers held over the past year, this one had the largest attendance with about 50 individuals. The transition has gone smoothly, and the agenda covered ways to further streamline operational processes related to referrals, authorizations and claims.

- **Community Alliances Forum**

A capacity crowd of more than 200 community partners gathered on March 21 to learn all about our MHNA results and CalOptima's plans to offer community grants. The popular forum included two CalOptima speakers offering details about the findings as well as three external speakers reacting to the groundbreaking information contained in the report.

External Meetings

- **California Association of Health Plans (CAHP) Board Meeting**

Through my role as a CAHP Board member, CalOptima has visibility of major health plan policy issues at the state level. At a Board meeting on March 13, CAHP leaders discussed concerns about single-payer system proposals and support for creating a state-based individual mandate, the subjects of two recent association press releases. CAHP is researching the implications of a single-payer system and studying alternative ways to expand coverage building on the successes of the Affordable Care Act. CAHP is also working on efforts to stabilize the health care system for those who purchase coverage on their own.

- **DHCS All-Plan CEO Meeting**

On March 14, I attended DHCS' All-Plan CEO Meeting in Sacramento. An important issue at the meeting was the upcoming shift of responsibility from the Regional Centers to managed care plans for behavioral health therapy for children without autism. This will impact several hundred children in Orange County, so to ensure a smooth transition, CalOptima asked DHCS for a six-month phase-in by birth month. The meeting also addressed the payments available via the Proposition 56 tobacco tax. CalOptima will be making retroactive supplemental payments for certain physician services for FY 2017–18.

- **Medicaid Health Plans of America (MHPA) Board Meeting**

On March 16–17, I attended the MHPA CEO dinner and Board meeting. In addition to CalOptima, MHPA members include Centene, UnitedHealthcare, Aetna, some Blue Cross and/or Blue Shield plans, WellCare, L.A. Care, and Inland Empire Health Plan among others. MHPA is focused on national health care reform, and the Board's efforts are aimed at proposals that maximize coverage and lower costs.



OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan)

OneCare Connect Supplemental Dental Plan Overview

Albert Cardenas

April 26, 2018

How are members informed?

- OneCare Connect is contracted with Liberty Dental to provide and coordinate dental services.
- Upon enrollment, members receive a welcome letter from Liberty Dental that includes the toll free phone # and the list of dental procedure codes that are covered by OneCare Connect and Denti-Cal.

Example:

[Welcome Letter Dental]



[Insert LD logo]

Welcome!

You have added dental benefits through the OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan). Your OneCare Connect dental benefits are provided by LIBERTY Dental Plan and their network of dental providers. Your LIBERTY Dental dentist can plan and coordinate your dental services. Attached is a list of the dental benefits available to you at no cost. At the time of your appointment, your dentist may recommend other dental procedures that are not covered benefits. Services that are not covered can include implants, special metals used for fillings and crowns, or other services. If your dentist recommends dental services not covered by this plan, you can talk with your dentist about other options that are covered. If you choose to accept dental services that are not covered by this plan, you will need to pay for those services.

Please bring this information with you when you visit your dentist.

Call us today for more information on how to use your OneCare Connect Cal MediConnect Plan with your Denti-Cal benefit. Talk to a "Live" Member Service staff toll free:

1-888-704-9838, Monday – Friday, 8am – 8pm. TTY/TDD users can call 711.

If you have general questions about your benefits and current services, please call please contact OneCare Connect, at 1-855-705-8823 or TDD TTY at 1-800-735-2929, 24 hours a day, 7 days a week, or visit www.caloptima.org/onecareconnect.

For Emergency Care: All LIBERTY Dental Plan dental offices make emergency dental care available 24 hours a day, 7 days a week. In the event that you require emergency dental care, contact your LIBERTY Dental dentist to schedule an immediate appointment. If your Dentist is not available, simply contact any licensed dentist to receive emergency care.

OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees.

