

## HIGHLIGHTS NOVEMBER 3, 2016, BOARD OF DIRECTORS MEETING

The following is a summary of items heard by the Board.

## CalOptima Board of Directors Plans for the Future of the Agency

The Board of Directors engaged in a three-hour strategic planning session designed to produce a strategic plan that will guide CalOptima through 2019 and enable the agency to continue thriving in today's challenging health care environment. Department of Health Care Services (DHCS) Director Jennifer Kent began the session with a keynote address, sharing with the Board her insights regarding the future of Medi-Cal and other statewide initiatives. Then, CEO Michael Schrader gave the Board an overview of accomplishments from CalOptima's current strategic plan. The 2013–16 plan guided the agency through the sweeping changes of the Affordable Care Act, including membership growth and new benefits. Next, well-known health care consultant Bobbie Wunsch, of Pacific Health Consulting Group, led the Board through a strategic planning discussion focused on the next plan for 2017–19. The group responded to draft strategic plan materials and shared ideas about programs to emphasize going forward. Ms. Wunsch will work with staff to incorporate Board member input and present a revised 2017–19 strategic plan at the December board meeting.

CalOptima to Participate in Family Voices of California's (FVCA) 2017 Annual Health Summit

To further CalOptima's long history of community engagement, the Board of Directors approved CalOptima's participation in FVCA's 2017 Annual Health Summit, which will take place February 27–28, 2017, in Sacramento. FVCA is a statewide collaborative that focuses on ensuring quality health care for children with special needs. FVCA also operates seven parent-run support centers to help families make decisions regarding their children's health care. Further, FVCA has worked closely with the state on the upcoming transition of the California Children's Services (CCS) program to the Whole Child Model under Medi-Cal managed care plans. CalOptima's support for the summit, authorized up to \$2,500, will strengthen the agency's partnership with FVCA and ensure that Orange County CCS member advocates are aware of the changes coming to the CCS program.

## Orange County Whole Person Care (WPC) Pilot Approved by the State

Mr. Schrader informed the Board that the County of Orange's application to participate in the WPC pilot was recently approved by DHCS. The program will be funded by the county, with matching federal dollars, and will bring a total of \$23.5 million to Orange County over five years. The Orange County WPC pilot will focus on Medi-Cal beneficiaries, with an emphasis on individuals who are seriously mentally ill and/or who are homeless or at risk of homelessness. The pilot will coordinate health care and social services for these vulnerable populations. The Orange County Health Care Agency (HCA) is the lead entity for Orange County's WPC pilot, and CalOptima, as the Medi-Cal managed care plan, is a required participating entity. The county will now finalize an agreement with the state, and HCA will subsequently convene a WPC Collaborative to begin program implementation.

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