Limitations and restrictions may apply. For more information, call OneCare Connect Customer Service or read the OneCare Connect Member Handbook

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[Welcome Letter Dental]

OneCare Connect and Denti-Cal Covered Services				
CDT Codes	Description	Co-Payment	Benefits	
Diagnostic				
D0120	Periodic oral evaluation	\$0	Denti-Cal	
D0140	Limited oral evaluation	\$0		Supplemental
D0150	Comprehensive oral evaluation	\$0	Denti-Cal	
D0180	Comprehensive periodontal evaluation	\$0		Supplemental
D0210	Intraoral, complete series (includes bitewings)	\$0	Denti-Cal	
D0220	Intraoral, periapical, first film	\$0	Denti-Cal	
D0230	Intraoral, periapical, each additional film	\$0	Denti-Cal	
D0240	Intraoral, occlusal film	\$0		Supplemental
D0250	Extraoral, first film	\$0	Denti-Cal	
D0260	Extraoral, each additional film	\$0	Denti-Cal	
D0270	Bitewing, single film	\$0	Denti-Cal	
D0272	Bitewings, 2 films	\$0	Denti-Cal	
D0273	Bitewings, 3 films	\$0		Supplemental
D0274	Bitewings, 4 films	\$0	Denti-Cal	
D0290	Posterior - anterior or lateral skull and facial bone survey film	\$0	Denti-Cal	
D0310	Sialography	\$0	Denti-Cal	
D0320	Temporomandibular joint arthrogram, including injection	\$0	Denti-Cal	
D0322	Tomographic survey	\$0	Denti-Cal	
D0330	Panoramic film	\$0	Denti-Cal	
D0350	Oral/facial photographic images	\$0	Denti-Cal	
D0502	Other oral pathology procedures, by report	\$0	Denti-Cal	
D0999	Unspecified diagnostic procedure, by report	\$0	Denti-Cal	
Preventive				
D1110	Prophylaxis, adult, once every six months	\$0	Denti-Cal	
D1204	Topical application of fluoride, adult	\$0	Denti-Cal	
D1206	Topical fluoride varnish; therapeutic application for moderate to high caries risk patients	\$0		
D1208	Fluoride	\$0	Denti-Cal	
D1310	Nutritional counseling for control of dental disease	\$0		Supplemental
D1320	Tobacco counseling, control/prevention oral disease	\$0		Supplemental
D1330	Oral hygiene instruction	\$0		Supplemental
Restorative				
D2140	Amalgam, 1 surface, primary or permanent	\$0	Denti-Cal	
D2150	Amalgam, 2 surfaces, primary or permanent	\$0	Denti-Cal	
D2160	Amalgam, 3 surfaces, primary or permanent	\$0	Denti-Cal	
D2161	Amalgam, 4 or more surfaces, primary or permanent	\$0	Denti-Cal	
D2330	Resin-based composite, 1 surface, anterior	\$0	Denti-Cal	
D2331	Resin-based composite, 2 surfaces, anterior	\$0	Denti-Cal	
D2332	Resin-based composite, 3 surfaces, anterior	\$0	Denti-Cal	
D2335	Resin-based composite, 4+ surfaces/incisal angle	\$0	Denti-Cal	
D2390	Resin-based composite crown, anterior	\$0	Denti-Cal	

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How do members obtain services?

- The member calls Liberty Dental Plan.
- Liberty Dental assists members in locating a dental provider that is contracted with both Denti-Cal and Liberty Dental.
- Under OneCare Connect, members do not have to choose a specific dentist, members have the option of going to any dentist as long as the provider is contracted with Liberty Dental.
- Liberty Dental gives contracted providers the list of dental procedure codes covered by OneCare Connect.
- The provider utilizes the list of dental procedure codes to determine who to bill.
- The provider will bill the supplemental codes to Liberty Dental and codes not on the list to Denti-Cal.
- Liberty Dental also assists member with any dental related service issues.

What is covered by OneCare Connect?

- At the time of implementation in 2015 OneCare Connect's supplemental plan offered dental services that were not covered by Denti-Cal and coordinate the Denti-Cal with OCC services.
- OneCare Connect covers 61 dental procedure codes that Medi-Cal did not cover.

CDT Code	Description	OneCare Connect	Denti-Cal
D0140	Limited Oral Evaluation	Covered	Not Covered
D0180	Comprehensive Periodontal Evaluation	Covered	Not Covered
D0240	Intraoral Occlusal Radiographic Image	Covered	Not Covered
D0273	Bitewings 3 Radiographic Images	Covered	Not Covered
D1310	Nutritional Counseling for Control of Dental Disease	Covered	Not Covered
D1320	Tobacco Counseling Control/Prevention Oral Disease	Covered	Not Covered
D1330	Oral Hygiene Instruction	Covered	Not Covered
D2720	Crown Resin with High Noble Metal	Covered	Not Covered
D2721	Crown Resin with Predominantly Base Metal	Covered	Not Covered
D2722	Crown Resin with Noble Metal	Covered	Not Covered
D2750	Crown Porcelain Fused to High Noble Metal	Covered	Not Covered
D2751	Crown Porcelain Fused to Predominantly Base Metal	Covered	Not Covered
D2752	Crown Porcelain Fused to Noble Metal	Covered	Not Covered
D2790	Crown Full Cast High Noble Metal	Covered	Not Covered
D2791	Crown Full Cast Predominantly Base Metal	Covered	Not Covered
D2792	Crown Full Cast Noble Metal	Covered	Not Covered
D2933	Prefabricated Stainless Steel Crown Resin Window	Covered	Not Covered
D2950	Core Build-Up Including Any Pins	Covered	Not Covered
D2951	Pin Retention Per Tooth In Addition to Restoration	Covered	Not Covered
D2953	Each Additional Indirect Fabric. Post Same Tooth	Covered	Not Covered
D3110	Pulp Cap - Direct (Excluding Final Restoration)	Covered	Not Covered
D3120	Pulp Cap - Indirect (Excluding Final Restoration)	Covered	Not Covered
D3320	Bicuspid (Excluding Final Restoration)	Covered	Not Covered
D3330	Molar (Excluding Final Restoration)	Covered	Not Covered
D3331	Treatment of Root Canal Obstruction Non-Surgical	Covered	Not Covered
D3332	Incomplete Endodontic Therapy Inoperable	Covered	Not Covered
D3347	Retreatment of Previous Root Canal - Bicuspid	Covered	Not Covered
D3348	Retreatment of Previous Root Canal - Molar	Covered	Not Covered
D3410	Apicoectomy/Periapical Surgery - Anterior	Covered	Not Covered
D3421	Apicoectomy/Periapical Surgery - Bicuspid	Covered	Not Covered
D3425	Apicoectomy/Periapical Surgery - Molar	Covered	Not Covered
D3426	Apicoectomy/Periapical Surgery - Each Add'l Root	Covered	Not Covered

CDT Code	Description	OneCare Connect	Denti-Cal
D4341	Periodontal Scaling & Root Planing 4+	Covered	Not Covered
D4342	Periodontal Scaling & Root Planing 1-3	Covered	Not Covered
D4355	Full Mouth Debridement	Covered	Not Covered
D4381	Localized Delivery of Antimicrobial Agent/Per Tooth	Covered	Not Covered
D4910	Periodontal Maintenance	Covered	Not Covered
D4999	Unspecified Periodontal Procedure By Report	Covered	Not Covered
D5211	Maxillary Partial Denture Resin Base	Covered	Not Covered
D5212	Mandibular Partial Denture Resin Base	Covered	Not Covered
D5213	Maxillary Partial Denture Cast Metal/Resin Base	Covered	Not Covered
D5214	Mandibular Partial Denture Cast Metal/Resin Base	Covered	Not Covered
D5421	Adjust Partial Denture Maxillary	Covered	Not Covered
D5422	Adjust Partial Denture Mandibular	Covered	Not Covered
D5640	Replace Broken Teeth per Tooth	Covered	Not Covered
D5650	Add Tooth to Existing Partial Denture	Covered	Not Covered
D5660	Add Clasp to Existing Partial Denture	Covered	Not Covered
D5740	Reline Maxillary Partial Denture Chairside	Covered	Not Covered
D5741	Reline Mandibular Partial Denture Chairside	Covered	Not Covered
D6240	Pontic Porcelain Fused To High Noble Metal	Covered	Not Covered
D6241	Pontic Porcelain Fused To Predominantly Base Metal	Covered	Not Covered
D6242	Pontic Porcelain Fused To Noble Metal	Covered	Not Covered
D6750	Crown Porcelain Fused To High Noble Metal	Covered	Not Covered
D6751	Crown Porcelain Fused To Predominantly Base Metal	Covered	Not Covered
D6752	Crown Porcelain Fused To Noble Metal	Covered	Not Covered
D7310	Alveoloplasty with Extractions 4+ Teeth Quadrant	Covered	Not Covered
D7311	Alveoloplasty with Extractions 1-3 Teeth Quadrant	Covered	Not Covered
D7320	Alveoloplasty w/o Extractions 4+ Teeth Quadrant	Covered	Not Covered
D7321	Alveoloplasty w/o Extractions 1-3 Teeth Quadrant	Covered	Not Covered
D7910	Suture of Recent Small Wounds Up to 5cm	Covered	Not Covered
D9310	Consultation Other Than Requesting Dentist	Covered	Not Covered

Changes to Denti-Cal Program

- Effective January 1, 2018 Medi-Cal reinstated additional benefits into the Denti-Cal program.
- 50 of the 61 dental procedure codes covered by OneCare Connect, overlap with Denti-Cal.
- 11 dental procedure codes covered by OneCare Connect do not overlap with Denti-Cal.

CDT Code	Description	OneCare Connect	Denti-Cal
D2720	Crown Resin with High Noble Metal	Covered	Not Covered
D2722	Crown Resin with Noble Metal	Covered	Not Covered
D2750	Crown Porcelain Fused to High Noble Metal	Covered	Not Covered
D2752	Crown Porcelain Fused to Noble Metal	Covered	Not Covered
D2790	Crown Full Cast High Noble Metal	Covered	Not Covered
D2792	Crown Full Cast Noble Metal	Covered	Not Covered
D3332	Incomplete Endodontic Therapy Inoperable	Covered	Not Covered
D6240	Pontic Porcelain Fused To High Noble Metal	Covered	Not Covered
D6242	Pontic Porcelain Fused To Noble Metal	Covered	Not Covered
D6750	Crown Porcelain Fused To High Noble Metal	Covered	Not Covered
D6752	Crown Porcelain Fused to Noble Metal	Covered	Not Covered

- Although most of the dental procedures covered by OneCare Connect overlap with Denti-Cal, OneCare Connect continues to cover all 61 dental procedure codes for the remainder of 2018.

Questions?



A Public Agency

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CMS QUALITY CONFERENCE

FEBRUARY 12-13, 2018
BALTIMORE, MARYLAND



CMS QUALITY CONFERENCE

- Beneficiary and Family Advisory Council (BFAC)
 - Which is part of the
- Quality Improvement Organizations (QIO)
 - Centers for Medicare and Medicaid
 - Which is organized under
- Quality Innovation Network (QIN)
- National Coordinating Center (NCC)

CMS QUALITY CONFERENCE

- Attendees included
 - Medicare administrator
 - Medicaid administrator
 - Sub-contactors
 - Advisors
 - Medicare Utilizers
 - Medicaid Utilizers
 - Advisory committees

CMS QUALITY CONFERENCE

- Plenary speakers included
- Selma Varma who is newly appointed
 - **Administrator for Medicare and Medicaid**

CMS QUALITY CONFERENCE

- I was impressed with two things she said
 - Her plan was to put **patients over paperwork**
 - She planned to put **value over volume**

CMS QUALITY CONFERENCE

- This theme of putting patients first carried throughout the entire two days of the meeting.
- This was the first time that patients and caregivers had been invited to the meeting.
- This was the first time patients and caregivers were asked to participate as speakers at this meeting

CMS QUALITY CONFERENCE

- There were presentations about successful programs in various communities regarding
 - What's working
 - How can more be achieved
 - How can it be done faster
- There was a patient panel about empowering patients to take ownership of their healthcare
- Encouraging from a patient perspective.